COLLECTIVE AGREEMENT

Between

LOBLAW INC. REAL CANADIAN SUPERSTORES & WESTERN GROCERS DISTRIBUTION CENTRES

In British Columbia

And



UNITED FOOD AND COMMERCIAL WORKERS UNION, LOCAL NO. 247

Chartered by the United Food and Commercial Workers International Union, AFL-CIO, CLC

SECOND PRINTING

Errors and Omissions Excepted

TERM OF AGREEMENT

June 14, 2015 to August 1, 2021

Dear Member:

This is your Union Collective Agreement. It represents the progress and efforts of many years of negotiations. Please read it and make sure you are receiving the benefits to which you are entitled.

Only by insisting on your rights, and refusing to let anyone abrogate them, can the Agreement be kept strong and meaningful. Any abuse of the Collective Agreement tends to undermine and weaken it.

Let's respect the Agreement; let's keep it strong and meaningful.

Make full use of your Shop Stewards.

SUZANNE HODGE President

DAN GOODMAN Secretary-Treasurer

INDEX

AR1	ICLE	DESCRIPTION	PAGE
1		BARGAINING AGENCY	1
2		CLARIFICATION OF TERMS	2
3		UNION SECURITY	2
	3.3	Union Security	3
4		DEDUCTION OF UNION DUES	3
5		BASIC WORK WEEK AND TIME RECORDING	5
	5.1	Basic Work Week	5
	5.2	Time Sheets	6
	5.3	Payroll Disputes	7
6		OVERTIME	8
7		MEAL PERIODS - FULL-TIME EMPLOYEES	9
8		REST PERIODS - FULL-TIME EMPLOYEES	9
9		MEAL & REST PERIODS - PART-TIME EMPLOYEE	S 9
10		PREMIUM PAY	11
	10.1	Night Premium	11
	10.2	Sunday Premium	11
	10.3	Front End Training	11
11		SCHEDULING	11
	11.8	Consecutive Day Limit	13
	11.9	Evening Shifts - Retail Only	14
	11.10	Shift Extension	14
		Call Ins	
	11.12	Part-Time Employees	14

		4 hour Gap Scheduling	15
		Clarification Language on Scheduling - Retail Only	15
	11.13	Full-Time Availability	16
12		WAGES - MINIMUM HOURLY RATES	16
	12.1	Rate Schedule	16
	12.2	Night Shift Lead Hands	16
		Warehouse Lead Hands	17
	12.3	Premium Pay vs. Overtime	17
	12.4	Meat & Bakery Production Trainees	17
13		GENERAL HOLIDAYS	18
	13.7	Part-time Employees General Holidays	20
14		RATES FOR RELIEF WORK	21
15		STAFF MEETINGS	21
16		CREDIT FOR PREVIOUS EXPERIENCE	22
17		CALL-IN-TIME	23
18		VACATIONS	23
	18.12	Clarification on Vacation Selection Process	25
19		DISMISSAL NOTICE OR PAY IN LIEU THEREOF	30
20		FUNERAL AND BEREAVEMENT LEAVE	32
21		PREGNANCY LEAVE	33
22		PARENTAL LEAVE	34
23		LEAVE OF ABSENCE	36
	23.5	Family Responsibility Leave	37
24		UNION'S RECOGNITION OF MANAGEMENT'S RIGHTS	38

25		STORE VISITS AND BULLETIN BOARDS	38
26		MISCELLANEOUS	39
	26.1	Smocks or Aprons	39
	26.2	Union Decals	
	26.4	Employee Relations Committee (E.R.C.)	40
	26.5	Video Surveillance	40
	26.6	Background Security Checks	41
	26.7	Supplies	41
	26.8	Lie Detector Tests	41
	26.9	Facilities and Cash Shortage Reports	41
	26.10	Front End Administration	41
	26.11	Safety Footwear Allowance - Western Grocers	42
	26.12	Safety Footwear - Retail	42
	26.13	Parking Area Lighting	42
27		JURY DUTY AND MATERIAL WITNESS	42
28		PHYSICAL EXAMINATIONS	43
29		CASH SHORTAGES	44
30		SENIORITY	45
		Full-Time to Part-Time Employment	46
		Layoff and Recall	47
		Transfers	49
	30.5	Promotions	51
		GM Specialist	52
	30.9	Availability	54
	30.10	24 Hour Stores / Extended Hours	57
	30.11	Guarantee of Hours	58

	Hours Received by "GROUP" (as set out in Art. 30.11)61	L
	30.12 New Department64	ŀ
	30.13 Assistant Department Manager64	ŀ
	30.14 Store Closure65	>
	30.15 Requested Day Off66	5
	30.16 Opportunity Clause66	
	30.17 Training Hours67	7
	30.18 Transfer Language – Retail Only68	3
31	GRIEVANCES 69)
32	BOARD OF ARBITRATION71	L
33	LOCKERS 72) -
34	VOTING PRIVILEGES)
35	DENTAL, HEALTH AND WELFARE BENEFIT TRUST FUND73	;
36	SICK LEAVE/SICK CALLS	ŀ
	Full Time Benefits74	ŀ
	Full Time Benefits	
		5
37	Maintenance of Benefits75	5
37 38	Maintenance of Benefits75 Sick Notes	5
	Maintenance of Benefits	5 7 7
38	Maintenance of Benefits	5 7 7 8
38 39	Maintenance of Benefits	557789
38 39 40	Maintenance of Benefits	5 5 7 7 3 9

43	WATER 80
44	AUTOMATED CHECKSTANDS
45	FOOD CLERK TRAINEES 81
46	CUSTOMER RUDENESS
47	DEPARTMENT MANAGERS 81
48	CLICK AND COLLECT 82
49	MULTICULTURAL
50	PHARMACY REVAMP 83
51	OPTICAL TECHNICIAN 85
52	BUYOUTS 85
53	JOE FRESH 86
LET	TER OF UNDERSTANDING #1 88
	ERC / Additional Department Managers
LET	TER OF UNDERSTANDING #2 88
LET	TER OF UNDERSTANDING #3 89
	Health & Safety Committee - Retail
LET	TER OF UNDERSTANDING #4
LET	TER OF UNDERSTANDING #5
	Courtesy Clerks
LET	TER OF UNDERSTANDING #6
	Uniform Clothing Allowance
LET	TER OF UNDERSTANDING #7
	Anti-Fatigue Mats

LETT	ER OF UNDERSTANDING #892
	Hand Sanitizers
LETT	ER OF UNDERSTANDING #992
	Respect and Dignity
LETT	ER OF UNDERSTANDING #10 93
	Undergraduate Pharmacists
LETT	ER OF UNDERSTANDING #11 93
	Shift Change – Day to Night / Night to Day
LETT	ER OF UNDERSTANDING #12 94
	Retail
LETT	ER OF UNDERSTANDING #13 94
	Undergraduate Opticians
LETT	ER OF UNDERSTANDING #14 94
	Merging of Departments
LETT	ER OF UNDERSTANDING #15 95
	Contracting Out and Job Security
LETT	ER OF UNDERSTANDING #16W97
	Health & Safety Comte-Distribution Centre #1908 Marine Dr.
LETT	ER OF UNDERSTANDING #17W97
	Health & Safety-Distribution Centre #1932 Pitt Meadows97
LETT	ER OF UNDERSTANDING #18W
	Distribution Centre #1908 Marine Drive
	1. Forklift Training
	9. Warehouse Person Classification – DC #1908 101
	10. First Aid Premium 101

	11.	Safety Footwear Allowance	
	12.	Job Security	102
LETT		F UNDERSTANDING #19W	102
Į	Distrik	bution Centre #1932 Pitt Meadows Facility (PMFFF)	
4	4.	Two classifications	103
		a) Warehouse Persons	103
		b) Distribution Specialists	103
l	5.	Current Departments	103
-	7.	Future Transfer of Work	
8	8.	Opportunity Clause – PMFFF	104
(9.	First Aid Premium	104
	10.	Safety Footwear Allowance	105
	11.	Temporary Labour Agencies	105
	12.	Freezer Premium	105
LETT		F UNDERSTANDING #20W	105
I	Dept l	Roster – Distribution Centre #1932 Pitt Meadows	
LETT		F UNDERSTANDING #21W	106
1	Distrik	bution Centre #1932 Pitt Meadows	
	1.	Forklift Training	106
LETT		F UNDERSTANDING #22W	108
	10 Ho	our Shifts	
LETT	ER O	F UNDERSTANDING #23W	109
	Job Bi	ids and Training	
WAG	GES –	RETAIL	111
WAG	GES –	WESTERN GROCERS DISTRIBUTION CENTRES	113

APPENDIX A – W	AGES	116
Pre Ratificatio	n 2015 Food Trainees	
Post Ratificati	on 2015 Trainees	
Post Ratificati	on 2010 Food Specialists	
Post Ratificati	on 2015 Food Specialists	
Bakers		
Meat Cutters		
Pre Ratificatio	n 2015 - GM Assistants	
Outside GVRD	GM Specialists	
Post Ratificati	on 2015 - GM Assistants	
Pre Ratificatio	n Pharmacy Clerks	
Post Ratificati	on 2015 Pharmacy Clerks	
New Pharmac	y Senior Assistant	
Existing Pharn	nacy Technicians	
Pre Ratificatio	n 2015 - Courtesy Clerks	
Post Ratificati	on 2015 - Courtesy Clerks and Hosts	
Pitt Meadows	Warehouse Person "A"	
Marine Dr. &	Pitt Meadows Distribution Specialist	s "B" Scale133

COLLECTIVE AGREEMENT

THIS AGREEMENT MADE THIS <u>15th</u> DAY OF <u>MAY</u>, 2015.

BETWEEN: LOBLAW INC., carrying on business in the province of British Columbia, hereinafter referred to as

"THE EMPLOYER"

AND: UNITED FOOD AND COMMERCIAL WORKERS UNION, LOCAL 247, chartered by United Food and Commercial Workers International Union, AFL-CIO, CLC, hereinafter referred to as

"THE UNION"

WHEREAS: The Employer and the Union desire to cooperate in establishing and maintaining conditions which will promote a harmonious relationship between the Employer and the employees covered by this agreement, and provide methods for a fair and amicable adjustment of disputes which may arise between them.

ARTICLE 1 – BARGAINING AGENCY

- **1.1** Loblaw Inc. recognizes the United Food and Commercial Workers Union, Local 247 as the exclusive bargaining agent for its employees in British Columbia covered by this Collective Agreement employed at:
 - a) "The Real Canadian Superstore"
 - b) "Western Grocers Distribution Centres"

1.2 Department Managers, Price Checkers, Store Administrators, Pharmacists, Undergraduate Pharmacists, Registered Pharmacy Technicians, Opticians, Undergraduate Opticians, Dietician and those above the rank of Department Manager are specifically excluded from the bargaining unit and are not covered by this agreement.

ARTICLE 2 – CLARIFICATION OF TERMS

2.1 In this Agreement, wherever the words "he", "his", "her" or "him" appear, it shall be construed as meaning any employee, male or female. Wherever the words "employee" or "employees" appear, it shall mean any person or persons covered by this Agreement.

ARTICLE 3 – UNION SECURITY

- **3.1** Every employee who is now or hereafter becomes a member of the Union shall maintain his membership in the Union as a condition of his employment, and every new employee whose employment commences hereafter, shall, within thirty-seven (37) hours after the commencement of his employment, apply for and maintain membership in the Union as a condition of employment
- **3.2** The Employer agrees to provide each new employee, at the time of employment, with material outlining to the employee, his responsibility in regard to Union membership as supplied by the Union and outlining the provisions of Article 16.1, 16.2 of this Agreement, and to provide the Union, in writing, with the name and address of each employee to whom they have

presented the material, along with the employee's date of hire; contents of the material to be such that it is acceptable to the Employer. The Employer further agrees to provide the Union, once a month, with a list containing names of all employees who have terminated their employment during the previous month.

The Employer will also provide all new employees with a copy of the current collective agreement.

3.3 Union Security

No employee shall be discharged, disciplined or discriminated against for any lawful Union activity, or for serving on a Union committee or for reporting to the Union the violation of any provisions of this Agreement. Instances of alleged violation of the foregoing will be brought to the attention of the Labour Relations Manager, and a full investigation by the parties will follow. The above will be subject to the grievance procedure. Any alleged harassment will be dealt with by the Company.

3.4 Where an employee alleges that sexual harassment has occurred on the job, the employee shall have the right to grieve under the Collective Agreement.

ARTICLE 4 – DEDUCTION OF UNION DUES

4.1 The Employer agrees to deduct from the wages of each employee, initiation fees, Union dues, and assessments that are authorized by a regular and proper vote of the membership of the Union.

It is the responsibility of the employee to maintain active as outlined in the International Constitution and the Local Union Policy.

The Employer further agrees, automatically, to deduct Union dues from the wages of new employees.

- **4.2** The Employer shall remit once each accounting period to the Union:
 - a) monies deducted from the wages of its employees for Union initiation, fees, dues, assessments and hours paid;
 - b) a statement showing each employee's name from whom deductions were made, and the amount of the deduction;
 - c) a statement showing the names of the employees terminated and hired during the preceding accounting period;
 - d) a statement provided twice annually, in January and July, showing the name, home address, telephone number, social insurance number and postal code of all bargaining unit employees.

Commencing with the first week of employment, Initiation Fees shall be deducted in ten (10) weekly instalments.

The Employer will provide the currently provided information via FTP.

ARTICLE 5 – BASIC WORK WEEK AND TIME RECORDING

The Employer reserves the right to schedule hours of operations, employee's hours of work, rest periods, meal periods and overtime work, subject to the following provisions:

5.1 Basic Work Week

- a) The basic work week of an employee working fulltime at the Real Canadian Superstore and Western Grocers shall be thirty-seven (37) hours to be to be scheduled as follows:
 - i) Four (4) shifts of eight (8) hours and one (1) shift of five (5) hours.
 - ii) Three (3) shifts of eight (8) hours and one (1) shift of seven (7) hours and one (1) shift of six (6) hours.
 - iii) Two (2) shifts of eight (8) hours and three (3) shifts of seven (7) hours.

For employees working full-time at Western Grocers Marine Drive there shall be an additional option of four (4) shifts of seven and a half (7½) hours and one (1) shift of seven (7) hours.

The basic work week of an employee working fulltime at Western Grocers Pitt Meadows shall be forty (40) hours consisting of five eight hour days.

b) Daily hours of work shall be consecutive with the exception of rest and meal periods. No split shifts shall be worked.

- c) Employees shall not work longer than their regular, scheduled work day, unless requested to do so by Management; in which event, additional time will be paid at applicable regular or overtime rates. Employees are required to leave the store as soon as it is reasonable to do so.
- d) No employee shall be scheduled for a shift of less than four (4) hours.
- e) Where it will not interfere with the proper operation of the Business, senior grocery full time employees who prefer a night shift shall be given the opportunity to work the night shift on a permanent basis.

5.2 Time Sheets

a) The Employer shall provide a system to enable employees to record their time for payroll purposes.

Employees shall record their own time at the time they start and finish work, and the time they commence and return from meal periods, and such other recordings as may be required by the Employer.

The Employer may elect to introduce other forms of time recording for payroll purposes and prior to doing so, shall meet with the Union in advance to advise of any changes. The Company shall not use personal information obtained for any reason other than that of time recording for payroll purposes or door access.

- b) In the event the time to be paid is less than the time recorded, the employee shall be advised. An employee, who for any reason fails to record all time worked in the manner required by this Article shall be penalized upon written authorization from the Union as follows:
 - i) 1st violation three (3) days' suspension without pay.
 - ii) 2nd violation one (1) week's suspension without pay.

Suspension shall be implemented within one (1) month of notification to do so, unless a longer period is mutually agreed upon by the Union and the Employer; or in the event that the requested suspension becomes subject to the grievance procedure.

iii) 3rd violation - two (2) weeks' suspension without pay.

5.3 Payroll Disputes

The Employer is committed to the early resolution of payroll disputes. If an employee believes that they were paid incorrectly, they should immediately bring it to the attention of their Department Manager. If the matter is not resolved to their satisfaction, then it should be brought to the attention of the Manager, or the Labour Relations Department and the Union.

In the event that an employee is not paid the correct amount of pay as a result of an error made by the Employer, and is not remedied within three working days, the Employee shall be compensated an additional ten percent (10%) of any shorted amount, provided the employee brings the matter to the attention of the Employer as determined above in the week following payday and the employee has properly recorded their time (by TAS swipe where applicable).

ARTICLE 6 – OVERTIME

- **6.1** All time worked in excess of the basic work week or work day, as defined in Article 5.1 of this Agreement, shall be paid at the rate of time and one-half (1½) the regular hourly rate for the first two (2) hours overtime worked in any one (1) day, and double time (2X) the regular rate for all hours worked in excess of two (2) hours overtime.
- **6.2** Part-time employees shall be compensated at the rate of time and one-half (1½) their regular hourly rate for all hours worked over eight (8) hours in any one (1) day and thirty-seven (37) hours per week.
- **6.3** Time off shall not be given in lieu of overtime pay.
- 6.4 All overtime work must be authorized by the Company.
- **6.5** When overtime of more than two (2) hours is to be worked, consecutive with the regular hours of work, the employee shall be entitled to a fifteen (15) minute paid rest period before commencing overtime.

ARTICLE 7 – MEAL PERIODS - FULL-TIME EMPLOYEES

- **7.1** Full-time employees working six (6) hours, up to and including eight (8) hours, shall be scheduled by the Employer for a meal period of either thirty (30) minutes or sixty (60) minutes without pay as determined by the Company. This shall commence not earlier than three (3) hours and no later than five (5) hours after the start of the employee's shift.
- **7.2** Meal periods will be scheduled as near mid-shift as possible. Similarly, rest periods will be scheduled as near to midway between the meal period and the commencement and finish of a shift, as possible.

ARTICLE 8 – REST PERIODS - FULL-TIME EMPLOYEES

8.1 An employee working six (6) hours, up to and including eight (8) hours, shall be scheduled by the Employer for two (2) rest periods not to exceed fifteen (15) minutes each; to commence not earlier than one (1) hour after the start of the shift nor less than one (1) hour before either the meal period or the end of the shift. If an employee abuses this provision he/she will be subject to discipline, as determined by the Employer, which shall be subject to the grievance procedure.

ARTICLE 9 – MEAL & REST PERIODS - PART-TIME EMPLOYEES

9.1 An employee working a daily shift of four (4) hours will have one (1) rest period not to exceed fifteen (15) minutes.

- **9.2** A daily shift of more than five (5) hours, but less than seven (7) hours, will have two (2) paid rest periods of fifteen (15) minutes duration each which may be scheduled as follows, if mutually agreeable:
 - a) combine the two (2) rest periods at mid-shift;
 - b) two (2) rest periods as per usual practice with a half (½) hour for lunch break unpaid.
- **9.3** An employee working a daily shift of seven (7) or more hours, up to and including eight (8) hours, shall be scheduled for two (2) rest periods not to exceed fifteen (15) minutes and one (1) lunch period of either thirty (30) minutes or sixty (60) minutes without pay as determined by the Company. If an employee abuses this provision he/she will be subject to discipline as determined by the Employer, which shall be subject to the grievance procedure. Rest periods, as described above, shall be with pay. Except in cases of emergency, meal and rest periods will be uninterrupted.
- **9.4** Meal periods will be scheduled as near mid-shift as possible. Rest periods shall commence not earlier than one (1) hour after the start of the shift no less than one (1) hour before either the meal or the end of the shift. For shifts of five (5) hours or longer, the rest period shall not commence earlier than one and a half (1½) hours after the start of the shift nor less than one and a half (1½) hours before the end of the shift.
- **9.5** If specifically agreed between the employee and their Department Manager, rest periods may be paid at the employee's applicable rate of pay instead of taken.

10.1 Night Premium

Employees hired prior to January 1, 1991 working between 10:00 pm and 5:00 am shall receive a premium of seventy-five cents (\$0.75) for each hour worked. Employees hired prior to January 1, 1991, who commence a shift between 10:00 pm and 2:00 am shall receive the seventy-five cent (\$0.75) premium for their entire shift.

10.2 Sunday Premium

Employees hired prior to February 11, 1990 working on Sunday shall receive a premium of one dollar (\$1.00) for each hour worked. Sunday shall be considered as the first day of the week for the purpose of the Collective Agreement.

10.3 Front End Training

Employees assigned to train new cashiers shall be paid a premium in addition to the regular rate of pay of fifty cents (\$0.50) per hour for time spent training.

ARTICLE 11 – SCHEDULING

The following applies to regular full-time and part-time employees.

11.1 A minimum of twenty-four (24) hours' notice must be given by the Employer to re-schedule an employee's work shift. Such notice is not required with respect to

overtime work, absence of staff due to sickness or accident or in case of emergency.

Any changes to the posted schedule must be conveyed directly to the employee by the Department Manager.

11.2 A copy of the completed master schedule with all changes and authorized time noted shall be posted by 6:00 pm Monday, following the end of the week, and shall remain posted until the new schedule is posted by 6:00 pm Wednesday.

The posted schedule for full-time employees will cover the following two (2) week period.

11.3 An employee's schedule may be changed without notice in the event of absence of scheduled staff for any reason or in the event of an emergency.

An emergency shall be defined as: Any sudden or unusual occurrence or condition that could not, by the exercise of reasonable judgment, have been foreseen by the Employer.

11.4 Employees in retail operations shall be allowed ten (10) hours of rest between shifts except in an emergency or where by mutual agreement between the Company and the employee, eight (8) hours of rest between shifts is allowed.

Employees in the Distribution Centre shall be allowed twelve (12) hours of rest between shifts except in an emergency or where by mutual agreement between the Company and the employee, ten (10) hours of rest between shifts is allowed.

There will be a minimum of twenty-four (24) hours between the end of the employee's day shift and the beginning of the employee's night stocking shift and also between the end of the employee's night stocking shift and the beginning of the employee's day shift.

11.5 All employees who are scheduled to work twenty (20) or more hours per week shall be scheduled two (2) consecutive days off each week where it is consistent with the efficient operation of the department. This may be altered by mutual agreement between the Company and the employee.

Where possible, full-time employees shall receive either a Friday/Saturday, Saturday/Sunday or Sunday/Monday off once per four-week period calendar.

- 11.6 Employees will be required to work no more than four (4) hours on the express checkout or the U-Scan till in any one day, except in the case of an emergency or by mutual agreement.
- **11.7** Employees starting a shift between the hours of 10:00 pm and 5:00 am inclusive will be scheduled for shifts of not less than five (5) hours.

11.8 Consecutive Day Limit

Where it is consistent with the efficient operation of the department, an employee will not be required to work more than seven (7) consecutive days.

11.9 Evening Shifts - Retail Only

The Employer will schedule with the intent to allocate the evening shifts, when the store is open for business, amongst the available anytime and restricted employees available for those shifts. This provision is subject to the operational needs of the business.

11.10 Shift Extension

Where it is deemed necessary to extend shifts on short notice, such extensions will be offered by seniority, subject to availability, to employees whose shift is ending at the time the extension is required by the Employer. This will not apply in cases where the extension of the senior employee(s) would result in overtime. Meal and rest periods will be subject to Articles 7, 8 and 9, if applicable.

11.11 Call Ins

In the event an employee is to be called in to work hours that he has not been scheduled to work, any employee may be called for any shift, provided that at the end of the particular week, the comparative number of hours of part-time employees is consistent with the seniority and availability of others in the department.

11.12 Part-Time Employees

In scheduling part-time employees in a department the most available part-time hours of work on a weekly basis shall be assigned to such employees within the classification within the department on the basis of seniority, subject to their availability status and provided the employee has the qualification and ability to handle the work to be performed in a competent manner.

4 hour Gap Scheduling

In weeks where the available anytime employees in a retail store department are receiving twenty-four (24) hours or less, the available anytime employees will be scheduled a minimum of four (4) hours more than restricted employees for that week. Senior available employees will be scheduled as many or more hours than junior available anytime employees on a weekly basis

Clarification Language on Scheduling - Retail Only

- 1. In the event that the four (4) hour gap is not applied correctly and there is a valid claim for hours, those hours shall be payable to the senior anytime employees affected. Other junior anytime employees who are affected shall receive the applicable seniority credit.
- 2. Within the department scheduling group, hours will be scheduled to restricted employees on a weekly basis subject to seniority and availability. Senior restricted employees will be scheduled as many or more hours than junior restricted employees on a weekly basis except when the senior restricted employee is not available (or does not have the ability) to work the shift(s) assigned to the junior restricted employee.

11.13 Full-Time Availability

A full-time employee who may be scheduled a shift that ends between 6:00 pm and 11:00 pm will be able to submit a request for one evening off Monday to Thursday, for a period of up to twelve (12) weeks up to three (3) times per calendar year. Arrangements for this shall be made by mutual consent between the Employer and the Department Manager.

ARTICLE 12 – WAGES - MINIMUM HOURLY RATES

12.1 Rate Schedule

The Employer agrees to pay all persons covered by the terms of this Agreement, not less than the attached Schedule of Wages during such time as the Agreement is in force and provided that, if an employee is receiving a wage rate in excess of the rates herein contained, such wage rate shall not be reduced by reason of the signing of the Agreement.

12.2 Night Shift Lead Hands

When night stocking takes place, one (1) employee on the night stocking shift shall be Lead Hand on a voluntary basis. In the absence of a volunteer acceptable to the Company, the Company shall designate an employee as Lead Hand.

The Lead Hand shall be paid a premium in addition to the regular rate of pay of seventy-five cents (\$0.75) per hour.

Warehouse Lead Hands

Warehouse employees appointed and scheduled by the Employer to work as a Lead Hand shall be paid a premium of seventy-five cents (\$0.75) per hour. Where a Lead Hand is appointed, it shall be with the agreement of the employee being appointed.

12.3 Premium Pay vs. Overtime

Shift premium pay shall not be added to the employee's hourly rate of pay for the purpose of computing overtime pay.

12.4 Meat & Bakery Production Trainees

- 1. Meat and Bakery Production Trainees will be selected on the basis of skill, qualifications, merit and ability to perform the work. Consideration will be given to the existing Food Clerks in the store with an opportunity for a Trainee. If the Trainees are not suitable or are not available to fill the Production Specialist position, the Company has the right to hire outside.
- 2. During the training period, Trainees who are not successful or whom the Company determines are not capable of becoming a Production Specialist shall be returned or placed into their former Food Clerk Assistant classification.
- 3. The duties of the Trainees/Apprentices can include all aspects of the Production Specialist and they will be under the guidance of the same.

- 4. At the completion of two thousand and eighty (2,080) hours, the Trainees will be reclassified as part-time Production Specialists and shall be moved to the Production scale to be assigned the start rate or the hourly rate that is next highest to their current rate, whichever is greater, and assigned the corresponding Class Hours.
- 5. When Trainee hours are not available, a Trainee will receive Food Clerk hours in line with seniority.

ARTICLE 13 – GENERAL HOLIDAYS

13.1 The following days shall be paid General Holidays:

New Year's Day Family Day Good Friday Victoria Day Dominion Day 1st Monday August Labour Day Thanksgiving Day Remembrance Day Christmas Day Boxing Day

and all other public holidays proclaimed by the Dominion, Provincial or Municipal Governments; provided, that all other major grocery stores close on any such holidays proclaimed.

- **13.2** General Holidays shall be observed on the day they actually occur. Such may be changed by mutual agreement, but shall be taken within two weeks of said holiday.
- **13.3** In the case of a General Holiday proclaimed by a City or Municipality, only those stores of the Employer in that

City or Municipality shall be affected by the requirements of this Article.

- **13.4** Provided he/she works his/her regular scheduled full work day before and after the holiday, unless absent due to bona fide illness or accident, full-time employees regularly working shall receive eight (8) hours pay for each such holiday.
- **13.5** Employees required to work on a holiday shall be compensated at the rate of double (2X) their regular hourly rate for each hour worked, and full-time employees shall receive eight (8) hours minimum pay at the overtime rate (2X) for whatever time worked.

In a week in which one (1) general holiday occurs, as identified in Article 13.1, the basic work week for full-time employees shall be twenty-nine (29) hours. In a week in which two (2) general holidays occur, the basic work week for full-time employees shall be twenty-one (21) hours.

In a week in which one (1) general holiday occurs, as identified in Article 13.1, the basic work week for full-time employees working at Western Grocers Pitt Meadows shall be thirty-two (32) hours. In a week in which two (2) general holidays occur, the basic work week for full-time employees shall be twenty-four (24) hours.

In weeks in which a general holiday occurs, the number of hours paid as statutory holiday pay shall count as hours worked for the purpose of calculating overtime as defined in Article 6.2. **13.6** Provided he/she works his regular scheduled full work day before, and after the holiday, unless absent due to bona fide illness or accident, employees regularly working shall receive pay for each such holiday in accordance with sub-articles 13.7 through 13.10.

13.7 Part-time Employees General Holidays

All part-time employees who have been employed thirty (30) calendar days or more and have worked an average of at least thirty-two (32) hours or more per week on the four (4) weeks preceding the week in which a General Holiday occurs, shall receive eight (8) hours pay at his regular hourly rate for each holiday.

- **13.8** All part-time employees who have been employed thirty (30) calendar days or more and have worked an average of at least twenty (20) hours a week, but less than thirty-two (32) hours per week in the four (4) weeks preceding the week in which a General Holiday occurs, shall receive six (6) hours pay at his regular hourly rate for each holiday.
- **13.9** All part-time employees who have been employed thirty (30) calendar days or more, and have worked at least ten (10) hours a week, but less than twenty (20) hours per week in the four (4) weeks preceding the week in which a General Holiday occurs, shall receive four (4) hours pay at his regular hourly rate for each holiday.
- **13.10** All part-time employees who work less than ten (10) hours per week in the four (4) weeks preceding the week in which a General Holiday occurs shall receive General Holiday pay equal to the number of hours worked in the prior 30 day period divided by 15.

ARTICLE 14 – RATES FOR RELIEF WORK

14.1 Any employee assigned to relieve the following Department Managers for a period of more than two (2) days shall be paid the following premium for such positions for all time so employed:

General Merchandise	Seventy-five cents (\$0.75)
Department Manager	per hour
Food	One dollar (\$1.00)
Department Manager	per hour
Distribution	One dollar (\$1.00)
Department Manager	per hour
Office	Seventy-five cents (\$0.75)
Department Manager	per hour

14.2 Premium pay for relieving the above Department Managers shall be over and above the employee's present regular rate of pay. In the case of an Assistant Department Manager, the difference between the Relief and Assistant Department Manager premium will be added to the Assistant's rate for the period of relief.

ARTICLE 15 – STAFF MEETINGS

15.1 Staff meetings, wherever held, shall be considered as time worked, and compensated for, except where attendance by an employee is on a voluntary basis. Notices posted for staff meetings will clearly state whether the meeting is mandatory or voluntary.

ARTICLE 16 – CREDIT FOR PREVIOUS EXPERIENCE

- **16.1** New employees will be classified according to previous experience to a maximum of six (6) months (one thousand and forty (1,040) hours) except for Bakery Production and Meat Production Specialists classifications which will be to a maximum of twelve (12) months (two thousand and eighty hours (2080) hours), in their designated classification, provided:
 - i) it is comparable experience in a unionized chain retail food store; and
 - ii) twelve (12) months have not elapsed since their last day worked.
- **16.2** It shall be the responsibility of the employee to supply reasonable proof of his previous experience within ninety (90) calendar days of employment. Otherwise, all claims for credit for previous experience shall be forfeited by the employee. Reasonable proof will mean that if past employment records are not obtainable, the Union records, income tax records, or other similar documents will be acceptable. The hourly rate for recognized credit will be effective from the first day of employment to a maximum of sixty (60) calendar days from the date of employment.

The Company will have the right to demand proof of past experience from the employee affected in establishing his proper wage scale.

17.1 All employees called in, and who report for work shall, if requested to work less than four (4) hours, shall receive four (4) hours pay at their regular hourly rate.

ARTICLE 18 – VACATIONS

18.1 Vacation prime time is April 1st to September 30th however vacation may be scheduled throughout the year. So far as is practical and consistent with the Employer maintaining an efficient operation, vacations shall be granted during the time requested by the employees. The applications for vacation shall be granted on basis of, and in order of, respective employee's seniority in selection of vacation dates subject to the specific provisions contained within Article 18.

The Employer shall post a notice by January 17 advising employees seeking vacation time to submit requests to their Department Manager by February 14. Vacation schedules will be confirmed and posted by March 17 after which changes will be by mutual agreement. If the request for vacation time is not made by February 14, they will be granted at the Employer's discretion.

18.2 All part-time employees who have completed one (1) year of continuous employment with the Employer will have the opportunity to schedule two (2) weeks' vacation. Part-time employees who have completed the following years of continuous employment with the Employer shall receive the following vacation time off:

Three (3) years of service	three (3) weeks of vacation
Eight (8) years of service	four (4) weeks of vacation
Thirteen (13) years of service	five (5) weeks of vacation
Eighteen (18) years of service	six (6) weeks of vacation
Twenty-three (23) years of service	seven (7) weeks of vacation

Such time off will be without pay. Part-time vacation schedules will be completed and posted following the selection by full-time employees.

The Employer will provide part-time employees with their vacation pay for the previous year by the end of January.

- **18.3** Where employees are entitled to three (3) or more weeks of vacation, the additional week(s) of vacation may be scheduled consecutively, by mutual agreement.
- **18.4** All full-time employees, after one (1) year's service, shall receive two (2) weeks' vacation with pay.
- **18.5** All employees with three (3) or more years' continuous service with the Employer as a full-time employee, shall receive three (3) weeks' vacation with pay.
- **18.6** All employees with eight (8) or more years' continuous service with the Employer as a full-time employee shall receive four (4) weeks' vacation with pay.

- **18.7** All employees with thirteen (13) or more years' continuous service with the Employer as a full-time employee shall receive five (5) weeks' vacation with pay.
- **18.8** All employees with eighteen (18) or more years' continuous service with the Employer as a full-time employee shall receive six (6) weeks' vacation with pay.
- **18.9** All employees with twenty-three (23) or more years' continuous service with the Employer as a full-time employee shall receive seven (7) weeks' vacation with pay.
- **18.10** Full-time employees who are eligible for three (3) or more weeks' vacation will have the opportunity to schedule two (2) weeks' vacation during Prime Time.
- **18.11** Full-time employees who are eligible for five (5) or more weeks' vacation will have the opportunity to schedule three (3) weeks' vacation during prime time.

18.12 Clarification on Vacation Selection Process

All full-time employees who are entitled to either two (2) or three (3) weeks' holidays during Prime Time will choose their initial two (2) or three (3) weeks in Prime Time first and seniority will be the governing factor for those weeks. Once all employees who qualify for prime time vacation weeks under Articles 18.10 and 18.11 have booked their two (2) or three (3) weeks in prime time, any remaining weeks (in prime time or outside of prime time) will then be booked by seniority. Any further requests for vacation selection during prime time will be at the discretion of Management and the Company will be fair and reasonable in considering those requests.

- **18.13** Part-time employees with less than three (3) years of continuous employment with the Employer shall receive vacation pay in the amount of not less than four percent (4%) of their total earnings.
- **18.14** Part-time employees with three (3) years or more of continuous employment with the Employer shall receive six percent (6%) of their total earnings.
- **18.15** Part-time employees with eight (8) or more years of continuous employment with the Employer shall receive eight percent (8%) of their total earnings as vacation pay.
- **18.16** Part-time employees with thirteen (13) or more years of continuous employment shall receive ten percent (10%) of their total earnings as vacation pay.
- 18.17 Part-time employees with eighteen (18) or more years of continuous employment shall receive twelve percent (12%) of their total earning as vacation pay.
- **18.18** Part-time employees with twenty-three (23) or more years of continuous employment shall receive fourteen percent (14%) of their total earnings as vacation pay.
- **18.19** Part-time employees with thirteen (13) or more years of continuous employment with the Employer will have the opportunity to schedule three (3) weeks' time off during prime time.
- **18.20** A part-time employee proceeding to full-time employment will be credited with the number of hours
accumulated during the employee's continuous service with the Employer as a part-time employee and provided the employee's service is continuous from part-time to full-time. The credited hours will be balanced with the annual hours of a regular full-time employee to establish the appropriate yearly credit for future vacation entitlements, as provided above.

- **18.21** The Employer agrees to provide vacation pay on a "total compensation" or normal week's pay, whichever is greater. Total compensation shall mean "all monies received directly from the Employer" (wages, overtime, bonuses, premiums, vacation pay, sick-leave-credit payments, and other items of similar nature).
- **18.22** Where a general holiday occurs during an employee's vacation, an extra day's vacation with pay shall be granted if the holiday is one which the employee would have received had he/she been working. Where an employee received three (3) or more weeks' vacation with pay and a general holiday occurs during the employee's paid vacation, an extra day's pay may be given in lieu of an extra day's vacation with pay if, in the opinion of the Employer, an extra day's vacation with pay interferes with vacation schedules or interferes with the efficient operation of the Company.
- **18.23** All time lost [up to thirty-one (31) consecutive days] because of sickness, or non-occupational accident, all time lost due to occupational accident, all time absent on paid full-time vacation, paid general holidays and all time spent at bakery apprenticeship schools (assuming the employee returns to the Employer following the completion of his/her course) shall be considered as time worked for the purpose of determining the

vacation allowance to which a full-time employee is entitled.

- **18.24** All employees, whose absence due to non-occupational accident or sickness or unpaid leave of absence, extends beyond thirty-one (31) consecutive days and results in less than thirty-seven (37) hours' pay per week, shall have their vacation pay prorated in the subsequent vacation year
- **18.25** Where the services of an employee are retained by the purchaser of the business, his/her services (for vacation purpose only) shall be deemed to be uninterrupted by the sale or purchase of the business and shall be binding upon the purchaser, in accordance with prevailing statutes.
- **18.26** Employees who have worked thirty (30) days but less than one (1) year and who terminate their employment will receive a vacation allowance to the amount equal to four percent (4%) of the total salary and wages earned for which no vacation allowance has been paid.
- **18.27** Employees entitled to two (2), three (3), four (4), five (5), six (6), or seven (7) weeks' vacation and who terminate their employment shall receive payment for vacation allowance in an amount equal to four percent (4%), six percent (6%), eight percent (8%), ten percent (10%), twelve percent (12%), and fourteen percent (14%), respectively, of the total wage and salary earned by the employee during the period of employment for which no vacation allowance has been paid.
- **18.28** Provided the full-time employee advises the Company, in writing, at least one (1) month before the

commencement of his vacation, the Company agrees to schedule one (1) of the employee's Friday/Saturday, Saturday/Sunday or Sunday/Monday combinations to coincide with the employee's vacation, once per year. Further requests shall be considered, subject to the operational needs of the business.

18.29 Employees hired after ratification and subsequently promoted to full time will be given a January 1st date for vacation purposes and will be on a calendar year for vacation entitlement.

A calendar year is defined as "the period between the first Sunday in January and the last Saturday in December of the same calendar year".

Their new vacation date will be January 1st of the year determined by the conversion of part-time hours to the annual hours of a regular full-time employee, which will establish the appropriate year credit for future vacation entitlements.

18.30 Provided a full-time employee with three (3) or more weeks' vacation entitlement advises the Company, in writing, at least one (1) month before the commencement of vacation being taken outside of prime time*, the Company agrees to schedule one (1) of the employee's Friday/Saturday, Saturday/Sunday or Sunday/Monday combinations to coincide with the employee's vacation, once per year, provided that another full-time employee's vacation does not overlap the weekend requested.

The above is in addition to Article 18.28.

ARTICLE 19 – DISMISSAL NOTICE OR PAY IN LIEU THEREOF

- **19.1** Employees regularly working full-time and upon dismissal by the Employer shall be given individual notice in writing or pay in lieu thereof, as follows:
 - a) one (1) week's notice in writing or pay in lieu thereof, to those who have completed sixty (60) or more consecutive days service as a full-time employee;
 - b) two (2) weeks' notice in writing or pay in lieu thereof, to those who have completed two (2) or more consecutive years' service;
 - c) three (3) weeks' notice in writing or pay in lieu thereof, to those who have completed five (5) or more consecutive years' service;
 - d) four (4) weeks' notice in writing or pay in lieu thereof, to those who have completed eight (8) or more consecutive years' service;
 - e) the Employer agrees to pay severance pay on store closing of one (1) week's pay up to two (2) years and one (1) week per year over two (2) years to a maximum of twenty (20) weeks' pay for full-time employees.
- **19.2** Full-time employees, reduced to part-time and who terminate or are terminated within three (3) months of the date of their reduction to part-time shall be given whatever pay in lieu of notice to which they were entitled immediately prior to the date of their reduction to part-time.

19.3 The Employer shall not be deemed obliged to give any notice whatsoever or to give any pay in lieu thereof, to any employee guilty of rank insubordination, dishonesty, obvious disloyalty, possession and/or consumption of intoxicants or illegal drugs at any time during working hours, or just cause.

Theft from the Employer, customers and co-workers is prohibited. Any employee found to be removing or consuming any property belonging to the Employer, customers or other employees will be dismissed with just cause.

Willful damage to the property of the Employer, customers, or fellow employees is prohibited. Any employee found to be willfully damaging the property of others in the workplace will be dismissed with just cause.

- **19.4** This Article shall not be deemed to invalidate an employee's right under Article 31.
- **19.5** The use of alcohol and/or drugs compromises the safety of all employees, therefore possession or use of alcohol and/or illegal drugs while working is prohibited. This includes:
 - a) Any use, possession, distribution, or the offering for sale of illegal drugs, related paraphernalia or legal drugs prescribed to others.
 - b) Any consumption, possession or presence of alcohol in the body during working hours or on the Employer's premise. Employees who are impaired by alcohol or drugs whether consumed at work or

prior to work, will be immediately removed from the workplace and referred to the Labour Relations Department to determine the appropriate action.

ARTICLE 20 – FUNERAL AND BEREAVEMENT LEAVE

20.1 In the event of death in the immediate family of an employee, the employee will be granted leave of absence with pay, with consideration given to travel time for attending the funeral. The length of absence shall be up to three (3) days at the discretion of the Employer. The term "immediate family" shall mean: spouse, parent, child, brother, sister, step-mother, stepfather, step-son, step-daughter, step-brother, stepsister, mother-in-law, father-in-law, sister-in-law, brother-in-law, daughter-in-law, son-in-law, grandmother, grandfather, and grandchildren, or any relative living in the household of the employee. In the event of the demise of an aunt or uncle, nephew or niece, an employee will be granted one (1) day leave of absence with pay to attend the funeral.

In the case of death of spouse, father, mother, child, step-parent or step-child, the employee shall be entitled to up to one (1) week leave of absence with pay.

Employees may "split" either the three (3) days or one (1) week to cover off both bereavement and time to attend the funeral [i.e. two (2) days bereavement taken at the time of death and one (1) day taken for the funeral].

20.2 Part-time employees time off with pay shall be calculated on a prorated basis of hours worked during

the four (4) weeks prior to the week the funeral leave was taken.

- **20.3** Requests for additional unpaid travel time or additional unpaid funeral leave will be considered.
- **20.4** An employee's day off will not be used to circumvent funeral or bereavement leave provisions. This leave may be extended for up to five (5) days by using vacation time and/or other unpaid leave.

ARTICLE 21 – PREGNANCY LEAVE

21.1 Employees shall request a leave of absence because of pregnancy. Such request will be granted, provided the employee submits to her Employer a request, in writing, for such leave at least four (4) weeks prior to the date she intends to commence such leave, together with a certificate from a qualified medical practitioner indicating the estimated due date, unless medical circumstances prevent the employee from providing the required notice.

Pregnancy leave shall be a maximum of seventeen (17) unpaid weeks of which eleven (11) weeks may be taken prior to delivery. The Employer will require additional medical documentation from an employee who requests more than eleven (11) weeks leave prior to her due date.

21.2 The Employer reserves the right to determine the time upon which a pregnant employee shall be required to commence a leave of absence, if the duties of her

position cannot reasonably be performed or if the employee's work is materially affected by the pregnancy.

- **21.3** The employee, when returning to work, shall give the Employer two (2) weeks' notice of date of return and submit a certificate from her doctor, indicating that her resumption in employment will not, in his/her opinion, endanger her health.
- **21.4** The employee shall be returned to her former position at the completion of her leave of absence. Should the position no longer exist, the Company and Union shall meet to resolve the issue.
- **21.5** An employee who resumes employment on the expiration of the leave of absence granted in accordance with this Article 21 or Article 22 below will do so with all increments to wages and benefits to which the employee would have been entitled had the leave not been taken.

All employees returning to work as outlined above shall receive credit to their class hours and seniority hours based on the average hours that they would have worked while on the leave. The credits shall be applied upon the employee's return to work and paid retroactively if applicable.

ARTICLE 22 – PARENTAL LEAVE

22.1 Birth mothers who have taken pregnancy leave under Article 21.1 shall at their request be granted an unpaid parental leave of a maximum of thirty-five (35)

consecutive weeks, to be taken within the fifty-two (52) week period after the child's birth, beginning immediately after the leave taken under Article 21.1.

- **22.2** Birth fathers, adoptive parents and birth mothers who have not taken leave under Article 21.1 shall at their request be granted an unpaid parental leave of a maximum of thirty-seven (37) consecutive weeks, to be taken within the fifty-two (52) week period after the birth or adoption of child.
- **22.3** Employees requesting leave under Article 21.2 must give the Employer at least four (4) weeks written notice of the date the employee will start parental leave unless:
 - a) The medical condition of the birth mother or child makes it impossible to comply with this requirement.
 - b) The date of the child's placement with the adoptive parent was not foreseeable.

The Company reserves the right to request appropriate documentation supporting a) or b) above.

- 22.4 Employees on leave shall give the Employer a minimum of two (2) weeks' notice of their intention to return to work.
- 22.5 If employees eligible for parental leave are parents of the same child and are both employed by the Employer, the Employer is not required to grant parental leave to more than one employee at a time

ARTICLE 23 – LEAVE OF ABSENCE

- **23.1** The Employer agrees to grant necessary time off without pay, to not more than four (4) employees from each Superstore, and four (4) employees from the Distribution Centre, provided that not more than two employees are from the same department, in the same store or Distribution Centre, designated by the Union, for a maximum of one (1) year to attend a Labour Convention or to serve in an official capacity for the Union, provided that as much notice as is possible be given, and in any event, not less than fifteen (15) days, provided a suitable replacement can be made available by the Company for the job involved.
- **23.2** Leaves of absence for which the Employer is reimbursed by the Union will be considered as time worked to a maximum of one hundred (100) hours each calendar year. However, time paid for by the Union in excess of one hundred (100) hours each calendar year will be credited to the employee's seniority hours but will not be credited for the purpose of service increment.
- **23.3** i) Employees shall be considered for leaves of absence without pay for severe personal or familial distress.
 - ii) Other applications for unpaid time off for extraordinary life events and out-of-country travel shall be considered. Length of leave for extraordinary life events shall not exceed four (4) weeks outside the vacation period or two (2) weeks within the vacation period, unless as determined otherwise by the Company.

All leaves requested under 23.3(i) and (ii) shall be subject to operational requirements.

23.4 All applications for leave of absence shall be in writing to the Labour Relations Department who will make the final decision. In the case of Leave requests for out of province/country travel, the employee shall be required to provide a copy of their ticket, prior to commencing the leave, clearly showing a confirmed return date that allows them sufficient time to return to work at the expiration of their leave. Length of leave shall be governed by need. Copies of the application and ticket must also be submitted to the Departmental Manager and the Union Office prior to the commencement of the leave.

Failure to provide the required documentation prior to commencement of the leave shall result in the leave being revoked.

23.5 Family Responsibility Leave

An employee is entitled to up to five (5) days of unpaid leave during each employment year to meet responsibility related to:

- a) the care, health or education of a child in the employee's care; or
- b) the care or health of any other member of the employee's immediate family.
- **23.6** An employee off on a medical leave of absence will be required to provide updated medical documentation at least once every four (4) weeks unless the Employer advises otherwise. The Employer will be fair and reasonable in their request for this medical information.

ARTICLE 24 – UNION'S RECOGNITION OF MANAGEMENT'S RIGHTS

- **24.1** The Union agrees that the Management of the Company, including the right to plan, direct and control store operations, direction of the working force, discharge of employees for just cause, and those matters requiring judgment as to the competency of the employees, is the sole right and function of the Employer.
- 24.2 The parties agree that the Company shall be the sole judge of the merchandise it may handle, process, manufacture or package and of the manner in which these functions may be carried out and in which the merchandise may be handled, stored, shipped or sold.
- 24.3 The parties agree that the foregoing enumeration of Management rights shall not be deemed to exclude other recognized functions of management not specifically covered by this Agreement. The Employer, therefore, retains all rights not otherwise specifically covered by this Agreement.

ARTICLE 25 – STORE VISITS AND BULLETIN BOARDS

25.1 An authorized representative or executive officer of the Union shall be permitted, after notifying the Manager, to talk with an employee regarding Union matters during regular working hours. The interview of such employee by the Union Representative or executive officer, shall be carried on in a place provided for and designated by the Company. Time taken for such

interview in excess of five (5) minutes shall not be on Company time. Time taken for such visits shall not disrupt the serving of customers.

Union representatives may request copies of payroll records including work schedules. Specific requests should be made to the Labour Relations Department.

Union representatives will be permitted access to locations where bargaining unit members are working, provided they are wearing authorized identification.

25.2 A locking case will be placed in the lunch room or another mutually agreed location and be designated for Union notices only. The Union agrees not to post material objectionable to the Employer.

ARTICLE 26 – MISCELLANEOUS

26.1 Smocks or Aprons

Where the Employer requires the employee to wear smocks or aprons, the Employer shall provide and repair such smocks and aprons free of cost to the employee.

26.2 Union Decals

The Employer agrees to display the official Union Decal or Union Card of the Union in a location where it can be seen by the customers. Such decal shall be of a form and size acceptable to Management, and posted in a place approved by the Employer. 26.3 The Employer agrees, during the term of this Agreement, to furnish and maintain first-aid equipment in its stores, as required by the Workers' Compensation Act.

26.4 Employee Relations Committee (E.R.C.)

There shall be an Employee Relations Committee (E.R.C.) to address issues of concern to both employees and the Company. The meetings will be held as needed, at the request of either party, at a store or otherwise mutually agreed location.

The committee will include up to six (6) bargaining unit employees or their designates. Subjects addressed may include health and safety, housekeeping and maintenance.

Issues that arise between meetings may be presented in writing to management or the Union. The Company will reply in writing or determine that an additional E.R.C. meeting is necessary.

The existence of this committee will not affect employee's rights under Article 31.

26.5 Video Surveillance

Video surveillance is a valuable resource that can be used to help safeguard employees and customers as well as protect both Company and employee assets. Within the confines of the law, the Company will utilize video surveillance equipment on its property

26.6 Background Security Checks

Should the Employer require a background security check, the Employer shall bear the costs.

26.7 Supplies

The Employer will maintain the appropriate supplies required to effectively operate the front end checkouts. Such items will include pens, fatigue mats etc. as determined by the Employer.

26.8 Lie Detector Tests

The Company agrees not to force an employee to take a polygraph or similar lie detector test.

26.9 Facilities and Cash Shortage Reports

The Company will continue to provide a microwave oven and coffee machine at each store or warehouse location.

A courtesy phone for employee use will be provided in new store locations.

Cash shortage reports will not be posted in open areas.

In the event that the temperature in the store becomes unreasonably cold, employees will be allowed to dress accordingly.

26.10 Front End Administration

One full-time position will be created in the Front End of each Real Canadian Superstore. The senior part-time employee will be selected subject to Article 30.5. This Front End Administration position will perform duties as assigned, which may include but not be limited to: Cash Office, Customer Service, Cashier and other related duties. The position shall be filled in new stores within three (3) months of the store opening.

26.11 Safety Footwear Allowance - Western Grocers

Warehouse employees who have successfully passed probation shall receive one hundred dollars (\$100.00) annually, paid by the end of January, to offset the cost of Safety Footwear. Such footwear will be required to have six inch (6") ankle-high protection.

26.12 Safety Footwear - Retail

Full Time receivers who are required to wear steel-toed safety footwear will be paid an allowance of fifty dollars (\$50.00) per year towards the cost. The Employer and the Union will source suppliers of safety footwear. The parties will then meet and select a suitable supplier with the lowest cost option considering the discount the Employer is able to negotiate to purchase the footwear.

26.13 Parking Area Lighting

The Company commits to having appropriate lighting in the area where employees park and enter the store. This is intended to provide light to these areas when the store is closed.

ARTICLE 27 – JURY DUTY AND MATERIAL WITNESS

27.1 All employees, summoned to jury duty or subpoenaed as a material witness, shall be paid wages amounting to the difference between the amount paid to them for

such services and the amount they would have earned had they worked on such days. Employees on jury duty or subpoenaed as a material witness shall furnish the Employer with such a statement of earnings as the Courts may supply. This does not apply if the employee is summoned on his day(s) off.

Part-time employees, when summoned to jury duty or appearing as material witness on behalf of this Employer shall be re-scheduled or paid wages based on hours worked in the previous four (4) weeks.

27.2 Employees shall return to work within a reasonable period of time following the conclusion or breaks from jury duty. They shall not be required to report if less than two (2) hours of their normal shift remains to be worked.

Total hours on jury duty, or when acting as a material witness, and actual work on the job in the store in one day shall not exceed eight (8) hours for the purpose of establishing the basic work day. Any time worked in the store in excess of the combined total eight (8) hours shall be considered overtime and paid as such under the contract.

ARTICLE 28 – PHYSICAL EXAMINATIONS

28.1 Where the Employer requires the employee to take a physical examination, the doctor's fee shall be paid by the Employer, and the examination shall be on Company time. Where subsequent examination proves an employee unfit to work in a food store, examinations shall be paid by the employee.

- **28.2** Where the Employer requires an employee to have a Modified Work Form completed specific to a WCB claim, the Company will reimburse the employee, to a maximum of sixty dollars (\$60.00), provided a valid, paid receipt is presented and the form is returned in a timely manner as determined by the Company. Employees will cooperate with the Employer in this regard.
- **28.3** Employees applying for Weekly Indemnity or WCB Benefits must cooperate with the Employer specific to the timely return of modified duties work forms and where medically permitted, cooperatively participating in a modified return to work program.

ARTICLE 29 – CASH SHORTAGES

- **29.1** Employees handling cash will be held accountable for errors resulting in cash register overages and shortages where they have been given the opportunity to verify the contents of the cash tray at both the beginning and end of the shift and have exclusive access to the register throughout the work shift. In the event that management or a designated cash office employee exercises the right to open the register during the employee's work shift, the employee will be given the opportunity to verify all withdrawals and/or deposits.
- **29.2** In the event a customer claims he/she has been short changed by the cashier, the cashier shall notify management and together verify the contents of the cash tray.
- 29.3 No employee shall be required to make up register shortages when management exercises the right to

open the register during the employee's work shift, unless the register is opened in the presence of the employee and the employee is given the opportunity to verify all withdrawals and/or deposits

ARTICLE 30 – SENIORITY

30.1 Seniority shall mean the length of continuous service with the Employer in classifications within the seniority group covered by this United Food and Commercial Workers Local 247 Collective Agreement. New hires shall have a probationary period of three hundred (300) hours worked. During this probationary period new employees may be discharged by the Employer at its discretion. Upon completion of the probationary period, seniority shall then be established retroactive to the commencement of employment.

Western Grocers: All employees hired after date of ratification shall have a probationary period of five hundred and twenty (520) hours worked. During this probationary period new employees may be discharged by the Employer at its discretion. Upon completion of the probationary period, seniority shall then be established retroactive to the commencement of employment.

30.2 Part-time employees shall accumulate seniority based on actual hours worked. Should a part-time employee become a full-time employee, the part-time seniority credits shall be converted to the seniority date based on one hundred and sixty (160) hours being equal to one (1) month of full-time service.

Upon request, part time employees shall be granted a seniority hours credit for any time lost due to a workplace injury as approved by Workplace BC, maternity, paternity, adoption and all time paid by the Employer for funeral leave, jury duty and Union business.

Upon request, part-time employees shall receive a seniority credit for absences of one (1) week or longer to a maximum of one (1) year due to illness, injury from outside the workplace, and vacation.

The calculation will be based on the average number of hours worked during the four weeks preceding the absence.

Employees seeking this credit must make a written application within four weeks of their return to work.

Seniority date cannot be earlier than actual date of hire. In such cases the seniority date will be recognized as the date of hire.

Full-Time to Part-Time Employment

Full-time employees will have the ability to change to part-time status once during the term of the collective agreement for reasons other than working at alternative full-time employment. Employees may make this request during the period of January 10 to November 1 of any given year. Changes will be made in a timely fashion as to not interfere with efficient operation of the business. Full-time employees moving to part-time will be required to submit a declaration of availability form and shall maintain their seniority and class hours. **30.3** Seniority shall be exercised only within a seniority group.

Seniority lists shall be established for each of the departments within the groups covered by the agreement.

The parties agree that bargaining unit employees employed at each location shall constitute a separate seniority group for the purpose of Article 30.

- **30.4** Seniority and employment shall be terminated when:
 - a) An employee voluntarily quits or is terminated for just cause or fail to show up for work for five (5) consecutive shifts without valid reason and/or without proper prior notice. In the case of the latter, Article 31.3 shall not apply.
 - b) An employee fails to report to work after seven (7) days when recalled from layoff. An employee had to be recalled by registered mail at last known address on file with the Employer.
 - c) An employee has been on layoff and has not worked for a period of six (6) months.

Layoff and Recall

d) When reducing staff, junior employees within the department in the classification shall be laid-off first. When recalling employees from layoff, they shall be recalled in seniority to the department and classification from which they were laid off.

When reducing full-time employees, employees with a name guarantee shall take precedence over those employees who do not have a name guarantee.

- e) In the event a full-time employee is laid off or is reduced to part-time, or a part-time employee is reduced to zero (0) hours for four (4) consecutive weeks, they shall be allowed to:
 - i) Fill a vacancy or displace the most junior employee within the classification within his seniority group.
 - ii) Fill a vacancy or displace the most junior employee whose rate is equal to or less than their current rate outside their classification within their seniority group.
 - iii) Carry fifty percent (50%) of their class hours to determine their rate of pay in their new classification to a maximum of one half the total hours on the new wage scale.
 - iv) For the purpose of this article only, Meat Cutters and Bakers shall be considered in the same classification as Food Clerks. When required to exercise 30.4 e) i), their rate of pay would be appropriately amended should it be based on Journeyperson or Assistant Department Manager status.
- f) Should an employee exercise their seniority outside their classification, he shall be given a "reasonable opportunity" to do the job in a competent manner.

For the purpose of this section "reasonable opportunity" shall mean a maximum of thirty-seven (37) hours for a full-time employee and sixteen (16) hours for a part-time employee.

- g) An employee exercising his seniority under (e) above will be restricted to one opportunity to do a job outside his classification in a competent manner.
- h) In the event that a full-time position becomes available within the classification of the most senior full-time employee laid off or reduced, that employee shall have the first opportunity to fill the position.
- i) In the event a full-time position becomes available outside the classification of the most senior fulltime laid-off employee or reduced full-time employee, he will be given a reasonable opportunity, as defined above, to perform the job in a competent manner subject to 30.4 (e) (ii).
- j) In the event a part-time position becomes available, the most senior laid off part-time employee will be given a reasonable opportunity, as defined above, to perform the job in a competent manner subject to 30.4 (e) (ii).

Transfers

k) The Employer and the Union agree that when transfers of employees between the stores is conducive to the proper operation of the business, the employees will co-operate with the Employer in this matter. Where it will not interfere with the efficient operation of the business, employees may request a transfer to the store nearest their residence or intended residence provided there is a vacancy that is consistent with their availability and they maintain or improve their current level of availability for no less than one hundred and sixty (160) hours and the requested location is within their division. Should the transfer be granted, the employee will be restricted to one (1) such transfer during the life of the Collective Agreement unless determined otherwise by the Company.

Employees who have completed five hundred and twenty (520) hours worked may also request a transfer to a new store within their division prior to the new store opening.

Such requests will be made in writing and submitted to the Human Resources Department. Where there are multiple requests for a transfer, and a transfer is allowed, seniority shall be the determining factor. All transfers are subject to merit, fitness and ability.

When an employee transfers within the bargaining unit under this article, he will maintain his seniority, class hours, and rate of pay.

I) The Employer agrees to pay the cost of transportation (bus fare or corporate kilometre rate) when an employee is borrowed to another store or required to use their own vehicle during the course of the employee's day of work. When an employee is borrowed to another store during regular working hours, the time taken to commute will be paid by the Employer at the regular hourly rate.

- m) The Employer agrees that, in the case of the temporary out-of-town transfer, the employee shall be paid reasonable travelling and living expenses.
- n) The Employer agrees that, if an employee has a good and sufficient reason for not accepting a transfer, the employee will not be forced to accept such a transfer.
- o) When an employee is transferred within the bargaining unit under this agreement, he will maintain his seniority, class hours, and regular rate of pay at the time of the transfer.
- p) Employees from outside the bargaining unit of seniority groups may be transferred into the bargaining unit or seniority group provided such transfer does not result in the displacement of or reduction of hours of a member of the said bargaining unit or seniority group.

30.5 **Promotions**

The two (2) divisions of the Company (Real Canadian Superstore and Western Grocers) shall be considered separate for the purposes of seniority.

Promotions and vacancies shall be filled on the basis of seniority, providing the senior employee has the merit, fitness and ability to perform the work. The Employer agrees to act in good faith and further agrees not to discriminate in any manner.

Existing full-time employees who have requested relocation to another store, will be given first opportunity to fill any full-time vacancy within their department.

Employees wishing to be considered for full time in any BC Real Canadian Superstore location, outside their home store can send an email to bcrcssftjobs@loblaw.ca and cc: loblawft@ufcw247.com, indicating which store(s) they would be prepared to work in.

The Company will post a notice in June and January to remind employees of the process.

New hires will be informed of the full-time application process at their orientation session.

GM Specialist

When an employee is promoted to a General Merchandise Specialist, they shall be placed on the General Merchandise scale, assigned the next highest rate of pay from their current rate of pay and be assigned the corresponding amount of class hours. There shall be no loss of seniority hours.

There shall be one or more GM Specialist in each GM Department, excluding Pharmacy and Optical. This will not negatively impact GM Specialists in position at date of ratification.

The formula for determining the number of GM Specialists per store will be based upon the number of GM Departments within a particular store times 2, excluding Optical, Pharmacy and Photo Studio.

There will be a minimum of one specialist assigned per GM department.

The remaining number of specialists shall be assigned to GM departments determined by the company, by seniority within the department.

- e.g.: 6 GM departments x 2 specialists = 12
 1 specialist per department = 6
 6 remaining specialists can be assigned to any GM departments in any combination by the employer, by seniority within the departments.
- **30.6** When a part-time employee works the basic work week for thirteen (13) consecutive weeks a full-time position will be deemed to exist and will be filled in accordance with Article 30.5 of this Agreement.

The above shall not apply to part-time employees in the case of any approved vacation, leaves of absence, WI, LTD, WCB, and any management or full-time employee relief.

30.7 In the event an employee is to be called in to work hours that he has not been scheduled to work, any employee may be called for any shift, provided that at the end of the particular week, the comparative number of hours of part-time employees is consistent with the seniority and availability of others in the department.

30.8 Any full-time or top-rated part-time employee who has completed their probationary period and who is in a store which is to be closed or sold, shall be allowed to displace the most junior employee in their classification in the bargaining unit.

30.9 Availability

Part-time employees shall declare their availability four (4) times per year.

- 1) the first Sunday in September [with a two (2) week leeway either way]
- 2) three (3) other times in the calendar year (Floating Availability).

Part-time employees shall be required to work according to their most recent Declaration of Availability. Employees cannot use a floating availability date to limit or further limit their availability between November 15th and the end of the year. An employee shall not be allowed to use an availability change until a minimum period of four (4) weeks has elapsed since their last availability change, unless it is to increase the employee's current availability.

All employees interested in maximizing hours during the month of December may elect to expand their current availability, giving notice and availability change to their Department Manager by the third (3rd) Sunday in November. This availability change would be effective on the first or second Sunday in December at the choice of the employee.

Anytime part-time employees are able to declare themselves unavailable for a period of up to eight (8) consecutive hours and still be considered available anytime for scheduling purposes. The eight (8) hour period must fall between 00:00 hrs Monday and 24:00 hrs Thursday and be in the same block of time each week. All employees exercising this option must do so at the time they declare their availability.

Part-time employees (DC only) must be available for hours consistent with days of operation and the six (6) hour blocks must line up with either the start or end times of posted shifts in the facility.

All part-time employees hired after July 3, 2004 must be available to work for all hours on either Saturday or Sunday and must be available for two (2) additional six (6) hour blocks consistent with shifts in their department.

Employees shall not exercise an availability change until the completion of their probationary period, except in cases where the availability is increasing or they had taken advantage of the December availability expansion or they are returning to school. New employees shall be advised at the time of hiring.

The Employer will make "Declaration of Availability" forms readily available to part-time employees. Employees who require a change in availability will submit, in person, a completed form to their Department Manager or Store Manager and the employee will be given a signed copy of the form at the time of submission. Provided the request is submitted Saturday by noon, the change will be reflected on the schedule posted the following Wednesday.

New employees shall be required to complete a "Declaration of Availability" form on or before the first day of work. An employee must not restrict himself to the point that he is not available for normal scheduled shifts within the department.

Requests to change availability outside of the stated declaration opportunities may be allowed at other times throughout the year at the discretion of Management.

If the Company changes the hours of operation of one of its stores, employees of the affected store will be given a "free" availability change. Any such change must be made within one (1) month of the change in store hours and must be directly linked to the change in the store hours.

Failure to provide a proper declaration of availability prior to a declaration date shall result in the continuance of the previous Declaration of Availability.

An employee must not restrict himself to the point that he is not available for normal scheduled shifts within the department.

All part-time employees (DC only) hired after ratification must be available to work for all hours on either Saturday or Sunday and must be available for two (2) additional eight (8) hour blocks consistent with shifts in their department.

30.10 24 Hour Stores / Extended Hours

- a) The following conditions will apply to any store that is open twenty (20) or more hours per day. They will not apply to bakery and meat production, bakery and meat sales related to current production stores, night stocking employees and night receiving employees.
- b) When the store is open for business to the public between 11:00 pm and 7:00 am seniority will be the governing factor in staffing. Senior employees will be given first choice to work or not work and, if there are insufficient volunteers reverse order of seniority will apply.
- c) It is understood that for part-time employees hired before the store opens the extended hours, available anytime status would be met provided the employee is available for the same hours that were previously scheduled within their department prior to the store hours changing to 20 or more hours.
- d) The minimum shift for employees working the night shift will be six (6) hours but the Company will endeavour to schedule longer shifts whenever possible. The scheduling of longer shifts will be subject to the operational requirements of the business.
- e) The Company will take the appropriate steps to ensure the safety and security of employees working extended hours.

- f) Employees will not be required or scheduled to work from 11:00 pm to 7:00 am or from 7:00 am to 11:00 pm in the same week. There will be a minimum of forty-eight (48) hours between the two.
- g) The Employer agrees to notify the Union and the affected employees a minimum of two (2) weeks in advance of any proposed store hour changes.
- h) Employees will be given an additional opportunity to change their declaration of availability to meet the extended hours.

30.11 Guarantee of Hours

The following items (a) and (b) shall apply only to the Front End Department of all stores.

- a) Article 30.7 notwithstanding, the senior forty percent (40%) of the employees in the Front End Department, hereinafter called "the Group", shall be scheduled as follows:
 - i) the senior one third (1/3) of "the Group" shall receive twenty-eight (28) hours or better, per week;
 - ii) the next most senior one-third (1/3) of "the Group" shall receive twenty-four (24) hours or better, per week;

- iii) the least senior one-third (1/3) of "the Group" shall receive twenty (20) hours or better, per week.
- b) Implementation of the above minimum guarantee of hours for "the Group" subject to the following definitions and/or conditions:
 - i) "The Group" shall be calculated based on the total number of part-time employees in the Front End Department.

This will then produce the number of part-time employees entitled to the minimum guarantees as indicated in 30.12 (a).

Any restricted employees shall not qualify to be scheduled under this section. The Company, therefore, shall go to the next unrestricted available employee until the total number constituting "the Group" is reached.

The following paragraph 30.12 (a) shall apply to all other departments in the stores, except in the Front End Department.

It is understood that employees hired prior to ratification (December 3, 2010) that work exclusively as a Cashier, or Cash Office or Customer Service will only be required to work in another area of the Front End by mutual agreement.

c) Notwithstanding 30.12 (a) and (b) the following shall apply to all other departments.

The senior one-third (1/3) of unrestricted employees in a Department shall hereafter be called "the Group" and be scheduled as follows:

- i) the senior one-third (1/3) of "the Group" shall receive twenty-eight (28) hours or better;
- the next most senior one-third (1/3) of "the Group" shall receive twenty-four (24) hours or better;
- iii) the least senior one-third (1/3) of "the Group" shall receive twenty (20) hours or better
- d) Restricted employees shall not qualify to be scheduled under this section.
- e) Hours worked or paid, including General Holiday as per Article 13, shall be considered as hours worked for the purpose of satisfying the minimum guarantees in section 30.12 (a) and (c) above.
- f) The number of employees entitled to a minimum guarantee of hours of twenty-eight (28), twenty-four (24), or twenty (20) hours, is to be calculated according to a formula.

For Example:

Hours Received by "GROUP" (as set out in Article 30.11)

Eligible Employees	In "GROUP"	28 Hrs	24 Hrs.	20 Hrs.
1	0			
2	1	1		
3	1	1		
4	2	1	1	
5	2	1	1	
6	2	1	1	
7	3	1	1	1
8	3	1	1	1
9	4	1	1	2
10	4	1	1	2
11	4	2	1	1
12	5	2	2	1
13	5	2	2	1
14	6	2	2	2
15	6	2	2	2
16	6	2	2	2
17	7	2	2	3
18	7	2	2	3
19-21	8	3	3	2
22-23	9	3	3	3
24-26	10	3	3	4
27-28	11	4	4	3
29-31	12	4	4	4
32-33	13	4	4	5
34-36	14	5	5	4
37-38	15	<u>5</u>	5	5
39-41	16	5	5	6
42-43	17	6	6	5
44-46	18	6	6	6
47-48	19	6	6	7

Eligible Employees	In "GROUP"	28 Hrs	24 Hrs.	20 Hrs.
49-51	20	7	7	6
52-53	21	7	7	7
54-56	22	7	7	8
57-58	23	8	8	7
59-61	24	8	8	8
62-63	25	8	8	9
64-66	26	9	9	8
67-68	27	9	9	9
69-71	28	9	9	10
72-73	29	10	10	9
74-76	30	10	10	10
77-78	31	10	10	11
79-81	32	11	11	10
82-83	33	11	11	11
84-86	34	11	11	12
87-88	35	12	12	11
89-91	36	12	12	12
92-93	37	12	12	13
94-96	38	13	13	12
97-98	39	13	13	13
99-101	40	13	13	14
102-103	41	14	14	13
104-106	42	14	14	14
107-108	43	14	14	15
109-111	44	15	15	14
112-113	45	15	15	15
114-116	46	15	15	16
117-118	47	16	16	15
119-121	48	16	16	16
122-123	49	16	16	17
124-126	50	17	17	16
Eligible Employees	In "GROUP"	28 Hrs	24 Hrs.	20 Hrs.
-----------------------	---------------	--------	---------	---------
127-128	51	17	17	17
129-131	52	17	17	18
132-133	53	18	18	17
134-136	54	18	18	18
137-138	55	18	18	19
139-141	56	19	19	18
142-143	57	19	19	19
144-146	58	19	19	20
147-148	59	20	20	19
149-151	60	20	20	20
152-153	61	20	20	21
154-156	62	21	21	20
157-158	63	21	21	21
159-161	64	21	21	22
162-163	65	22	22	21
164-166	66	22	22	22
167-168	67	22	22	23
169-171	68	23	23	22
172-173	69	23	23	23
174-176	70	23	23	24
177-178	71	24	24	23
179-181	72	24	24	24
182-183	73	24	24	25
184-186	74	25	25	24
187-188	75	25	25	25
189-191	76	25	25	26
192-193	77	26	26	25
194-196	78	26	26	26
197-198	79	26	26	27
199-201	80	27	27	26
202-204	81	27	27	27

30.12 New Department

From time to time, the Company may establish new departments according to the following criteria:

- a) a new group of products or commodities are to be sold or services offered;
- b) the pre-existing mix of products or commodities is substantially altered to the extent that merchandising and staff requirements are substantially altered.

When a new department is established, the Department Manager for that department will be added to the exclusions under Article 1.

30.13 Assistant Department Manager

The Parties agree that, to enhance the Company's ability to develop Management staff, there shall be created the position of Assistant Department Manager. The Assistant Department Manager shall be:

- a) filled by individuals hired or selected on the basis of their merit, qualifications, ability and seniority as determined by Management;
- b) required to provide all relief for Department Manager;

The rate shall be forty cents (\$0.40) per hour over the top in the Department.

c) when not relieving, receiving hours equal to but not more than the senior employee in the Department.

An Assistant Department Manager must maintain an availability that allows him to relieve the Department Manager throughout the year, consistent with the Department Manager's vacation, days off, and scheduling practices that is in keeping with the efficient operation of the department. In cases where this required availability is not being met, the Company may elect to demote the Assistant Department Manager to his former position.

30.14 Store Closure

In the event of the closure of a store, employees shall be able to exercise their seniority to transfer to other stores of the Employer within the same division within the same contract area.

In the event that employees are unable to maintain employment in another store in the same division, they shall be able to exercise their seniority to transfer outside their division within their contract area. If they are still unable to maintain employment, they shall be able to exercise their seniority to transfer within the total bargaining unit.

Employees who exercise their seniority to transfer under this article shall retain their seniority hours. Employees who remain in the same classification and department shall retain their class hours and rate of pay.

30.15 Requested Day Off

Employees, who request in writing and are granted a specific day(s) off prior to the posting of the work schedule, shall not have their hours of work for the week reduced as a result of the request being granted, provided not more than two (2) requests to a maximum of two (2) days each per four (4) week calendar period. It is understood that the above shall be subject to operational requirements and the employee's restriction.

The above will not restrict a Department Manager from granting additional days off.

30.16 Opportunity Clause

Part-time employees originally hired in General Merchandise Departments or in the Courtesy Clerk Classifications, or in the Host Classification who have worked more than two thousand (2,000) hours, may request a transfer to a Food Department where there is a vacancy, once during the term of the agreement. Their availability must be consistent with the needs of the vacancy and if they are transferred, the employee must maintain that same availability for no less than one hundred and sixty (160) hours unless as determined otherwise by management.

Requests shall be considered on the basis of seniority provided the merit, fitness and ability are relatively equal among employees requesting a transfer. The Company may waive the two thousand (2,000) hour requirement with the agreement of the Union. Employees granted a transfer will be on probation for a period of up to three hundred (300) hours to demonstrate their ability to perform the work in a satisfactory manner. In the event they are unable to perform satisfactorily in the new position, they shall be returned to their previous position.

Employees granted a transfer will be placed on the Post Rat Food Clerk Trainee wage scale at the same rate of pay and be assigned the corresponding number of class hours. In the event the wage scale does not match exactly, the employee will slot into the next higher rate and be credited with the minimum hours associated with that wage rate. If the transferring employee's GM rate of pay is greater than \$16.85, they shall be assigned the \$16.85 top rate. They shall then be able to exercise their seniority hours in the new department and shall be subject to Article 46.

This clause shall not apply to Meat Cutter and Baker positions.

30.17 Training Hours

Any outside training hours (Learning Store/Private Learning Institutions) are not considered part of the schedule.

Initial cashier training of twenty-five (25) hours is not considered part of the schedule.

Employees may waive their availability status in order to attend off-site training, cashier training and the new hire orientation program.

30.18 Transfer Language – Retail Only

Part-time food department employees who have in excess of one (1) year's service in a food department may be granted a transfer to another food department where there is a vacancy. Part-time GM Assistants who have in excess of one (1) year's service in a GM department may be granted a transfer to another GM department where there is a vacancy. Employees granted a transfer to another department will maintain their wage rate, class hours, and seniority hours.

Part-time Food Clerks and part-time GM Specialists may also transfer to a GM department and those who elect to do so will maintain their current rate of pay, except in cases where it exceeds the GM Assistant top rate. In those cases, the transferring employee's rate of pay will be adjusted to the GM Assistant top rate. Class hours would be adjusted accordingly, consistent with the new rate.

The Company will be fair and reasonable in considering requests for a transfer. Requests shall be considered on the basis of seniority provided the merit, fitness and ability are relatively equal among employees requesting a transfer. An employee will be limited to one (1) such transfer every twenty-four (24) months.

Employees granted a transfer will be on probation for a period of up to three hundred (300) hours to demonstrate their ability to perform the work in satisfactory manner. In the event they are unable to perform satisfactorily in the new position, they shall be returned to their previous position, rate of pay and class hours, where appropriate. There may be occasions where the one (1) year service requirement and/or the one (1) transfer every twenty four (24) months limitation may be waived at the discretion of the Company should it suit the needs of the business.

A transferring employee's availability must be consistent with the needs of the vacancy and if they are transferred, the employee must maintain that same minimum availability for no less than one hundred and sixty (160) hours unless as determined otherwise by management.

This clause does not apply to Meat Cutters, Bakers, and Pharmacy employees.

ARTICLE 31 – GRIEVANCES

31.1 Any complaint, disagreement or difference of opinion between the parties hereto, concerning the interpretation, application, operation of the Agreement, violation of the terms and provisions of this Agreement, shall be considered a grievance, subject to the grievance and arbitration provisions of this Agreement.

Employees found to be unacceptable to the Employer's Bonding Company may be discharged at the Employer's discretion.

31.2 Grievances must be submitted to the Employer, in writing, not later than ten (10) working days from the event giving rise to the grievance, or it shall be waived by the aggrieved party.

31.3 No employee shall be subject to a disciplinary interview or be given a written reprimand, warning letter, or be suspended or dismissed except in the presence of a shop steward, or in his or her absence, another member of the bargaining unit, selected by the employee. When a shop steward is present in the workplace, they shall be used as a witness for discipline unless the employee being disciplined chooses otherwise.

Verbal coaching or notes to file in an employee's personnel file shall not be considered a step in part of the progressive disciplinary process. Upon request, employees shall be given copies of any discipline documented in their personnel file.

Where appropriate, discipline shall be conducted on Company time at or near the end of the employee's shift.

A "disciplinary interview" is defined as a meeting with an employee where the Employer is intending to discipline the employee.

- **31.4** Employees may request their right to the presence of a shop steward or in his absence, another member of the bargaining unit as selected by the employee during a random security check of bags, purses and parcels.
- **31.5** If the steward or another member of the bargaining unit is present during a reprimand, warning letter or security check, he may advise the employee.
- **31.6** The procedure for adjustment of grievance and disputes by an employee shall be as follows:

- 1st Step: By a discussion between the employee, with or without Shop Steward, and Management. If a satisfactory settlement cannot be reached within five (5) days; then within ten (10) days:
- 2nd Step: The Union representatives may take up the matter with the Company's official designated by the Employer to handle labour relations. If a satisfactory settlement cannot be reached within fourteen (14) days, the matter may then be referred to Arbitration, as per Article 32.
- **31.7** Disciplinary reprimands and suspensions which predate 24 months of continuous discipline free employment shall not be used in any disciplinary action after that time.

ARTICLE 32 – BOARD OF ARBITRATION

- **32.1** Either of the parties may, within thirty (30) days of a decision at Step 2 of the Grievance procedure, notify the other party in writing of its desire to submit the Grievance to Arbitration and the notice shall contain the name of the first party's appointee to an Arbitration Board.
- **32.2** The parties may mutually agree to select a single Arbitrator in lieu of a three person Arbitration Board.
- **32.3** The recipient of the notice shall within five (5) days inform the other party of the name of its nominee to an Arbitration Board.

- **32.4** The two (2) appointees so selected, shall, within five (5) days of the appointment of the second of them, appoint a third (3rd) person who shall act a Chairperson. If the recipient of the notice fails to appoint an arbitrator, or if the two appointees fail to agree upon a Chairperson within the time limited, the appointment shall be made by the Minister of Labour for British Columbia upon request of either party.
- **32.5** No person who was involved in the negotiations of the Agreement will serve on the panel.

ARTICLE 33 – LOCKERS

- **33.1** The Employer will not search an employee's locker without the presence of the employee and a Shop Steward if requested.
- **33.2** All locks must be removed from lockers at the completion of the employee's shift.
- **33.3** The Company will designate a locker for the exclusive use of the Shop Steward and/or Union Representative for storage of Union supplies/materials.

The Company will provide at least seventy-two (72) hours' notice of intent to remove locks.

ARTICLE 34 – VOTING PRIVILEGES

34.1 The Employer agrees that he will fully comply with any law requiring that the employee be given time off to vote.

ARTICLE 35 – DENTAL, HEALTH AND WELFARE BENEFIT TRUST FUND

- **35.1** a) The Employer agrees to name three (3) Trustees and the Union agrees to name three (3) Trustees to the jointly trusteed UFCW Local 247 Benefit Trust Fund, whose responsibility it will be to maintain a trust document and plan text.
 - b) The Employer agrees to participate in, and contribute to, the UFCW Local 247 Benefit Trust Fund.
 - c) Effective the first full pay period after the date of ratification 2015, the total contribution shall be forty-seven cents (\$0.47) per hour. Effective the first full pay period in August, 2016, the total contribution shall be forty-nine cents (\$0.49) per hour to maintain the current benefit level.
 - d) The Employer agrees to sign a "Participation Agreement" and supply any other documents, forms, reports or information required by the Trustees of the UFCW Local 247 Benefit Trust Fund.
 - e) Contributions, along with a list of employees for whom they have made, the amount of the weekly contribution for each employee, and the number of hours worked or paid according to the above 37.1 (c) shall be forwarded by the Employer within the fifteen (15) days after the close of the Employer's four (4) or five (5) week accounting period. The Employer agrees to pay interest at the rate established by the Trustees on all contributions not remitted as stipulated above.

- f) The contributions are intended for the purpose of providing dental, health and welfare benefits such as, but not limited to prescription drugs, life insurance, employee assistance program and other benefits as determined by the trustees from time to time.
- g) The trustees shall have the authority to allocate any surplus funds from the Dental Plan to the Health & Welfare Plan or from the Health & Welfare Plan to the Dental Plan in order to maintain or improve benefits as they determine appropriate.

ARTICLE 36 – SICK LEAVE/SICK CALLS

Seventy percent (70%) of straight time weekly salary benefits to be paid on the fourth day of absence due to sickness or nonoccupational accident. There is a twenty-six (26) week benefit period. It is understood and agreed that all matters of eligibility, coverage and benefits shall be as set out in the Plan and as determined by the carrier. The above is available for full-time employees. Employees found abusing the privilege shall be disciplined by the Employer.

36.1 The Employer agrees to pay 100 percent (100%) of M.S.P. premiums for all full-time employees.

Full Time Benefits

LTD – Increase the Employer-paid portion of the premium from sixty percent (60%) to seventy percent (75%)

Life Insurance – Increase the Employer co-pay from fifty percent (50%) to seventy percent (75%)

Drug Coverage – Increase the life time maximum from ten thousand dollars (\$10,000) to one hundred and twenty thousand dollars (\$120,000) for Hospital, Extended Health, and Drug Benefits.

Maintenance of Benefits

Employees returning to work after an absence due to WCB, medical leave, pregnancy leave or parental leave shall not be required to re-qualify for benefits for which they were previously entitled.

36.2 The Company short term sick plan and M.S.P. benefits will be extended to those part-time employees who work thirty-two (32) hours per week for thirteen (13) consecutive weeks. The employee must fail to meet the above hour requirement for a period of thirteen (13) consecutive weeks from the time he or she first fails to meet it before he or she is disqualified.

Paid hours for General Holidays under Article 13 shall count towards qualification and disqualification of these benefits.

Employees working at the Real Canadian Superstore and Western Grocers Distribution Centres who qualify for the short term sick plan as outlined in this article shall be eligible to draw sick time increments of less than the scheduled work shift to a maximum of thirtyseven (37) hours in a calendar year at one hundred percent (100%) of the regular rate of pay.

Employees working at Western Grocers Pitt Meadows who qualify for the short term sick plan as outlined in this article shall be eligible to draw sick time increments of less than the scheduled work shift to a maximum of 40 hours in a calendar year at one hundred percent (100%) of the regular rate of pay.

36.3 When calling in sick or to miss a shift for any reason, all employees must speak with their Department Manager, or in the absence of their Department Manager, the Store Manager, the Assistant Store Manager, or the onduty Manager, and in the absence of any of the aforementioned, the Lead Hand.

Warehouse employees must leave a message stating the reason for the absence in cases where the call is not answered.

Retail employees, calling when the store is closed, must call the designated number and must either speak to the Department Manager or on-duty Manager and in the absence of any of the aforementioned, the Lead Hand, or leave a message stating the reason for the absence.

36.4 In the event that an employee is unable to attend work due to illness or other reasons deemed acceptable to the Company the employee must provide the Company with as much notice as possible, but in any event, not less than one (1) hour prior to the commencement of their scheduled shift.

Sick Notes

The Employer will not require Doctor's certificates from employees unless:

- 1. The employee has been formally advised that their attendance record is unacceptable and that Doctor's certificates will be required in the future; or
- 2. The duration of the absence, or circumstances surrounding the absence, require justification.

ARTICLE 37 – EXPIRATION AND RENEWAL

37.1 This Agreement is effective from June 14, 2015 to August 1, 2021 and thereafter from year to year, but either party may, not less than thirty (30) days or more than ninety (90) days before the expiry date or the anniversary of such expiry date from year to year thereafter give notice in writing to the other party of desire to terminate such Agreement or to negotiate a revision thereof.

ARTICLE 38 – PENSION

38.1 The Employer agrees to participate in and contribute to the **CANADIAN COMMERCIAL WORKERS' INDUSTRY PENSION PLAN.**

The Employer will participate in the new CCWIPP Master Contribution Agreement, taking effect July 1, 2015.

All required contributions, along with a list of employees for whom they have been made, the amount of the weekly contribution for each employee, and the number of hours worked or paid according to the above, shall be forwarded by the Employer within twenty-one (21) days after the close of the Employer's four (4) or five (5) week accounting period. The Employer agrees to pay interest at the rate established by the Trustees on all contributions not remitted as stipulated below.

38.2 Hourly Pension Contributions from the Employer are as follows:

Effective July 1, 2015 – \$1.45

In addition Member contributions will be deducted from the employees as follows effective July 1, 2015:

Period of Continuous Service	Member Contribution Rate	
Less than 2 years	0 cents/hour	
2 years but less than 8 years	22 cents/hour	
8 or more years	40 cents/hour	

ARTICLE 39 – EDUCATION AND TRAINING FUND

The Employer agrees to contribute ten cents (\$0.10) per hour for every hour worked by members of this UFCW 247 Bargaining Unit, based on Dental Plan hours, to the United Food & Commercial Workers, Local 247 Education & Training Fund.

ARTICLE 40 – STEWARDS RECOGNITION AND EMPLOYEES REPRESENTATION

The Employer recognizes that shop stewards may be elected or appointed by the Union. The Union shall inform the Employer and post notices of the shop stewards on the bulletin boards.

ARTICLE 41 – PERSONAL ASSURANCE OF FULL TIME EMPLOYMENT

The Company will renew the assurance to maintain full-time employment for all bargaining unit employees in the Real Canadian Superstores in the province of British Columbia who are at full-time status at the date of ratification (Sunday, June 14, 2015). Declining a transfer as a full-time employee may be cause for demotion to part-time status as determined by the Company.

Sub-article 30.4 (n) shall not apply in cases of having to move to maintain a full-time position.

The current full-time percentage will be maintained for the life of the current agreement at sixteen percent (16%) (Retail), Marine Drive Warehouse – thirty-five percent (35%), Pitt Meadows Warehouse – forty percent (40%). The assurance of full-time employment may require moving to another location in the bargaining unit as determined by the Employer. The assurance of full-time employment will not apply in the case of a just cause dismissal or in the case of an Assistant Department Manager if demoted.

With respect to the Western Grocers facilities, an employee who is required to move to another facility to maintain fulltime status will be offered the first opportunity to return to his original location should a full-time vacancy occur within six (6) months of the date of the original move.

ARTICLE 42 – EQUIPMENT

The Employer agrees to maintain equipment that employees are required to use in a safe condition. Equipment that is not in proper working condition should be reported to the Department Manager.

ARTICLE 43 – WATER

Cashiers (Front End) may elect to bring a bottle of water to their lane while working under the following conditions:

- 1. The bottle is any brand sold in the store or a personal water bottle absent of competitor branding or any other material or content that may be objectionable as determined by the Company.
- 2. The size is 1 litre or smaller.
- 3. The bottle is stored under the counter.
- 4. The cashier exercises common courtesy with customers when consuming water.

ARTICLE 44 – AUTOMATED CHECKSTANDS

In the event the Employer introduces automated checkstands into any of its locations, the hours of existing cashiers shall not be reduced as a result.

ARTICLE 45 – FOOD CLERK TRAINEES

All new Food Clerk Trainee hired after December 3, 2010 and all Food Clerk Trainees currently impacted by Wal-Mart Supercentre will be classified as Food Clerk Trainees until they have reached the top of the Food Clerk Trainee pay scale. They will then move to the Food Clerk Specialist scale when the Specialist hours as a percentage of total Food Clerk (Food Clerk Specialist and Food Clerk Trainees) hours is less than twentyfive percent (25%).

Calculation of percentage shall be done on a total store basis two (2) times per year and seniority hours shall govern promotions to Specialist.

ARTICLE 46 – CUSTOMER RUDENESS

There shall be zero tolerance for customer rudeness, impropriety, and abuse. No employee shall be required to continue to serve a customer who has engaged in any of these behaviors. Management shall take proactive steps to discourage improper customer behavior.

ARTICLE 47 – DEPARTMENT MANAGERS

Department Managers will not work outside their own department except in cases of emergency and in dealing with customers in the front end.

The Company may exclude a Department Manager as per Article 30.12.

Any movement of employees either Full and / or Part time into Click and Collect to perform work as a Personal Shopper will be selected by seniority provided they meet the ability and qualification requirements of the e-commerce business, which will include exceptional customer service and interpersonal skills and efficiency and demonstrate a care and concern for shopping as if they were shopping for their own family.

Click and Collect shall be a separate department, but employees shall be able to perform work throughout the store to fulfil customer orders, though this will not have an adverse impact upon existing bargaining unit employees. For example, a click and collect customer has ordered a box of Cheerios, none is on the shelf, but there is inventory on hand. The Click and collect employee will replenish the Cheerios (to a maximum of one case), in order to fulfil the click and collect customers' order. An example of an activity that a click and collect employee will not be performing; is the slicing of deli product, cutting of meat or decorating a cake. The click and collect employee will only retrieve the prepared deli, meat or bakery product as the case may be, from the various service departments once the production for the order is completed as if they were a customer.

In the event there is insufficient work within the Click and Collect department during an employee's shift, they may be redeployed as an over and above into another department. This work will not cause the cancellation of scheduled hours, nor will it impact on call in shifts that otherwise would have been replaced.

Employees in Click and Collect will be paid based on the food clerk scales.

In the event of a Click and Collect department closure, the applicable closure language in the collective agreement would apply.

ARTICLE 49 – MULTICULTURAL

T&T and Arz, or any other multicultural business Loblaw has a majority ownership interest may produce, supply and/or sell product within the Company's stores. Such services may be delivered by their employees, who shall be under the direction and control of their managers. It is agreed that their employees and managers are not employees of the Company.

ARTICLE 50 – PHARMACY REVAMP

- a) Grandfather all current Pharmacy Technicians with no new appointments to the Pharmacy Technicians classification. All shall be reclassified as Pharmacy Senior Assistants. They will maintain their current rate of pay and shall remain on the current Pharmacy Technician scale (August 11/13), and shall be eligible to receive all Pharmacy Technician scale increases.
- b) Grandfather all current Pharmacy Specialists with no new appointments to the Specialist classification. All shall be reclassified as Pharmacy Clerks. They will

maintain their current rate of pay and shall remain on the Specialist scale and shall be eligible to receive all Specialist scale increases.

- c) Move all current Pharmacy Assistants to the new Pharmacy Clerk classification by receiving the greater of either of the following:
 - i) Move to the next highest rate on the new scale versus their current rate with the appropriate Class Hour adjustment to coincide with that new rate OR
 - ii) Receive the off scale increase at ratification with their Class Hours adjusted to coincide with the hourly rate of pay immediately below their new rate.
- d) Pharmacy GM Assistants who are at a rate of pay that exceeds the top rate of the new Pharmacy Clerk scale shall maintain their current rate of pay.
- e) All new hires in Pharmacy would be hired into the Pharmacy Clerk classification.
- f) Article 30.5 "GM Specialist" shall no longer apply to Pharmacy.
- g) New PHARMACY CLERK and PHARMACY SENIOR ASSISTANT scales.
- h) Pharmacy Clerks may enter into the Senior Assistant classification where there is an opening as determined by the Company. Placements within the Senior Assistant classification shall be proficiency based and in the event

that there is a dispute regarding an employee's suitability for an opening, the Director of Pharmacy will review the employee's work history, education, availability and skills of the candidate and make a final determination of the suitability of the candidate. A skills evaluation test may be required as determined by the Company.

ARTICLE 51 – OPTICAL TECHNICIAN

Employees in the Optical Technician classification must have a demonstrated ability to manage a new prescription from intake to the Optician's sign off. Employees may enter this classification where there is an opening as determined by the Company. In the event that there is a dispute regarding an employee's suitability for an opening, the Director of Optical will review the work history, education, availability and skills of the candidate and make a final determination of the suitability of the candidate.

ARTICLE 52 – BUYOUTS

The Employer will make available to all Food Specialists and GM Specialists a voluntary buyout as per the following Buyout Schedule. The employees accepting the buyout shall be deemed to have terminated their services with the Employer and will have no right of recall or re-employment with the Employer. Calculation of the amount of the buyout as indicated below shall be based on a calculation of average weekly hours. For this purpose, the average number of hours will be based on hours worked or paid over the previous fifty-two (52) weeks prior to the buyout offer. Periods of time

during which an employee was on maternity leave, parental leave, adoption leave or WCB benefits, will not be counted as time worked for the purpose of calculating the average. The Employer reserves the right to make the final determination as to the number of employees who may participate in the program and their departure dates. The Union will be provided with copies of all buyout applications and offers made by the Company. A minimum of two hundred fifty (250) buyouts will be offered to eligible applicants, with a minimum of one hundred (100) applicants in the first eighteen (18) months following ratification.

ARTICLE 53 – JOE FRESH

As a uniquely specialized non-traditional store department any movement of employees into the Joe Fresh department under the terms of the collective agreement shall be subject to an employee meeting the ability and qualification requirements of the Joe Fresh business unit. Employees entering the Joe Fresh business would generally be expected to demonstrate fashion apparel knowledge, great customer service and inter-personal communication skills. If an employee faces layoff and is not permitted to bump into Joe Fresh they will be absorbed elsewhere in the bargaining unit.

Signed this **15**th day of **May, 2015** at British Columbia. For the Company: John Sweet David Graf 0 Cheryl Hart Gord Cherry Lee Jones Cathy Muzzolini Barry Bimenez Alex Morrison Robert Howell Chris Mydske Greg Herman Roger Bockstael For the Union: John Lewinski Suzanne Hodge David Mo An David Mowatt Dan Goodman rent Jim (William) Murchie Charles Pratt Mike Rose Dean Patriquin Minaula Dawn Stevenson Christy Arsenault nistike Mohart sul usan Ca Christine Abbott Susan Campbell hi im Barbeck Lori Charnley Dall Dave French Susan Espin Rick Schever David Haere Chris Yu Debbie Harvie Johnny Khakh

ERC / Additional Department Managers

1) Appendix "A"

The parties agree that Appendix "A" does not prevent the implementation of additional premiums or other incentives as determined by the Company from time to time.

2) Additional Department Managers

The parties agree that a second Department Manager may be appointed and excluded under Article 1 in those departments where the Company determines it necessary for the proper operation of the business.

The introduction of a second Department Manager shall not result in a reduction in hours worked by bargaining unit employees in the Department.

LETTER OF UNDERSTANDING #2

1. The parties agree that the current roster of Retail Departmental Managers includes the following:

Front End Department Manager, Deli Department Manager, Home Meal Replacement Department Manager, Meat Department Manager, Seafood Department Manager, Bakery Department Manager, Replenishment (Operations) Department Managers, Produce Department Managers, Bulk Foods Department Manager, JOE Apparel Department Manager, Beauty Department Manager, Bakery Sales Department Manager, Right Hand Side Department Manager, Toiletry Department Manager, Housewares Department Manager, OTC Department Manager, Pharmacy Department Manager, Natural Value Department Manager, Optical Department Manager, SAP/PI Department Manager

LETTER OF UNDERSTANDING #3

Health & Safety Committee - Retail

A Health and Safety Committee shall be established as required under the Industrial Health and Safety Regulations for each Retail operation. The Union and Management shall each appoint two (2) committee members and one (1) alternate member for each committee which shall meet once per month at the place of employment or otherwise mutually agreed location.

The Company shall schedule a minimum of two (2) of the Union's appointees to attend each monthly meeting which shall be held on Company time.

LETTER OF UNDERSTANDING #4

In reference to Article 38 of the Collective Agreement, the parties agree that the operation of Section 50, subsections 2 and 3, of the Labour Relations Code, British Columbia is hereby excluded.

LETTER OF UNDERSTANDING #5

Courtesy Clerks

- 1. Courtesy Clerk's duties are limited to basket and cart retrieval, bagging, sorting or returnable beverage containers, carry-outs, price checks, filling check stands with bags, merchandise return (put-aways) sweeping and cleaning the check stand, entrance and entire store area.
- 2. It is understood that cleaning the entire store area shall mean cleaning mouldings, shelves, sweeping and mopping of the floors in any area of the store premises and shall also include clean-up (dust, wash, damp mop, clean up spills and breakages)in lunch room, washroom and sales area. The sales area shall be defined as any area within the store where the customers normally shop.
- 3. Courtesy Clerks will not be used to the extent that existing employees doing those duties will suffer a reduction of hours.
- 4. The total number of Courtesy Clerks hours in a store shall not exceed ten percent (10%) of the total hours

worked in the bargaining unit of that store each and every week.

5. It is understood that Courtesy Clerks are excluded from the guarantee calculations but are eligible to receive guarantees.

If the Company exceed the ten percent (10%) indicated above in a week, hours in excess of ten percent (10%) shall be paid at the rate of fifteen dollars (\$15.00) per hour to the most senior Food Specialist(s).

LETTER OF UNDERSTANDING #6

Uniform Clothing Allowance

When the Employer determines it appropriate and implements a uniform shirt, the following will apply.

The Employer agrees to:

- 1) Provide two (2) shirts to available anytime employees;
- 2) Provide one (1) shirt to restricted employees;

In addition, the Employer will provide one (1) replacement shirt after a year of employment and each subsequent year upon request by the employee.

Employees are required to maintain their shirts in a clean and presentable condition. Any additional shirts required by the employee can be purchased from the Employer at a cost not to exceed twelve dollars (\$12.00) per shirt.

If in the future, subsequent to the Employer implementing uniform shirts, the Employer changes the policy and no longer provides shirts, it will provide a one (1) time payment of fifty dollars (\$50.00) to available anytime employees and twentyfive dollars (\$25.00) to restricted employees for the purchase of new required clothing.

LETTER OF UNDERSTANDING #7

Anti-Fatigue Mats

Effective anti-fatigue mats will be placed at the checkstands, customer service and in appropriate production areas.

LETTER OF UNDERSTANDING #8

Hand Sanitizers

The Company will make a hand sanitizer readily available for all cashiers.

LETTER OF UNDERSTANDING #9

Respect and Dignity

The Employer agrees that employees, the people who are a vital part of our success, must be treated with dignity, respect and fairness appropriate in the circumstances.

The parties agree that allegations of inappropriate conduct may be grieved under Article 31 If the parties cannot resolve the issue through the grievance procedure, the matter may be referred to an arbitrator under Article 32 In the event the arbitrator finds that a violation of this letter has occurred, he/she will be limited to referring the case to the following dispute resolution process.

- 1. The matter will be referred to a mediator from an agreed list of suitable mediators.
- 2. If the matter is not resolved through direct mediation, the mediator will write a report outlining his/her view of the matter and make recommendations for a resolution.
- 3. Individuals identified through the process as having engaged in inappropriate conduct will be retrained or appropriately disciplined as determined by the Employer.

LETTER OF UNDERSTANDING #10

Undergraduate Pharmacists

The introduction of Undergraduate Pharmacists shall not result in a reduction in hours worked by employees in the Department.

LETTER OF UNDERSTANDING #11

Shift Change – Day to Night / Night to Day

The Company and Union shall meet to discuss employee issues that may arise specific to shift changes between day / night and night / day, with a view to resolve said issues where possible.

Retail

In the event that a four (4) day work week is being considered, the Company and the Union will meet to discuss provisions of a mutually agreeable four (4) day work week for full-time employees.

LETTER OF UNDERSTANDING #13

Undergraduate Opticians

The introduction of Undergraduate Opticians shall not result in a reduction in hours worked by the employees in the Department.

LETTER OF UNDERSTANDING #14

Merging of Departments

It is the Company's intention to merge certain Departments or merge classifications within Departments in order to effect more efficient scheduling. It is understood that seniority and wage rates would carry over to the newly merged department or classification. As these mergers occur, the Company will give advance notice to the Union and will meet with the Union to discuss the process in advance.

Employees in these Departments shall not lose any existing guarantee of hours as a result of this change during the first four (4) months following the merge.

There is no requirement to match hours for senior colleagues in cases where a junior colleague is receiving a guaranteed guarantee.

Employees currently enjoying a guaranteed or inflated guarantee earned prior to ratification 2015 will not be negatively impacted by this revision to the Letter of Understanding as contained in the Collective Agreement of 2010 - 2015.

LETTER OF UNDERSTANDING #15

Contracting Out and Job Security

In the event the Company decides to contract out work presently being performed as bargaining-unit work, it undertakes that no employee in the store will lose their job with the Company as a result. This does not apply to Click and Collect.

The employees of a third party whose services have been engaged as per the third party contracting out or multicultural business exceptions in the collective agreement shall not perform work outside the scope of the services they have been engaged to perform and thereby perform bargaining unit work. Example, the Company engages a third party to operate a Halal meat department. The employees of the third party cannot perform work in the Company operated meat department. The Employer agrees that for any violation of this it will pay a penalty of one thousand dollars (\$1,000).

AS TO LETTERS OF UNDERSTANDING #1 TO (AND INCLUDING) #15:

Signed this <u>15th</u> day of <u>May, 2015</u> at British Columbia.

For the Company Dave Graf Ford Ch Roger Bockstag

For the Union:

Suzanne Hodge

Dan Goodman

Charles Pratt

Health & Safety Committee – Distribution Centre #1908 Marine Drive

- a) The Employer agrees to ensure as far as reasonably practical to do so the Health and Safety of the Employees.
- b) A Health and Safety Committee shall be established as required under the Industrial Health and Safety Regulations for the Warehouse, Marine Drive location. The Union and Management shall each appoint four (4) committee members and one (1) alternate for each member. The committee shall meet once per month at the place of employment or otherwise mutually agreed location. The Company shall schedule a minimum of four (4) of the Union's appointees to attend each monthly meeting.
- c) The Union or any employee may bring to the attention of the Employer any Health and Safety concerns and such issues will be addressed by the Committee.
- d) The Employer will act expeditiously in responding to Health and Safety concerns raised.

LETTER OF UNDERSTANDING #17W

Health & Safety – Distribution Centre #1932 Pitt Meadows

a) The Employer agrees to ensure as far as is reasonably practical to do so the Health and Safety of the Employees.

b) A Health and Safety Committee shall be established as required under the Industrial Health and Safety Regulations for the Warehouse, Pitt Meadows location. The Union and Management shall each appoint two (2) committee members and one (1) alternate for each member. The committee shall meet once per month at the place of employment or otherwise mutually agreed location. The Company shall schedule a minimum of two (2) of the Union's appointees to attend each monthly meeting.

> In the event that the total number of employees at the Pitt Meadows location exceeds four hundred (400) then the number of appointees shall increase to four (4). The Company shall schedule a minimum of four (4) of the Union's appointees to attend each monthly meeting.

- c) The Union or any employee may bring to the attention of the Employer any Health and Safety concerns and such issues will be addressed by the Committee.
- d) The Employer will act expeditiously in responding to Health and Safety concerns raised.

LETTER OF UNDERSTANDING #18W

Distribution Centre #1908 Marine Drive

1. Forklift Training

Available Anytime Employees may request to be trained to operate a Forklift. When a vacancy occurs in their department, those employees who have demonstrated a consistent ability to work in an efficient, accurate and safe manner will be trained based on seniority, provided
they have the merit, fitness and ability to perform the work.

Employees will be under review for a period of up to 500 hours to demonstrate their ability to successfully complete the program to Company standards. In the event they are unable to perform satisfactorily during the training program or during the review period they may be returned to their previous duties.

An employee who has successfully completed the training shall then be eligible to be assigned Forklift duties by seniority provided he maintains an efficient, accurate and safe record of Forklift operation.

- 2. The Company will provide appropriate apparel to be worn by employees when assigned to work in the freezer. Repairs and cleaning of apparel will be paid for by the Company, subject to prior authorization by management. Alternate apparel shall be provided for the duration of the cleaning or repair.
- 3. The Company and the Union will meet to review and discuss Audit results or major changes to the engineered labour standards. Afterwards, the Company will communicate with the affected department's employees to review the results and any changes ensuing as a result of the audit. The Union will have the opportunity to have an Industrial Engineer audit the engineered labour standards system.

The Company will provide to the Shop Steward or employee representative in the warehouse, at the time discipline or terminations occur, or within a reasonable period of time, a copy of the disciplinary document. The Company agrees to meet with the Union Representative and two (2) Shop Stewards, twice per year and one other time during the year at the request of the Union, in order to review and discuss concerns specific to the engineered labour standards, with participation from the Industrial Engineering department. Shop Stewards wage costs associated with these meetings will be borne by the Education and Training Fund.

Non-probationary employees who have failed to meet the engineered labour standards and have served a two week suspension for same, will be given the opportunity to receive up to eight hours of retraining upon their return from suspension. Should they fail to meet standards following the retraining, their employment will be terminated.

- 4. The Employer will provide rubber boots, rubber gloves, face shields and other personal protective equipment or materials that may be required for the clean-up of hazardous materials.
- 5. Warehouse employees may request a transfer to another department within the Warehouse once per the term of the collective agreement. Requests will be considered subject to Article 30.6 when a full-time vacancy is available.
- 6. The Company will not utilize temporary labour agencies to provide utility warehouse workers without first offering the work to existing warehouse employees. The work, including overtime hours will be offered within the affected department first and then in other departments.

7. The senior fifty percent (50%) of full time employees in each warehouse department shall have preference of available shifts. Selection of a preferred shift shall be subject to the efficient operation of the department.

Eligible employees shall declare their shift preference twice a year in writing to their Supervisor.

- 1) the first Sunday in January to be effective the first Sunday in February
- 2) the first Sunday in June to be effective the first Sunday in July
- 8. The parties agree that the current roster of Departmental Supervisors includes the following:

Warehouse Supervisors, Inventory Control, Maintenance, Administration Staff, Auditors.

9. Warehouse Person Classification – DC #1908

The Distribution Specialist B scale shall apply to all employees hired after December 3, 2010.

10. First Aid Premium

Employees who have the necessary first aid qualifications shall receive one dollar (\$1.00) per hour for all hours assigned to provide the required first aid coverage.

Where the Employer and the employee mutually agree that the employee will attend a First Aid course, the cost of the course shall be paid by the Employer upon successful completion by the Employee.

11. Safety Footwear Allowance

Warehouse employees who have successfully passed probation shall receive one hundred dollars (\$100.00) annually, paid by the end of January, to offset the cost of Safety Footwear. Such footwear will be required to have a six inch (6") ankle high protection.

12. Job Security

In the unlikely event of the closure of Distribution Centre 1908, employees shall be able to exercise their seniority to transfer to PMFFF, subject to available work. Should there be employees who are unable to secure a transfer to PMFFF, the Company and Union representatives shall meet to discuss an adjustment plan and possible assignment to positions in Superstores within their contract area as determined by the Company.

LETTER OF UNDERSTANDING #19W

Distribution Centre #1932 Pitt Meadows Facility (PMFFF)

- 1. This Letter of Understanding to be added as an addendum to the current Collective Agreement specific to the Real Canadian Superstore, Distribution Center in British Columbia.
- 2. UFCW 247 to be recognized as the bargaining agent for the new Pitt Meadows Facility (PMFFF).
- 3. Forty percent (40%) of hours worked by full time employees based on dental hour reports. Less than fifteen percent (15%) of the full time positions will be in the Warehouse Persons Classification (A).

4. Two classifications

a) Warehouse Persons

(Piling/Sorting, Battery Filler, Cycle Counter, Janitorial - all departments, and use of Power Jack solely for the purpose of staging on the dock)

b) Distribution Specialists

(Assemblers/ Shippers/ Receivers/ Mechanics/ Fork Lift Operators, Scrubber Drivers, Inventory Control Specialists)

5. Current Departments

- 1) IC
- 2) Maintenance
- 3) Warehouse
- 6. Forty-hour (40-hour) standard work week for full-time employees.

7. Future Transfer of Work

In the event that the Company plans to move a segment of the business that equates to five percent (5%) or more of the hours from Branch 1908 to the PMFFF, the parties shall meet to determine the corresponding number of employees that are directly affected who will be able to exercise a right to transfer to the PMFFF. Those directly affected employees transferring to PMFFF under the agreement would retain their current PT or FT status, seniority and remain on the 1908 wage scale.

8. **Opportunity Clause – PMFFF**

Employees in the Warehouse Persons Classification (A) who have completed their probationary period will be considered for vacancies in the Distribution Specialists Classification (B). Warehouse persons shall be considered on the basis of seniority provided the merit, fitness and ability are relatively equal among employees.

Employees granted a transfer will be on probation for a period of up to three hundred (300) hours to demonstrate their ability to perform the work in a satisfactory manner. In the event they are unable to perform satisfactorily in the new position, they shall be returned to their previous position for the balance of the term of the current agreement.

Employees granted a transfer will be placed on the Specialist classification wage scale at the next highest rate of pay and be assigned the corresponding number of class hours. They shall then be able to exercise their seniority hours in the Specialist classification.

9. First Aid Premium

Employees who have the necessary first aid qualifications shall receive one dollar (\$1.00) per hour for all hours assigned to provide the required first aid coverage.

Where the Employer and the employee mutually agree that the employee will attend a First Aid course, the cost of the course shall be paid by the Employer upon successful completion by the Employee.

10. Safety Footwear Allowance

Warehouse employees who have successfully passed probation shall receive one hundred dollars (\$100.00) annually, paid by the end of January, to offset the cost of Safety Footwear. Such footwear will be required to have six inch (6") ankle high protection.

11. Temporary Labour Agencies

The Company will not utilize temporary labour agencies to provide utility warehouse workers without first offering the work to existing warehouse employees. The work, including overtime hours will be offered within the affected departments first and then in other departments.

12. Freezer Premium

A freezer premium of fifty cents (\$0.50) per hour will be paid for all time spent working in the freezer in excess of one (1) hour.

LETTER OF UNDERSTANDING #20W

Department Roster – Distribution Centre #1932 Pitt Meadows

The parties agree that the current roster of Departmental Supervisors includes the following:

Warehouse Supervisor, Inventory Control, Maintenance, WMS Clerks (1), Coordinator, Administrator, Apparel, Auditors

Distribution Centre #1932 Pitt Meadows

1. Forklift Training

Available Anytime Employees may request to be trained to operate a Forklift. When a vacancy occurs in their department, those employees who have demonstrated a consistent ability to work in an efficient, accurate and safe manner will be trained based on seniority, provided they have the merit, fitness and ability to perform the work.

Employees will be under review for a period of up to five hundred (500) hours to demonstrate their ability to successfully complete the program to Company standards. In the event they are unable to perform satisfactorily during the training program or during the review period they may be returned to their previous duties.

An employee who has successfully completed the training shall then be eligible to be assigned Forklift duties by seniority provided he maintains an efficient, accurate and safe record of Forklift operation.

2. The Company will provide appropriate apparel to be worn by employees when assigned to work in the freezer. Repairs and cleaning of apparel will be paid for by the Company subject to prior authorization by management. Alternate apparel shall be provided for the duration of the cleaning or repair. 3. The Company and the Union will meet to review and discuss Audit results or major changes to the engineered labour standards. Afterwards, the Company will communicate with the affected department's employees to review the results and any changes ensuing as a result of the audit. The Union will have the opportunity to have an Industrial Engineer audit the engineered labour standards system. The Company will consider concerns or suggestions that arise from this process.

The Company will provide to the Shop Steward or employee representative in the warehouse, at the time discipline or terminations occur, or within a reasonable period of time, a copy of the disciplinary document.

the The meet with Union Company agrees to Representative and two (2) Shop Stewards, twice per year and one other time during the year at the request of the Union, in order to review and discuss concerns specific to the engineered labour standards, with Engineering participation from the Industrial department. Shop Stewards wage costs associated with these meetings will be borne by the Education and Training Fund.

Non-probationary employees who have failed to meet the engineered labour standards and have served a two week suspension for same, will be given the opportunity to receive up to eight hours of retraining upon their return from suspension. Should they fail to meet standards following the retraining, their employment will be terminated.

- 4. The Employer will provide rubber boots, rubber gloves, face shields and other personal protective equipment or materials that may be required for the clean-up of hazardous materials.
- 5. Warehouse employees in the Distribution Specialist Classification (B) may request a transfer to another department within the Warehouse once per the term of the collective agreement. Requests will be considered subject to Article 30.6 when a full-time vacancy is available.
- 6. The senior fifty percent (50%) of full time employees in each warehouse department shall have preference of available shifts. Selection of a preferred shift shall be subject to the efficient operation of the department.

Eligible employees shall declare their shift preference twice a year in writing to their Supervisor.

- 1) the first Sunday in January to be effective the first Sunday in February
- 2) the first Sunday in June to be effective the first Sunday in July

LETTER OF UNDERSTANDING #22W

10 Hour Shifts

Should the Company wish to introduce a ten (10) hour shift into either of the Distribution facilities, the parties agree that they will meet prior to the implementation in order to discuss any issues and concerns in how these shifts would work under the current Collective Agreement. It is agreed that the parties may utilize a mediator in assisting them in resolving these matters, and the mediator will remain seized to deal with matters arising from the trial period.

Once the ten (10) hour concept has been introduced, it will be considered to be on a trial period of four (4) months. At the end of the trial period that parties will meet to deal with any issues that may have arisen and the feasibility of the process. Either party may elect to include the mediator in these discussions and both parties must agree to continue then ten (10) hour shifts going forward or the scheduling practice will be discontinued. Any amendments to the Collective Agreement specific to ten (10) hour shifts will be attached to this Agreement as a separate Letter of Understanding.

LETTER OF UNDERSTANDING #23W

Job Bids and Training

It is agreed that in instances where the Employer is offering training and/or movement to another function, it shall be offered to the senior employee(s), provided that fitness, merit and ability are relatively equal.

AS TO LETTERS OF UNDERSTANDING #16W TO (AND INCLUDING) #23W:

Signed this <u>15th</u> day of <u>May, 2015</u> at Surrey, British Columbia.

For the Company:

For the Union:

Dean Patriquin

Lee Jones

Food Specialists, GM Specialists, Bakers, Meat Cutters, Pharmacy Sr. Assistants, Optical Technicians who are employees as at the date of ratification of this agreement shall be eligible for the following increases. These increases will be effective the first full pay period following the dates outlined below.

Sunday after Ratification (June 14, 2015) - 40 cents off scale per hour.

- * 2016 30 cents off scale per hour.
- * 2017 Lump sums \$1,000 FT \$650 PT at 24+ \$350 PT at 16+ \$100 PT at 8+
- * 2018 30 cents off scale per hour.
- * 2019 Lump sums
 \$1,000 FT
 \$650 PT at 24+
 \$350 PT at 16+
 \$100 PT at 8+
- * 2020 30 cents off scale per hour.
- * All subsequent increases/lumps effective the first full period in August of the applicable year.

Food Trainees, GM Assistants, Hosts, Courtesy Clerks, Pharmacy Clerks who are employees as at the date of ratification of this agreement shall be eligible for the following increases. The increases will be effective the first full pay period following the dates outlined below.

Sunday after Ratification (June 14, 2015) - 20 cents off scale per hour.

- * 2016 20 cents off scale per hour.
- * 2017 20 cents off scale per hour.
- * 2018 20 cents off scale per hour.
- * 2019 20 cents off scale per hour
- * 2020 20 cents off scale per hour.

In the event the applicable wage scale does not match exactly, the employee will slot into the next higher rate, be credited with the minimum hours associated with that wage rate and progress from that point based on hours worked. The employee moving to the next higher rate will receive the scale increase or the twenty cents (\$0.20), whichever is greater.

* All subsequent increases/lumps effective the first full period in August of the applicable year.

WAGES – WESTERN GROCERS DISTRIBUTION CENTRES

FT Tier One Employees - (Earning \$23.45-\$23.80 per hour)

Sunday after Ratification (June 14, 2015) - \$0.40

- Yr 2 \$0.30
- Yr 3 Lump Sum (Active Employees) FT \$1,000
- Yr 4 \$0.30
- Yr 5 Lump Sum (Active Employees) FT \$1,000
- Yr 6 \$0.30

PT Tier One Employees - (Earning \$23.45-\$23.80 per hour)

Sunday after Ratification (June 14, 2015) - \$0.40

- Yr 2 \$0.30
- Yr 3 Lump Sum (Active Employees) \$800 PT at 24+ \$350 PT at 16+ \$100PT at 8+
- Yr 4 \$0.30
- Yr 5 Lump Sum (Active Employees) \$800 PT at 24+ \$350 PT at 16+ \$100PT at 8+

Yr 6 - \$0.30

Top Rate FT/PT Second Tier Employees - (Earning \$19.85-\$19.95 per hour)

Sunday after Ratification (June 14, 2015) - \$0.40 Off-Scale Increase

- Yr 2 \$0.30 Off-Scale Increase
- Yr 3 Lump Sum (Active Employees) \$1,000 FT \$650 PT at 24+ \$350 PT at 16+ \$100PT at 8+
- Yr 4 \$0.30 Off-Scale Increase
- Yr 5 Lump Sum (Active Employees) \$1,000 FT \$650 PT at 24+ \$350 PT at 16+ \$100PT at 8+
- Yr 6 \$0.30 Off-Scale Increase

Progression Tier Two Employees - (Earning \$13.75 to \$17.50)

Move to next highest rate on current scale at ratification with five hundred and twenty (520) class hour credit

Top Rate Warehouse Person "A" – (Earning \$15.25 per hour)

Sunday after Ratification (June 14, 2015) - \$0.25 Off-Scale Increase

- Yr 2 Lump Sum (Active Employees) \$100PT at 24+
- Yr 3 \$0.25 Off-Scale Increase
- Yr 4 Lump Sum (Active Employees) \$100PT at 24+
- Yr 5 \$0.25 Off-Scale Increase
- Yr 6 Lump Sum (Active Employees) \$100PT at 24+

Progression Warehouse Person "A" - (Earning \$13.75-\$15.00 per hour)

Move to next highest rate on current scale at ratification with five hundred and twenty (520) class hour credit

APPENDIX A – WAGES

All references to "Rat" on the following wage tables= Sunday After Ratification (June 14, 2015)

Pre Ratification 2015 Food Trainees

Hours	Current	Rat	One Time Lump Sum at Rat
0 - 520	\$10.50	\$10.70	\$ -
521 - 1040	\$10.50	\$10.75	\$100.00
1041 - 1560	\$10.50	\$10.80	\$200.00
1561 - 2080	\$10.50	\$10.85	\$300.00
2081 - 2600	\$10.50	\$10.90	\$400.00
2601 - 3120	\$10.50	\$10.95	\$500.00
3121 - 3640	\$10.55	\$11.00	\$600.00
3641 - 4160	\$11.10	\$11.10	
4161 - 4680	\$12.50	\$12.50	
4681 - 5200	\$13.19	\$ 13.19	
5201 - 5720	\$14.34	\$14.34	
5721 - 6240		\$14.60	
6241 - 6760		\$14.85	
6761 - 7280		\$15.10	
7281 - 7800		\$15.35	
7801 - 8320		\$15.60	
8321 - 8840		\$15.85	
8841 - 9360		\$16.10	
9361 - 9880		\$16.35	
9881 - 10400		\$16.60	
10401 +		\$16.85	

Post Ratification 2015 Trainees

Hours	Rat	2016	2017	2018	2019	2020
0 -	\$10.45	Min	Min	Min	Min	Min
520	\$10.45	Wage	Wage	Wage	Wage	Wage
521 -	\$10.50	MW +				
1040	\$10.50	\$0.05	\$0.05	\$0.05	\$0.05	\$0.05
1041 -	\$10.55	MW +				
1560	\$10.22	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10
1561 -	¢10.00	MW +				
2080	\$10.60	\$0.15	\$0.15	\$0.15	\$0.15	\$0.15
2081 -	¢10.05	MW +				
2600	\$10.65	\$0.20	\$0.20	\$0.20	\$0.20	\$0.20
2601 -	¢10.70	MW +				
3120	\$10.70	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25
3121 -	610 7F	MW +				
3640	\$10.75	\$0.30	\$0.30	\$0.30	\$0.30	\$0.30
3641 -	¢10.00	MW +				
4160	\$10.80	\$0.35	\$0.35	\$0.35	\$0.35	\$0.35
4161 -	¢10.0F	MW +				
4680	\$10.85	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
4681 -	ć11 00	MW +				
5200	\$11.00	\$0.55	\$0.55	\$0.55	\$0.55	\$0.55
5201 -	¢11 20	MW +				
5720	\$11.20	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75
5721 -	ć11 10	MW +				
6240	\$11.40	\$0.95	\$0.95	\$0.95	\$0.95	\$0.95
6241 -		MW +				
6760	\$11.65	\$1.20	\$1.20	\$1.20	\$1.20	\$1.20
6761 -	Ć11 OF	MW +				
7280	\$11.85	\$1.40	\$1.40	\$1.40	\$1.40	\$1.40
7281 -	612 OF	MW +				
7800	\$12.05	\$1.60	\$1.60	\$1.60	\$1.60	\$1.60

Hours	Rat	2016	2017	2018	2019	2020
7801 -	612 2F	MW +				
8320	\$12.25	\$1.80	\$1.80	\$1.80	\$1.80	\$1.80
8321 -	612 AF	MW +				
8840	\$12.45	\$2.00	\$2.00	\$2.00	\$2.00	\$2.00
8841 -	¢12 65	MW +				
9360	\$12.65	\$2.20	\$2.20	\$2.20	\$2.20	\$2.20
9361 -	\$12.95	MW +				
9880	ŞTZ.32	\$2.50	\$2.50	\$2.50	\$2.50	\$2.50
9881-	\$13.25	MW +				
10400	ΥΙΟ.ΖΟ	\$2.80	\$2.80	\$2.80	\$2.80	\$2.80
10401-	\$13.55	MW +				
10920	JT2.22	\$3.10	\$3.10	\$3.10	\$3.10	\$3.10
10921-	\$13.85	MW +				
11440	212.02	\$3.40	\$3.40	\$3.40	\$3.40	\$3.40
11441-	\$14.15	MW +				
11960	J14.1J	\$3.70	\$3.70	\$3.70	\$3.70	\$3.70
11961-	\$14.45	MW +				
12480	J14.4J	\$4.00	\$4.00	\$4.00	\$4.00	\$4.00
12481-	\$14.75	MW +				
13000	J14./J	\$4.30	\$4.30	\$4.30	\$4.30	\$4.30
13001-	\$15.05	MW +				
13520	JJJ.0J	\$4.60	\$4.60	\$4.60	\$4.60	\$4.60
13521-	\$15.35	MW +				
14040	ςτ.ς <u>τ</u>	\$4.90	\$4.90	\$4.90	\$4.90	\$4.90
14041 +	\$16.85	\$16.85	\$16.85	\$16.85	\$16.85	\$16.85

Post Ratification 2010 Food Specialists

Hours	Promoted After Rat Dec 3, 2010
0 - 520	\$15.48
521 - 1040	\$16.63
1041 - 1560	\$17.77
1561 - 2080	\$18.92
2081 - 2600	\$20.06
2601 - 3120	\$23.76

Post Ratification 2015 Food Specialists

Hours	Promoted After Rat 2015
0 - 520	\$17.00
521 - 1040	\$17.50
1041 - 1560	\$18.00
1561 - 2080	\$18.50
2081 - 2600	\$19.00
2601 - 3120	\$19.50
3121 - 3640	\$20.00
3641 - 4160	\$20.75
4161 - 4680	\$21.75
4681 - 5200	\$22.75
5201 +	\$23.76

Bakers

Hours	Current	Ratification
0 - 520	\$10.75	\$12.00
521 - 1040	\$11.25	\$ 12.25
1041 - 1560	\$12.25	\$12.50
1561 - 2080	\$13.50	\$13.50
2081 - 2600	\$14.75	\$14.75
2601 - 3120	\$16.00	\$16.00
3121 - 3640	\$17.25	\$17.25
3641 - 4160	\$18.50	\$18.50
4161 - 4680	\$19.75	\$19.75
4681 - 5200	\$23.76	\$23.76
5201 - 5720	\$24.11*	\$24.11
5721 - 6240	\$25.81*	\$24.46
6241 - 6760		\$24.80
6761 - 7280		\$25.15
7281 - 7800		\$25.50
7801 +]	\$25.81

* Journeyperson requirement deleted

Meat Cutters

Hours	Current	Rat
0 - 520	\$13.00	\$13.00
521 - 1040	\$14.00	\$14.00
1041 - 1560	\$15.00	\$15.00
1561 - 2080	\$15.96	\$15.96
2081 - 2600	\$16.91	\$16.91
2601 - 3120	\$17.87	\$17.87
3121 - 3640	\$18.82	\$18.82
3641 - 4160	\$19.78	\$19.78
4161 - 4680	\$20.73	\$20.73
4681 - 5200	\$23.76	\$23.76
5201 - 5720	\$24.11*	\$24.11
5721 - 6240	\$26.05*	\$24.46
6241 - 6760		\$24.85
6761 - 7280		\$25.25
7281 - 7800		\$25.65
7801 +		\$26.05

* Journeyperson requirement deleted

Pre Ratification 2015 - GM Assistants

Hours	Current	Rat	One Time Lump Sum at Rat
0 - 520	\$10.50	\$10.70	\$ -
521 - 1040	\$10.50	\$10.75	\$50.00
1041 - 1560	\$10.50	\$10.80	\$100.00
1561 - 2080	\$10.50	\$10.85	\$150.00
2081 - 2600	\$10.50	\$10.90	\$200.00
2601 - 3120	\$10.50	\$10.95	\$250.00
3121 - 3640	\$10.50	\$11.00	\$300.00
3641 - 4160	\$10.50	\$11.05	\$350.00
4161 - 4680	\$12.50	\$12.50	
4681 - 5200		\$12.65	
5201 - 5720		\$12.80	
5721 - 6240		\$12.95	
6241 - 6760		\$13.10	
6761 - 7280		\$13.25	
7281 - 7800		\$13.40	
7801 +]	\$13.75	

GVRD GM Specialists

Hours	Current	Rat
0-520	\$10.50	\$12.25
521-1040	\$10.50	\$13.00
1041-1560	\$10.50	\$13.75
1561-2080	\$10.75	\$14.25
2081-2600	\$11.50	\$15.00
2601-3120	\$12.25	\$15.75
3121-3640	\$13.25	\$16.25
3641-4160	\$14.25	\$16.75
4161-4680	\$15.00	\$17.25
4681-5201	\$16.75	

Outside GVRD GM Specialists

Hours	Current	Rat
0-520	\$10.50	\$12.25
521-1040	\$10.50	\$13.00
1041-1560	\$10.50	\$13.75
1561-2080	\$10.50	\$14.25
2081-2600	\$10.50	\$15.00
2601-3120	\$10.50	\$15.75
3121-3640	\$10.50	\$16.25
3641-4160	\$10.50	\$16.75
4161-4680	\$10.75	\$17.25
4681 +	\$13.90	

Post Ratification 2015 - GM Assistants

Hours	Rat	2016	2017	2018	2019	2020
0 —	¢10 / E	Min	Min	Min	Min	Min
520	\$10.45	Wage	Wage	Wage	Wage	Wage
521 -	¢10 Ε0	MW +				
1040	\$10.50	\$0.05	\$0.05	\$0.05	\$0.05	\$0.05
1041 -	¢10 EE	MW +				
1560	\$10.55	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10
1561 -	¢10.60	MW +				
2080	\$10.60	\$0.15	\$0.15	\$0.15	\$0.15	\$0.15
2081 -	¢10.65	MW +				
2600	\$10.65	\$0.20	\$0.20	\$0.20	\$0.20	\$0.20
2601 -	¢10.70	MW +				
3120	\$10.70	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25
3121 -	\$10.75	MW +				
3640	\$10.75	\$0.30	\$0.30	\$0.30	\$0.30	\$0.30
3641 -	\$10.80	MW +				
4160	\$10.0U	\$0.35	\$0.35	\$0.35	\$0.35	\$0.35
4161 -	\$10.85	MW +				
4680	210.02	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
4681 -	\$11.00	MW +				
5200	JII.00	\$0.55	\$0.55	\$0.55	\$0.55	\$0.55
5201 -	\$11.15	MW +				
5720	J TT.TJ	\$0.70	\$0.70	\$0.70	\$0.70	\$0.70
5721 -	\$11.30	MW +				
6240	ŞTT.20	\$0.85	\$0.85	\$0.85	\$0.85	\$0.85
6241 -	\$11.45	MW +				
6760	ŞII.4J	\$1.00	\$1.00	\$1.00	\$1.00	\$01.00
6761 -	\$11.60	MW +				
7280	ΥΤΤΟ	\$1.15	\$1.15	\$1.15	\$1.15	\$1.15
7281 -	\$11.75	MW +				
7800	ŶTT'\)	\$1.30	\$1.30	\$1.30	\$1.30	\$1.30

Hours	Rat	2016	2017	2018	2019	2020
7801 -	\$11.90	MW +				
8320	ŞTT.90	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45
8321 -	\$12.05	MW +				
8840	\$12.05	\$1.60	\$1.60	\$1.60	\$1.60	\$1.60
8841 -	\$12.20	MW +				
9360	\$12.20	\$1.75	\$1.75	\$1.75	\$1.75	\$1.75
9361 -	¢12.25	MW +				
9880	\$12.35	\$1.90	\$1.90	\$1.90	\$1.90	\$1.90
9881-	\$12.50	MW +				
10400	Ş12.50	\$2.05	\$2.05	\$2.05	\$2.05	\$2.05
10401 +	\$13.75	\$13.75	\$13.75	\$13.75	\$13.75	\$13.75

Pre Ratification Pharmacy Clerks (Formerly Pharmacy GM Assistants)

Hours	Current	Rat	One Time Lump Sum at Rat
0 - 520	\$10.50	\$10.70	\$ -
521 - 1040	\$10.50	\$10.75	\$50.00
1041 - 1560	\$10.50	\$10.80	\$100.00
1561 - 2080	\$10.50	\$10.85	\$150.00
2081 - 2600	\$10.50	\$10.90	\$200.00
2601 - 3120	\$10.50	\$10.95	\$250.00
3121 - 3640	\$10.50	\$11.00	\$300.00
3641 - 4160	\$10.50	\$11.10	\$350.00
4161 - 4680	\$12.50	\$12.50	
4681 - 5200		\$12.75	
5201 - 5720		\$13.00	
5721 - 6240		\$13.25	
6241 - 6760		\$13.50	
6761 - 7280		\$13.75	
7281 +		\$14.00	

Hours	Rat	2016	2017	2018	2019	2020
0 -		Min	Min	Min	Min	Min
520	\$10.45	Wage	Wage	Wage	Wage	Wage
521 -		MW +				
1040	\$10.50	\$0.05	\$0.05	\$0.05	\$0.05	\$0.05
1041 -		MW +				
1560	\$10.55	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10
1561 -		MW +				
2080	\$10.60	\$0.15	\$0.15	\$0.15	\$0.15	\$0.15
2081 -		MW +				
2600	\$10.65	\$0.20	\$0.20	\$0.20	\$0.20	\$0.20
2601 -		MW +				
3120	\$10.70	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25
3121 -		MW +				
3640	\$10.75	\$0.30	\$0.30	\$0.30	\$0.30	\$0.30
3641 -		MW +				
4160	\$11.00	\$0.35	\$0.35	\$0.35	\$0.35	\$0.35
4161 -						
4680	\$12.50	\$12.50	\$12.50	\$12.50	\$12.50	\$12.50
4681 -						
5200	\$12.75	\$12.75	\$12.75	\$12.75	\$12.75	\$12.75
5201 -						
5720	\$13.00	\$13.00	\$13.00	\$13.00	\$13.00	\$13.00
5721 -						
6240	\$13.25	\$13.25	\$13.25	\$13.25	\$13.25	\$13.25
6241 -						
6760	\$13.50	\$13.50	\$13.50	\$13.50	\$13.50	\$13.50
6761 -						
7280	\$13.75	\$13.75	\$13.75	\$13.75	\$13.75	\$13.75
7281 +	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00

New Pharmacy Senior Assistant

Hours	Rat
0 - 520	\$12.25
521 - 1040	\$13.00
1041 - 1560	\$13.75
1561 - 2080	\$14.25
2081 - 2600	\$15.00
2601 - 3120	\$15.75
3121 - 3640	\$16.25
3641 - 4160	\$16.75
4161 +	\$17.50

Existing Pharmacy Technicians Grandfathered as of Ratification 2015

Hours	Rat
0 - 520	\$10.50
521 - 1040	\$10.55
1041 - 1560	\$10.60
1561 - 2080	\$10.98
2081 - 2600	\$11.59
2601 - 3120	\$12.20
3121 - 3640	\$12.81
3641 - 4160	\$13.42
4161 - 4680	\$14.03
4681 - 5200	\$14.95
5201 - 5720	\$15.15
5721 - 6240	\$15.75
6241 - 6760	\$16.35
6761 +	\$19.50

Pre Ratification 2015 - Courtesy Clerks

Hours	Current	Rat	One Time Lump Sum at Rat
0 - 520	\$10.50	\$10.70	\$ -
521 - 1040	\$10.50	\$10.75	\$50.00
1041 - 1560	\$10.50	\$10.80	\$100.00
1561 - 2080	\$10.50	\$10.85	\$150.00
2081 - 2600	\$10.50	\$10.90	\$200.00
2601 - 3120	\$10.50	\$10.95	\$250.00
3121 - 3640	\$10.95	\$11.00	
3641 - 4160		\$11.60	
4161 - 4680		\$11.75	
4681 - 5200		\$11.90	
5201 - 5720		\$12.20	
5721 - 6240		\$12.30	
6241 - 6760		\$12.50	
6761 +		\$12.75	

Pre Ratification 2015 – Hosts

Hours	Current	Rat	Rat	One Time Lump Sum at Rat
0	\$10.50	0 - 520	\$10.70	\$ -
501	\$10.50	521 - 1040	\$10.75	\$50.00
1001	\$10.50	1041 - 1560	\$10.80	\$100.00
1501	\$10.50	1561 - 2080	\$10.85	\$150.00
2001	\$10.50	2081 - 2600	\$10.90	\$200.00
2501	\$10.50	2601 - 3120	\$10.95	\$250.00
3001	\$10.50	3121 - 3640	\$11.00	\$300.00
3501	\$10.50	3641 - 4160	\$11.60	\$350.00
4001	\$10.50	4161 - 4680	\$11.75	\$400.00
4501 +	\$11.60	4681 - 5200	\$11.90	
		5201 - 5720	\$12.20	
		5721 - 6240	\$12.30	
		6241 - 6760	\$12.50	
		6761 +	\$12.75]

Post Ratification 2015 - Courtesy Clerks and Hosts

Hours	Rat	2016	2017	2018	2019	2020
0 -	Ć10 4F	Min	Min	Min	Min	Min
520	\$10.45	Wage	Wage	Wage	Wage	Wage
521 -	¢10 50	MW +				
1040	\$10.50	.05	.05	.05	.05	.05
1041 -	\$10.55	MW +				
1560	\$10. <u></u> 52	.10	.10	.10	.10	.10
1561 -	\$10.60	MW +				
2080	\$10.00	.15	.15	.15	.15	.15
2081 -	\$10.65	MW +				
2600	\$10.0J	.20	.20	.20	.20	.20
2601 -	\$10.70	MW +				
3120	\$10.70	.25	.25	.25	.25	.25
3121 -	\$10.75	MW +				
3640	\$10.75	.30	.30	.30	.30	.30
3641 -	\$11.00	MW +				
4160	JII.00	.35	.35	.35	.35	.35
4161 -	\$11.10	MW +				
4680	JII.IU	.45	.45	.45	.45	.45
4681 -	\$11.20	MW +				
5200	JII.20	.55	.55	.55	.55	.55
5201 -	\$11.30	MW	MW	MW	MW	MW
5720	ŞTT.30	+.65	+.65	+.65	+.65	+.65
5721 -	\$11.40	MW	MW	MW	MW	MW
6240	\$11.40	+.75	+.75	+.75	+.75	+.75
6241 -	\$11.50	MW	MW	MW	MW	MW
6760	JTT.30	+.85	+.85	+.85	+.85	+.85
6761 +	\$12.75	\$12.75	\$12.75	\$12.75	\$12.75	\$12.75

Pitt Meadows Warehouse Person "A" (Employees Performing Non-Distribution Specialist B Functions)

Hours	Rat
0	\$13.75
521	13.95
1041	14.05
1561	14.25
2081	14.45
2601	14.60
3121	14.75
3641	15.00
4161	15.25

Employees moving to Distribution B scale shall receive the next highest rate of pay that results in an increase on the Distribution B scale along with the corresponding class hours.

Marine Drive and Pitt Meadows Distribution Specialists "B" Scale (All Distribution Specialists hired or promoted after December 3, 2010)

Hours	Rat
0	\$13.75
521	14.00
1041	14.25
1561	14.75
2081	15.25
2601	15.75
3121	16.00
3641	16.25
4161	16.50
4681	17.00
5201	17.50
5721	19.85

ALPHABETICAL INDEX

Article A	Description	Page
Арр А	"A" Scale, Warehouse Person #1932	133
LOU #1	Additional Department Managers	88
LOU #7	Anti-Fatigue Mats	92
LOU #1	Appendix "A"	88
26.1	Aprons or Smocks	39
32	Arbitration, Board of	69
30.13	Assistant Department Manager	64
44	Automated Checkstands	80
30.9	Availability	54
В		
Арр А	"B" Scale, Distribution Specialists	133
26.6	Background Security Checks	41
APP A	Bakers	120
12.4	Bakery Production Trainees	17
1	Bargaining Agency	1
5.1	Basic Work Week	5
5	Basic Work Week and Time Recording	5
20	Bereavement Leave	32
32	Board of Arbitration	71
52	Buyouts	85
C		
11.11	Call Ins	14
17	Call-In-Time	23
<i>26.9, 29</i>	Cash Shortages	44
44	Checkstands, Automated	80
11.12	Clarification Language on Scheduling (Retail Only)	15
2	Clarification of Terms	2
18.12	Clarification on Vacation Selection Process	25

Article	Description	Page
48	Click and Collect	82
11.8	Consecutive Day Limit	13
LOU #15	Contracting Out and Job Security	95
LOU #5	Courtesy Clerks	90
APP A	Courtesy Clerks and Hosts, Post Rat 2015	131
APP A	Courtesy Clerks, Pre Rat 2015	129
16	Credit for Previous Experience	22
46	Customer Rudeness	81
D		01
4	Deduction of Union Dues	3
35	Dental, Health &Welfare Benefit Trust Fund	73
47	Department Managers	81
LOU #1	Department Managers, Additional	88
LOU #20W	Department Roster –#1932 Pitt Meadows	105
19	Dismissal Notice or Pay In Lieu Thereof	30
LOU #18W	, Distribution Centre #1908 Marine Drive	98
LOU #19W	Distribution Centre #1932 Pitt Meadows	102
LOU #21W	Distribution Centre #1932 Pitt Meadows	106
Арр А	Distribution Specialists "B" Scale	133
4	Dues, Deduction of Union	3
D		
39	Education and Training Fund	78
26.4	Employee Relations Committee (E.R.C.)	40
42	Equipment	80
LOU #1	ERC / Additional Department Managers	88
11.9	Evening Shifts - Retail Only	14
APP A	Existing Pharmacy Technicians	128
	Grandfathered as of Rat 2015	
37	Expiration and Renewal	77
30.11	Extended Hours	57
26.9	Facilities and Cash Shortage Reports	41
	5 1	

Article F	Description	Page
23.5	Family Responsibility Leave	37
LOU #18W(10)	First Aid Premium	101
LOU #19W(9)	First Aid Premium	104
45	Food Clerk Trainees	81
APP A	Food Specialists, Post-Rat 2010	119
APP A	Food Specialists, Post-Rat 2015	119
APP A	Food Trainees, Pre-Rat 2015	116
LOU #18W(1)	Forklift Training	98
LOU #21W(1)	Forklift Training	106
11.12	Four (4) Hour Gap Scheduling	15
LOU #19W(12)	Freezer Premium	105
26.10	Front End Administration	41
10.3	Front End Training	11
36.1	Full Time Benefits	74
11.13	Full-Time Availability	16
30.2	Full-Time to Part-Time Employment	46
20	Funeral Leave	32
LOU #19W(7)	Future Transfer of Work	103
G		
13.7	General Holiday – Part-Time	20
13	General Holidays	18
APP A	GM Assistants, Post-Rat 2015	124
APP A	GM Assistants, Pre Rat 2015	122
30.5	GM Specialist	52
APP A	GM Specialists, Outside GVRD	123
31	Grievances	69
30.11	Guarantee of Hours	58
Н		
LOU #8	Hand Sanitizers	92
LOU #17W	Health & Safety – Distribution Centre #1932	97
LOU #16W	Health & Safety Committee – Distribution	97

Article	Description	Page
1011#2	Centre #1932	00
LOU #3	Health & Safety Committee, Retail	89
APP A	Hosts, Courtesy Clerks (Post-Rat 2015)	131
30.11	Hours Received by "GROUP"	61
	Joh Dide and Training	100
LOU #23W	Job Bids and Training	109
LOU #18W(12)	Job Security	102
53	Joe Fresh	86
27	Jury Duty and Material Witness	42
		47
30.4	Layoff and Recall	47
12.2	Lead Hands – Night Shift	16
12.2	Lead Hands – Warehouse	17
23	Leave of Absence	36
26.8	Lie Detector Tests	41
33	Lockers	72
M		
36.1	Maintenance of Benefits	75
Арр А	Marine Dr. and Pitt Meadows	133
	Distribution Specialists "B" Scale	
9	Meal & Rest Periods - Part-Time	9
	Employees	
7	Meal Periods - Full-Time Employees	9
APP A	Meat Cutters	121
12.4	Meat Production Trainees	17
LOU #14	Merging of Departments	94
26	Miscellaneous	39
49	Multicultural	83
Ν		
30.12	New Department	64
APP A	New Pharmacy Senior Assistant	128
10.1	Night Premium	11
12.2	Night Shift Lead Hands	16

Article O	Description	Page
30.16	Opportunity Clause	66
LOU #19W(8)	Opportunity Clause – PMFFF	104
51	Optical Technician	85
APP A	Outside GVRD GM Specialists	123
6	Overtime	8
12.3	Overtime vs. Premium Pay	17
Ρ	-	
22	Parental Leave	34
26.13	Parking Area Lighting	42
11.12	Part-Time Employees	14
13.7	Part-Time Employees General Holidays	20
5.3	Payroll Disputes	7
38	Pension	77
41	Personal Assurance of Full Time	79
	Employment	
APP A	Pharmacy Clerks – Pre-Rat	126
APP A	Pharmacy Clerks, Post-Rat 2015	127
50	Pharmacy Revamp	83
APP A	Pharmacy Senior Assistant, New	128
APP A	Pharmacy Technicians Grandfathered as of Rat 2015	128
28	Physical Examinations	43
LOU #19W(5)	Pitt Meadows 1932 Current Departments	103
LOU #19W(4b)	Pitt Meadows 1932 Distribution	103
	Specialists	
APP A	Pitt Meadows Warehouse Person "A"	132
LOU #19W(4a)	Pitt Meadows 1932 Warehouse Persons	103
APP A	Post Ratification 2010 Food Specialists	119
APP A	Post Ratification 2015 - GM Assistants	124
APP A	Post Ratification 2015 Food Specialists	119
APP A	Post Ratification 2015 Pharmacy Clerks	127
APP A	Post Ratification 2015 Trainees	117

Article	Description	Page
APP A	Pre Ratification 2015 - GM Assistants	122
APP A	Pre Ratification 2015 Food Trainees	116
APP A	Pre Ratification Pharmacy Clerks	126
	(Formerly Pharmacy GM Assistants)	120
21	Pregnancy Leave	33
10	Premium Pay	11
12.3		17
	Premium Pay vs. Overtime Provious Experience, Credit for	
16 20 F	Previous Experience, Credit for	22
30.5 D	Promotions	51
R		4.0
12.1	Rate Schedule	16
14	Rates for Relief Work	21
14	Relief Work, Rates	20
30.15	Requested Day Off	66
LOU #9	Respect and Dignity	92
8	Rest Periods - Full-Time Employees	9
LOU #12	Retail	94
LOU #2	Retail Department Managers	88
	Retail, Wages	111
S		
LOU #18W(11)	Safety Footwear Allowance	102
LOU #19W(10)	Safety Footwear Allowance	105
26.11	Safety Footwear Allowance- Warehouse	42
26.12	Safety Footwear- Retail	42
11.12	Scheduling (Retail Only), Clarification	15
	Language	
11	Scheduling	11
LOU #4	Section 50 (2),(3) Labour Relations Code	90
30	Seniority	45
LOU #11	Shift Change – Day to Night / Night to	93
	Day	
11.10	Shift Extension	14
36	Sick Leave/Sick Calls	74

Article	Description	Page
36.4	Sick Notes	76
26.1	Smocks or Aprons	39
15	Staff Meetings	21
40	Stewards Recognition & Employees	79
	Representation	
30.14	Store Closure	65
25	Store Visits and Bulletin Boards	38
10.2	Sunday Premium	11
26.7	Supplies	41
т		
LOU #19W(11)	Temporary Labour Agencies	105
LOU #22W	Ten (10) Hour Shifts	108
5	Time Recording	
5.2	Time Sheets	6
APP A	Trainees, Post-Rat 2015	117
30.17	Training Hours	67
30.18	Transfer Language – Retail Only	68
30.4	Transfers	49
30.10	Twenty-four (24) Hour Stores	57
U		
LOU #13	Undergraduate Opticians	94
LOU #10	Undergraduate Pharmacists	93
LOU #6	Uniform Clothing Allowance	91
26.2	Union Decals	39
3, 3.3	Union Security	2
24	Union's Recognition of Management's	38
	Rights	
V		
18.12	Vacation Selection Process, Clarification	25
	on	
18	Vacations	23
26.5	Video Surveillance	40
34	Voting Privileges	72

Article W	Description	Page
APP A	Wages	116
12	Wages - Minimum Hourly Rates	16
12	Wages - Retail	111
12	Wages - Warehouse	113
12.2	Warehouse Lead Hands	17
APP A	Warehouse Person "A", Pitt Meadows	132
LOU #18W(9)	Warehouse Person Classification – 1908	101
43	Water	80

NOTES

NOTES

NOTES