

COLLECTIVE AGREEMENT

between the

VILLAGE DAY CARE SOCIETY

and the

**B.C. GOVERNMENT AND SERVICE
EMPLOYEES' UNION (BCGEU)**

Effective from October 31, 2017 to October 30, 2020

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ARTICLE 1 - PREAMBLE**1.1 Purpose of Agreement**

(a) The purpose of this agreement is to establish and maintain orderly collective bargaining procedures between the Employer and the B.C. Government and Service Employees' Union.

(b) The parties to this agreement share a desire to improve the quality of service to the public of British Columbia. Accordingly, they are determined to establish, within the framework provided by law, an effective working relationship at all levels in which members of the bargaining unit are employed.

1.2 Future Legislation

In the event that any future legislation renders null and void or materially alters any provision of this agreement, the remaining provisions will remain in effect for the term of the agreement, and the parties hereto will negotiate a mutually agreeable provision to be substituted for the provision so rendered null and void or materially altered. If agreement is not reached, the matter will be sent to arbitration as provided in Article 10.

1.3 No Discrimination

The parties hereto subscribe to the principles of the *Human Rights Code* of British Columbia.

The Employer and the Union agree that there will be no discrimination with respect to an employee's employment by reason of race, colour, ancestry, place of origin, political belief, religion, marital status, family status, physical or mental disability, sex, sexual orientation, gender identity, or expression, age, or criminal or summary conviction that is unrelated to the employment of that person.

1.4 Use of Terms

(a) *Masculine and Feminine*

The masculine or feminine gender may be used interchangeably throughout this agreement. Wherever one gender is used it will be construed as meaning the other if the facts or context so require.

(b) *Singular and Plural*

Whenever the singular is used the same will be construed as meaning the plural if the facts so require.

ARTICLE 2 - DEFINITION OF EMPLOYEES**2.1 Employee Defined**

(a) *Full-time Employees*

A full-time employee is one who is appointed to a full-time position and is regularly scheduled to work full-time shifts. A full-time employee is entitled to all the benefits outlined in this agreement.

(b) *Part-time Employees*

A regular part-time employee is one who is appointed to a part-time position with a part-time schedule and works less than the number of hours constituting full-time employment as outlined in Article 14. A regular part-time employee is entitled to all benefits of this agreement on a prorated basis except as provided for in Article 26 - Health and Welfare Benefits.

(c) *Casual Employees*

Casual employees are employed on an on call basis in accordance with the terms of Article 30 - Casuals.

ARTICLE 3 - UNION RECOGNITION AND RIGHTS

3.1 Bargaining Unit Defined

The bargaining unit will comprise all employees of the Employer, except those excluded by the *Labour Relations Code* of British Columbia.

3.2 Bargaining Agent Recognition

The Employer recognizes the B.C. Government and Service Employees' Union as the exclusive bargaining agent for all employees covered by the certification.

3.3 Correspondence

The Employer agrees that all correspondence between the Employer and the Union related to matters covered by this agreement will be sent to the President of the Union or his designate.

The Employer agrees that a copy of any correspondence between the Employer and any employee in the bargaining unit covered by this agreement pertaining to the interpretation or application of any article in this agreement will be forwarded to the President of the Union or his designate.

The Union agrees that all correspondence between the Union and the Employer will be sent to the appropriate employer designate.

3.4 No Other Agreement

No employee covered by this agreement will be required or permitted to make a written or oral agreement with the Employer or its representatives which may conflict with the terms of this agreement.

3.5 No Discrimination for Union Activity

The Employer and the Union agree that there will be no discrimination, interference, restriction or coercion exercised or practised with respect to any employee for reason of membership or activity in the Union.

3.6 Recognition and Rights of Stewards

The Employer recognizes the Union's right to select stewards to represent employees. The Employer and the Union will agree on the number of stewards, taking into account both operational and geographic considerations. The Union agrees to provide the Employer with a list of employees designated as stewards.

A steward will make every effort to perform the duties of a steward outside of normal working hours. If this is not possible, a steward, or his alternate, will obtain the permission of his immediate supervisor before leaving his work to perform his duties as a steward. Leave for this purpose will be without loss of pay. Such permission will not be unreasonably withheld. On resuming her normal duties, the steward will notify his supervisor.

The duties of stewards will include:

- (a) investigation of complaints of an urgent nature;

- (b) investigation of grievances and assisting any employee whom the steward represents in presenting a grievance in accordance with the grievance procedure;
- (c) supervision of ballot boxes and other related functions during ratification votes;
- (d) carrying out duties within the realm of safety responsibilities, these being recognized as complaints of an urgent nature which require immediate attention;
- (e) attending meetings called by the Employer.

3.7 Bulletin Boards

The Employer will provide bulletin board facilities for the exclusive use of the Union where the Employer can obtain permission to do so, the sites to be determined by mutual agreement. The use of such bulletin board facilities will be restricted to the business affairs of the Union.

3.8 Union Insignia

A union member will have the right to wear or display the recognized insignia of the Union. The Union agrees to furnish to the Employer at least one union shop card for each of the Employer's places of operation covered by this agreement, to be displayed on the premises. Such card will remain the property of the Union and will be surrendered upon demand.

3.9 Right to Refuse to Cross Picket Lines

All employees covered by this agreement will have the right to refuse to cross a picket line arising out of a dispute as defined in the operative provincial labour legislation. Any employee failing to report for duty will be considered to be absent without pay. Failure to cross a picket line encountered in carrying out the Employer's business will not be considered a violation of this agreement nor will it be grounds for disciplinary action.

3.10 Time Off for Union Business

Leave of absence without pay and without loss of seniority will be granted:

(a) *Without Pay*

- (1) to an elected or appointed representative of the Union to attend conventions of the Union and bodies to which the Union is affiliated;
- (2) for elected or appointed representatives of the Union to attend to union business which requires them to leave their premises of employment;
- (3) for employees who are representatives of the Union on a to attend meetings of the Bargaining Committee;
- (4) to employees called by the Union to appear as witnesses before an arbitration board or any other labour relations body; or
- (5) leave for negotiations with the Employer;
- (6) to stewards to maintain all bulletin boards and binders;
- (7) leave for union observer.

(b) *Without Loss of Pay*

- (1) to stewards, or their alternatives, to perform their duties pursuant to Clause 3.6;

(2) to employees appointed by the Union as union representatives to attend joint labour/management committee meetings during their working hours;

(c) The Union and the employee will make every effort to provide as much advance notice as possible, for leave requirements to facilitate scheduling of both clients and employees. To facilitate the administration of this (a) above, when leave without pay is granted, the leave will be given without loss of pay and the Union will reimburse the Employer for the appropriate salary costs, including travel time incurred. Leaves under this article will include sufficient travel time, where necessary.

3.11 Emergency Services

The parties recognize that in the event of a strike or lockout, situations may arise of an emergency nature. To this end, the Employer and the Union will agree to provide services of an emergency nature.

3.12 Labour Relations Code

The parties hereto subscribe to the principles of the *Labour Relations Code* of British Columbia.

ARTICLE 4 - UNION SECURITY

(a) All employees in the bargaining unit who on the date of certification, were members of the Union or thereafter became members of the Union will, as a condition of continued employment, maintain such membership.

(b) All employees hired on or after the date of certification will, as a condition of continued employment, become members of the Union, and maintain such membership within completion of 30 days as an employee.

(c) Nothing in this agreement will be construed as requiring a person who was an employee prior to the date of certification, to become a member of the Union.

ARTICLE 5 - CHECK-OFF OF UNION DUES

(a) The Employer will, as a condition of employment, deduct from the wages or salary of each employee in the bargaining unit, whether or not the employee is a member of the Union, the amount of the regular monthly dues payable to the Union by a member of the Union.

(b) The Employer will deduct from the gross salary of an employee who is a member of the Union any assessments levied in accordance with the union constitution and/or bylaws and owing by the employee to the Union.

(c) Deductions will be made in each payroll period of each month and membership dues or payments in lieu thereof will be considered as owing in the month for which they are so deducted.

(d) All deductions will be remitted to the President of the Union before the 15th calendar day of each month following the date of deduction and the Employer will also provide a list of names of those employees from whose salaries such deductions have been made, together with the amounts deducted from each employee.

(e) Before the Employer is obliged to deduct any amount under Section (a) or (b) of the article, the Union must advise the Employer in writing of the amount of its regular monthly dues or assessments. The amount so advised will continue to be the amount to be deducted until changed by further written notice to the Employer signed by the President of the Union. Upon receipt of such notice, such changed amount will be the amount deducted.

- (f) From the date of the signing of this agreement and for its duration, no employee organization other than the Union will be permitted to have membership dues or other monies deducted by the Employer from the pay of the employee in the bargaining unit.
- (g) The Employer will supply each employee, without charge, a receipt for income tax purposes in the amount of the deductions paid to the Union by the employee in the previous year. Such receipts will be provided to the employee prior to March 1st of the succeeding year.
- (h) An employee will, as a condition of continued employment, complete an authorization form providing for the deduction from an employee's gross monthly wages or gross salary the amount of the regular monthly dues payable to the Union by a member of the Union.
- (i) A report of employees who cease employment will be provided to the Union on a quarterly basis.
- (j) The Employer will provide to the Union with every regular dues remittance the information provided in the chart below. The information will be provided electronically in the file formats ".csv". If the Employer is unable to provide the file in ".csv" format then ".xls" or ".xlsx" file formats are acceptable.

Column Order	Name	Format	Format Description
1	Member SIN	XXXXXXXXXX	9 digits, no dashes or spaces
2	Member Last Name		
3	Member First Name		
4	Dues	XXXX.XX	No commas or dollar signs
5	Gross Wages for Period	XXXX.XX	No commas or dollar signs
6	Job/Position Title		
7	Service Start Date	yyyymmdd	
8	Appointment Code		Regular, Auxiliary, etc
9	Work Location Name		
10	Work Location Address		
11	Member Address		
12	Member Work Phone	XXXXXXXXXX	10 digits, no dashes or spaces
13	Member Home Phone	XXXXXXXXXX	10 digits, no dashes or spaces
14	Member Cell Phone	XXXXXXXXXX	10 digits, no dashes or spaces
15	Member Home Email		

ARTICLE 6 - EMPLOYER AND UNION WILL ACQUAINT NEW EMPLOYEES

- (a) The Employer agrees to acquaint new employees with the fact that a collective agreement is in effect and with the conditions of employment set out in the articles dealing with Union Security and Dues Check-off. The Employer agrees to provide the name, worksite phone number, email address, and location of the new employee's steward in the letter of hiring. Whenever the steward is employed in the same work area as the new employee, the employee's immediate supervisor will introduce her to her steward.
- (b) The Employer will notify the steward of new employees and of their primary work location within 10 days of the start date of the new employee. A union steward will be given an opportunity to

interview each new employee within regular working hours, without loss of pay, for 30 minutes sometime during the first 30 days of employment for the purpose of acquainting the new employee with the benefits and duties of union membership and the employee's responsibilities and obligations to the Employer and the Union.

ARTICLE 7 - MANAGEMENT RIGHTS

The Union agrees that the management and direction of the Employer's business and employees is vested exclusively in the Employer subject only to such restrictions governing the exercise of those rights as are expressly provided in this agreement.

Subject to the above, all employees will be governed by all policies, procedures and guidelines as adopted by the Employer and published to employees.

ARTICLE 8 - EMPLOYER-UNION RELATIONS

8.1 Representation

No employee or group of employees will undertake to represent the Union at meetings with the Employer without the proper authorization of the Union. To implement this the Union will supply the Employer with the names of its officers and similarly the Employer will supply the Union with a list of its supervisory or other personnel with whom the Union may be required to transact business.

8.2 Union Bargaining Committee

(a) A union bargaining committee will be appointed by the Union and will consist of up to three members of the Union, with a maximum of one from any one program, together with the President of the Union or his designate. The Union will have the right at any time to have the assistance of members of the staff of the Union when negotiating with the Employer.

(b) Leaves of absence without loss of pay will be provided to all members of the union bargaining committee to attend negotiation sessions, including union caucus meetings.

8.3 Union Representatives

(a) The Employer agrees that access to its premises will be granted to members of the staff of the Union when dealing or negotiating with the Employer, as well as for the purpose of investigating and assisting in the settlement of a grievance.

(b) Members of the union staff will notify the excluded designated supervisory official in advance of their intention and their purpose for entering and will not interfere with the operation of the worksite concerned.

(c) In order to facilitate the orderly, as well as the confidential investigation of grievances, the Employer will, if possible, make available to union representatives or stewards temporary use of an office or similar facility.

8.4 Labour/Management Committee

(a) Labour/management delegate(s) will attend regular monthly board meetings to review matters, other than grievances, relating to the maintenance of good relations between the parties and correcting conditions causing grievances and misunderstanding.

- (b) Labour/management delegate(s) will be appointed by the Union and will be employees of Village Day Care Society.
- (c) The Labour/Management delegate(s) will not have jurisdiction over wages or any other matter of collective bargaining, including the administration of this agreement. The labour/management delegate(s) will not supersede the activities of any other committee of the Union or of the Employer and will not have the power to bind either the Union or its members, or the Employer, to any decisions or conclusions reached in their discussion.
- (d) The minutes from such meetings will be made available at the daycare for the employees' use. Any errors or omissions will be corrected at the next regular board meeting.
- (e) Labour/management delegate(s) will not suffer any loss of basic pay for time spent as a labour management delegate.

8.5 Technical Information

The Employer agrees to provide to the Union such information that is available relating to employees in the bargaining unit, as may be required by the Union for collective bargaining purposes.

ARTICLE 9 - GRIEVANCES

9.1 Grievance Procedure

The Employer and the Union agree that disputes arising from:

- (a) the interpretation, application or alleged violation of the agreement, including the question of arbitrability; or
- (b) the dismissal, suspension or discipline of any employee in the bargaining unit, will be resolved in accordance with the following procedures:

9.2 Step 1

In the first step of the grievance procedure, every effort will be made to settle the dispute with the immediate supervisor. The aggrieved employee will have the right to have her steward present at such a discussion. If the dispute is not resolved orally, the aggrieved employee may submit a written grievance, through the union steward, to Step 2 of the grievance procedure. When the aggrieved employee is a steward, she will not, where possible, act as a steward in respect of her own grievance but will submit the grievance through another steward or union staff representative.

9.3 Time Limits to Present Initial Grievance

An employee who wishes to present a grievance at Step 2 of the grievance procedure, in the manner prescribed in Clause 9.4, must do so no later than 30 calendar days after the date:

- (a) on which she was notified orally or in writing, of the action or circumstances giving rise to the grievance; or
- (b) on which she first became aware of the action or circumstances giving rise to the grievance.

9.4 Step 2

- (a) Subject to the time limits in Clause 9.3, the employee may present a grievance at this level by:

- (1) recording this grievance on the appropriate grievance form, setting out the nature of the grievance and the circumstances from which it arose;
- (2) stating the article or articles of the agreement violated or alleged to have been violated, and the remedy or correction required; and
- (3) transmitting this grievance to the immediate supervisor and/or designate through the union steward.

(b) The immediate supervisor will:

- (1) forward the grievance to the representative of the Employer authorized to deal with grievances at Step 2; and
- (2) provide the employee with a receipt stating the date on which the grievance was received.

9.5 Time Limits to Reply to Step 2

- (a) Within 10 calendar days of receiving the grievance at Step 2, the representative of the Employer, the employee and the shop steward will meet to examine the facts, the nature of the grievance and attempt to resolve the dispute. This meeting may be waived by mutual agreement.
- (b) The Employer's designate at Step 2 will reply in writing to the Union within 14 calendar days of receiving the grievance at Step 2.

9.6 Step 3

The President of the Union, or his designate, may present a grievance at Step 3:

- (a) within 14 calendar days after the decision has been conveyed to her by the representative designated by the Employer to handle grievances at Step 2;
- (b) within 14 calendar days after the Employer's reply was due.

9.7 Time Limit to Reply at Step 3

The representative designated by the Employer to handle grievances at Step 3 will reply in writing to the grievance within 30 calendar days of receipt of the grievance at Step 3.

9.8 Failure to Act

If the President of the Union, or designate, does not present a grievance to the next higher level within the prescribed time limits, the grievance will be deemed to be abandoned. However, the Union will not be deemed to have prejudiced its position on any future grievance.

9.9 Time Limit to Submit to Arbitration

Failing satisfactory settlement at Step 3, and pursuant to Article 10, the President, or his designate, may inform the Employer of his intention to submit the dispute to arbitration within:

- (a) 30 days after the Employer's decision has been received;
- (b) 30 days after the Employer's decision is due.

9.10 Amending of Time Limits

The time limits fixed in this grievance procedure may be altered by mutual consent of the parties, but the same must be in writing. Where a grievance or a reply is presented by mail, it will be deemed to be

presented on the day on which it is postmarked and it will be deemed to be received on the day it was delivered to the appropriate office of the Employer or the Union. Grievances and replies at Step 3 of the grievance procedure and notification to arbitrate will be by certified mail or facsimile.

9.11 Dismissal or Suspension Grievances

(a) In the case of a dispute arising from an employee's dismissal, the grievance may be filed directly at Step 3, within 30 days of the date on which the dismissal occurred, or within 30 days of the employee receiving notice of dismissal.

(b) In the case of a dispute arising from an employee's suspension, the grievance may commence at Step 2 of the grievance procedure within 30 days of the date on which the suspension occurred, or within 30 days of the employee receiving notice of suspension.

9.12 Deviation from Grievance Procedure

The Employer agrees that, after a grievance has been initiated by the Union, the Employer's representative will not enter into discussion or negotiation with respect to the grievance, either directly or indirectly, with the aggrieved employee without the consent of the Union. In the event that after having initiated a grievance through the grievance procedure, an employee endeavours to pursue the same grievance through any other channel, then the Union agrees that, pursuant to this article, the grievance will be considered to have been abandoned.

9.13 Policy Grievance

Where either party to this agreement disputes the general application, interpretation, or alleged violation of an article of this agreement, the dispute will be discussed initially with the Employer or the Union, as the case may be, within 30 days of occurrence. Where no satisfactory agreement is reached, either party may submit the dispute to arbitration, as set out in Article 10 of this agreement.

9.14 Technical Objections to Grievances

It is the intent of both parties to this agreement that no grievance will be defeated merely because of a technical error, other than time limitations in processing the grievance through the grievance procedure. To this end, an arbitration board will have the power to allow all necessary amendments to the grievance and the power to waive formal procedural irregularities in the processing of a grievance, in order to determine the real matter in dispute and to render a decision according to equitable principles and the justice of the case.

ARTICLE 10 - ARBITRATION

10.1 Notification

Where a difference arising between the parties relating to the interpretation, application, or administration of this agreement, including any questions as to whether a matter is arbitrable or where an allegation is made that a term or condition of this agreement has been violated, either of the parties may, after exhausting the grievance procedure in Article 9, notify the other party within 30 days of the receipt of the reply at the third step, of its desire to submit the difference or allegations to arbitration.

10.2 Appointment of Arbitrator

When a party has requested that a grievance be submitted to arbitration, an arbitrator will be selected from the following list:

Suzan Beattie
Joan Gordon
Rod Germaine

10.3 Board Procedure

The Arbitrator may determine his own procedures in accordance with the *Labour Relations Code* and will give full opportunity to all parties to present evidence and make representations. He will hear and determine the difference or allegation and will make every effort to render a decision within 30 days of his first meeting.

10.4 Decision of Arbitrator

The decision of the Arbitrator will be final, binding and enforceable on the parties. The Arbitrator will have the power to dispose of a dismissal, discharge or discipline grievance by any arrangement which he deems just and equitable. However, the Arbitrator will not have the power to change this agreement or to alter, modify or amend any of its provisions.

10.5 Disagreement on Decision

Should either party disagree as to the meaning of the Arbitrator's decision, either party may apply to the Arbitrator to clarify the decision. The Arbitrator will make every effort to provide written clarification within seven days of receipt of the application.

10.6 Expenses of Arbitrator

Each party will pay one-half of the fees and expenses of the Arbitrator.

10.7 Amending Time Limits

The time limits fixed in the arbitration procedure may be altered by mutual consent of the parties but the same must be in writing.

10.8 Witnesses

At any stage of the grievance or arbitration, the parties may have the assistance of the employee(s) concerned as witnesses and any other witnesses. All reasonable arrangements will be made to permit the concerned parties or the Arbitrator(s) to have access to the Employer's premises to view any working conditions which may be relevant to the settlement of the grievance.

10.9 Expedited Arbitration

(a) The parties may by mutual agreement refer to expedited arbitration any outstanding grievances considered suitable for this process, and will set dates and locations for hearings of groups of grievances considered suitable for expedited arbitration.

(b) All grievances will be considered suitable for and resolved by expedited arbitration except grievances in the nature of:

- (1) dismissals;
- (2) rejection on probation;
- (3) suspensions in excess of 20 workdays;
- (4) policy grievances;
- (5) grievances requiring substantial interpretation of provision of the collective agreement;
- (6) grievances requiring presentation of extrinsic evidence;

- (7) grievances where a party intends to raise a preliminary objection; and
- (8) demotions.

By mutual agreement a grievance falling into any of these categories may be placed into the expedited arbitration process.

- (c) The parties will mutually agree upon single arbitrators who will be appointed to hear and resolve groups of grievances.
- (d) The Arbitrator will hear the grievances and will render a decision within two working days of such hearings. No written reasons for the decision will be provided beyond that which the Arbitrator deems appropriate to convey a decision.
- (e) Expedited arbitration awards will be of no precedential value and will not thereafter be referred to by the parties in respect of any other matter.
- (f) All settlements of expedited arbitration cases prior to hearing will be without prejudice.
- (g) A grievance determined by either party to fall within one of the categories listed in (b) above may be removed from the expedited arbitration process at any time prior to hearing and forwarded to a regular arbitration hearing pursuant to Clause 10.3.
- (h) The parties will equally share the cost of the fees and expenses of the Arbitrator and hearing rooms.

ARTICLE 11 - DISMISSAL, SUSPENSION AND DISCIPLINE

11.1 Dismissal and Suspension

In the event that the Employer initiates disciplinary action against an employee, which may result in her suspension or discharge, the procedure outlined herein will be followed:

- (a) The Employer, or any specifically authorized excluded representative of the Employer, may dismiss or suspend for just cause any employee who has completed his/her probationary period. Notice of dismissal or suspension will be in writing and will set forth the reasons for dismissal or suspension; when an employee is dismissed or suspended, he/she will be given the reason in writing, in the presence of a steward providing that this does not result in an undue delay of the appropriate action being taken. A copy of the written notice will be forwarded to the President of the Union or the designated staff representative within five working days.
- (b) *Suspension* - A suspension of indefinite duration will be considered a dismissal under Clause 11.1 above as soon as it exceeds 20 days and any grievance already filed will be considered henceforth as dismissal grievance.

11.2 Burden of Proof

In all cases of discipline, the burden of proof of just cause will rest with the Employer.

11.3 Right to Grieve Other Disciplinary Action

- (a) Disciplinary action grievable by the employee will include written censures, letters of reprimand and adverse reports.
- (b) An employee will be given a copy of any document, report, incident or notation placed on the employee's file which might be the basis of disciplinary action.

- (c) Should an employee dispute any such entry in his/her file, he/she will be entitled to recourse through the grievance procedure and the eventual resolution thereof will become part of his/her personnel record.
- (d) At the employee's request, any such document, other than official evaluation reports, will be removed from the employee's file after the expiration of 18 months from the date it was issued provided there has not been a further infraction.
- (e) The Employer agrees not to introduce as evidence in any hearing any document from the file of an employee, the existence of which the employee was not aware at the time of filing.

11.4 Performance Review

Where a performance review of an employee's performance is carried out, the employee will be given sufficient opportunity after the interview to read and review the performance review. Provision will be made on the performance review form for an employee to sign it. The form will provide for the employee's signature in two places, one indicating that the employee has read and accepts the performance review, and the other indicating that the employee disagrees with the performance review.

The employee will sign in only one of the places provided. No employee may initiate a grievance regarding the contents of a performance review unless the signature indicates disagreement. An employee will, upon request, receive a copy of this performance review at the time of signing. An employee's performance review will not be changed after an employee has signed it, without the knowledge of the employee, and any such changes will be subject to the grievance procedure of this agreement. The employee may respond, in writing, to the performance review. Such response will be attached to the performance review.

11.5 Personnel File

- (a) An employee or the President of the Union or his designate, with the written authority of the employee, will be entitled to review an employee's personnel file, exclusive of employee references. The file will be reviewed in the place where the file is normally kept and in the presence of a designated management representative. The Employer will provide copies of the entries as requested. The employee or the President, as the case may be, will give the Employer five working days' notice prior to having access to such information.
- (b) Personnel files will be kept confidential and access will be given only to those supervisory personnel that require the information in the course of their duties.

11.6 Right to Have Union Representative Present

- (a) An employee will have the right to have her steward present at any discussion with supervisory personnel, which the employee believes might be the basis of disciplinary action. Where a supervisor intends to interview an employee for disciplinary purposes, the supervisor will make every effort to notify the employee in advance of the purpose of the interview in order that the employee may contact his/her steward, providing that this does not result in an undue delay of the appropriate action being taken. This article will not apply to those discussions that are of an operational nature.
- (b) A steward will have the right to consult with a staff representative of the Union and to have a local union representative present at any discussion with supervisory personnel which the steward believes might be the basis of disciplinary action against the steward, providing that this does not result in an undue delay of the appropriate action being taken.

11.7 Abandonment of Position

An employee who fails to report for duty for three consecutive working days without informing the Employer of the reason for his absence will be presumed to have abandoned his position. An employee will be afforded the opportunity within 10 working days to rebut such presumption and demonstrate that there were reasonable grounds for not informing the Employer.

11.8 Probation for Newly Hired Employees

(a) The Employer may reject a probationary employee for just cause. A rejection during probation will not be considered a dismissal for the purpose of Clause 11.1 of this agreement. The test of just cause for rejection will be a test of suitability of the probationary employee for continued employment in the position to which he has been appointed, provided that the factors involved in suitability could reasonably be expected to affect work performance.

(b) The probationary period for supervisory and professional employees registered by a recognized association, will be six months worked. The probationary period for all other employees will be three months worked or the equivalent number of hours worked as based on the normal hours of work of a full-time employee, whichever occurs last.

The Employer, with the agreement of the Union, may extend the probationary period for a further period not to exceed three months worked, based on the normal hours of work of a full-time employee.

(c) Where an employee feels he/she has been aggrieved by the decision of the Employer to reject the employee during the probationary period, he/she may grieve the decision pursuant to the grievance procedure outlined in Article 9 of this agreement commencing at Step 3.

11.9 Employee Investigation

The parties agree that in certain situations it may be in the best interest of both clients and employees that employees be reassigned or removed from all job sites during an investigation of conduct. In cases where an employee cannot be reassigned, then the employee will be considered to be on leave of absence without loss of pay until the Employer has determined there is a prima facie case for imposing discipline.

The Employer will make every effort to complete its investigation within 14 days. The Employer will notify the President of the Union or his/her designate when an investigation of conduct has been initiated. Any employee who is interviewed in the course of an investigation will have the right to union representation at such an interview.

ARTICLE 12 - SENIORITY

12.1 Seniority Defined

(a) "*Service Seniority*" means an employee's length of service with the Employer. Employees will be credited with seniority equivalent to their length of continuous service with the Employer prior to the signing of this agreement.

(b) When two or more employees have the same service seniority and when mutual agreement cannot be reached, then seniority will be determined by chance.

12.2 Seniority List

(a) The Employer will prepare once every six months an up-to-date seniority list containing the following information pertaining to its regular employees:

- (1) employee's name
- (2) employee's seniority
- (3) employee's current classification

(b) The regular seniority list will be posted by the Employer for 30 days. Any objection to the accuracy of the information contained herein must be submitted in writing to the Employer during the said posting period. Thereafter, the posted list will be deemed to be valid and correct for all purposes.

(c) The Employer will provide the Union and the bargaining unit Chairperson with a copy of the seniority list upon request.

12.3 Loss of Seniority

An employee will not accrue seniority when on leave of absence without pay for leave periods over 30 days' duration. An employee will continue to accrue seniority if she is absent from work with pay or being compensated by the Workers' Compensation Board or ICBC for an injury or illness incurred during employment with the Employer. An employee will lose her seniority only in the event that:

- (a) she is discharged for just cause;
- (b) subject to Clause 12.5, she voluntarily terminates her employment or abandons her position;
- (c) she is on layoff for more than two years;
- (d) upon being notified by the Employer by registered mail at her last known address that she is recalled from layoff, she fails to contact the Employer within seven days and fails to return to work within 14 days;
- (e) she is permanently promoted to an excluded position and has passed probation.

12.4 Re-Employment

An employee who resigns her position and within 60 days is re-employed, will be granted a leave of absence without pay covering those days absent and will retain all previous rights in relation to seniority and other fringe benefits, subject to any benefits plan eligibility requirement.

12.5 Bridging of Service

If a regular employee resigns after the signing of this agreement as a result of a decision to care for a dependent child or dependent children, spousal illness or disability, or an ageing parent, and is re-employed upon application, she will be credited with length of service accumulated at time of termination for the purpose of benefits based on service seniority. The following conditions apply:

- (a) the employee must have been a regular employee with at least three years of service seniority at time of termination;
- (b) the resignation must indicate the reason for termination;
- (c) the break in service will be for no longer than six years;
- (d) the previous length of service will not be reinstated until successful completion of the probationary period on re-employment.

12.6 Seniority for Change in Status

A regular employee who changes their status from full-time to part-time will retain seniority and accumulated sick leave and vacation leave entitlements at the rate at which they were earned.

ARTICLE 13 - LAYOFF AND RECALL**13.1 Definition of Layoff**

"Layoff" includes a cessation of employment, or elimination of a job resulting from a reduction of the amount of work required to be done by the Employer, a re-organization, program termination, closure or other material change in organization.

Where a regular employee is hired into a position in a program which is subject to seasonal closures, and such closures are identified in job postings and letters of employment, then the employee will only be eligible to bump other employees in accordance with Clause 13.3, if the period of layoff exceeds the duration of the seasonal closure by two or more weeks.

13.2 Pre-Layoff Canvass

(a) Prior to the layoff of regular employees under Clause 13.3 the Employer may canvass employees in order to invite:

- (1) placement into a vacant, regular position in the employee's classification; or
- (2) placement into a vacant regular position in another classification for which he/she is qualified and would not be a promotion; or
- (3) placement on the auxiliary call-in and recall lists with no loss of seniority; or
- (4) resignation with severance as provided for in Article 13.

(b) Where an employee selects an option or accepts an offer of placement, once confirmed in writing, such acceptance is final and binding upon the employee and subject to the agreement of the Employer.

(c) Responses from employees to the Pre-Layoff Canvass will only be received by the Employer for consideration if submitted within seven days of issuance of a written notice to the employee or group of employees.

13.3 Layoff

Both parties recognize that job security will increase in proportion to length of service. Therefore in the event of a layoff, the following will apply:

- (a) employees will be laid off by classification within a work location in the reverse order of seniority;
- (b) an employee designated for layoff will have the right to bump into another position within the bargaining unit for which she is qualified, according to the amount of her seniority;
- (c) bumping will proceed as follows:
 - (1) A full-time employee will displace the least senior full-time employee in her own classification. Where the least senior employee in the affected classification is a part-time employee, then the full-time employee designated for layoff will have the option of displacing the least senior full-time employee or the least senior part-time employee.

A part-time employee will displace the least senior part-time employee;

- (2) If the employee does not have sufficient seniority to displace any of the employees in her own classification, the above process will be repeated for those classifications carrying a rate of pay next closest to the employee's current rate;
- (3) The above process will also apply to those employees displaced as a result of bumping;

- (d) displacements will not result in promotion;
- (e) bumping rights must be exercised within five days of notification of layoff by providing written notice to the Employer.

13.4 Recall

- (a) Employees will be recalled to available work in order of their seniority provided they are qualified and are able to perform the duties. The notice of recall will be sent by certified mail. Employees must accept recall within five days of receipt of the certified mail.
- (b) The recall period will be two years.
- (c) New employees will not be hired until those laid off in that classification have been given an opportunity of recall.

13.5 Reduction in Hours

- (a) Reduction in hours will be based on seniority, providing that affected employees have the qualifications to perform the work that is available and that licensing standards can be maintained.
- (b) Any regular employee offered a reduction of hours will have the right to choose layoff as per Clause 13.3.
- (c) Any regular employee offered a reduction of hours will be given two weeks' notice of the reduction.

13.6 Advance Notice

Any regular employee who has completed less than three years' employment will receive two weeks' notice or two weeks' pay in lieu of notice. After the completion of a period of employment of three consecutive years, one additional week's notice will be added for each subsequent completed year, to a maximum of eight weeks' notice or pay in lieu of notice.

13.7 Grievance on Layoffs and Recalls

Grievances concerning layoff and recalls must be initiated at Step 2 of the grievance procedure.

13.8 Worksite Closure

Where the Employer closes a worksite or discontinues a program, the Employer will consult with the Union. Following consultation, where the Employer offers positions to all or part of the staff affected, the following will apply:

- (a) Those employees who are offered positions will not have access to Article 13 of this collective agreement.
- (b) Employees who accept a position and are placed in a lower classification will not have their salary reduced for a period of three months.
- (c) If the downward classification lasts longer than three months, no employee will suffer more than 10% reduction in their basic pay.
- (d) An employee who is classified downward as per (c) above will be placed in the first vacancy available in his/her former classification, provided she/he has the necessary qualifications, prior to the application of the recall provisions.

13.9 Emergency Closure

Where the Employer's premises are closed due to inclement weather, employees not already on an approved leave will be granted leave without loss of pay.

ARTICLE 14 - HOURS OF WORK

14.1 Definition

For the purpose of this article, "*day*" means a 24-hour period commencing at 00:01 hours; "*week*" means a period of seven consecutive days beginning at 00:01 hours Monday and ending at 24:00 hours the following Sunday.

14.2 Hours of Work

- (a) The regular working hours will not exceed 40 hours per week.
- (b) The normal week will consist of five working days of eight hours each, from Monday to Friday, inclusive.

14.3 Work Schedules

- (a) Shifts subject to rotation will be rotated on an equitable basis, subject to operational requirements.
- (b) The 40-hour workweek may, with mutual agreement, be worked in a period of less than five days.
- (c) Except by agreement between the Employer and the employee, employees will not be required to work in excess of five consecutive shifts without receiving two consecutive days off.

14.4 Rest Periods and Meal Breaks

- (a) All employees will have two 15-minute rest periods in each work period in excess of six hours, one rest period to be granted before and one after the meal period, provided the staff to child ratio can be maintained. It is understood that meal breaks and rest periods may be combined subject to operational requirements.
- (b) Employees working a shift of four hours, but not more than six hours, will receive one rest period during such a shift provided the staff to child ratio can be maintained.
- (c) Rest periods will be taken without loss of pay to the employee.
- (d) An employee will be entitled to take her meal period away from the worksite. Where the Employer determines that this cannot be done, the meal period will be considered as time worked at straight-time including accrual of benefits of the collective agreement.

14.5 Minimum Hours

- (a) Where an auxiliary employee is called to work but is informed on arrival at the worksite she will not be required to work that shift, the employee is entitled to a minimum of two hours' pay.

Where an auxiliary employee is called to work, begins her duties and is subsequently informed she will not be required to work the full shift, the employee is entitled to a minimum of four hours' pay.

- (b) Clause 14.5(a) does not apply to school students reporting for work on a school day in which event the student will receive payment for the hours worked with a minimum of two hours' pay in any one day.

14.6 Split Shifts

There will be no split shifts except in school age child care or in memorandum of agreement as negotiated between the parties.

14.7 Notice of New Shift Schedules

Shift schedules will be posted at least 14 days in advance of the starting day of a new schedule.

14.8 Job Sharing

Employees may request job sharing a regular full-time position in accordance with the terms and conditions for job sharing arrangements, as set out in Memorandum of Agreement 1 - Job Sharing. Such job sharing will be with the prior approval of, and will not result in added cost to, the Employer.

14.9 Administration Time

A total of 10 hours per week will be made available to the senior supervisor, or his/her designate, for the purpose of doing administrative work in the centre. Such administrative time will be included in the regular hours of work per week.

14.10 Additional Hours for Part-time Employees

Regular part-time employees will be offered any additional hours available in the child care centre before auxiliaries, provided the additional hours do not result in overtime.

14.11 Staff Meetings

The Employer agrees to allow weekly staff meetings during working hours. The weekly one hour staff meeting will be included in the 40 hours of work per week.

14.12 Parent/Board Meetings

Employees required to attend Parent/Board meetings will be compensated in accordance with Article 15.

14.13 Flextime

- (a) For the purpose of this agreement, flextime means the hours worked by an employee, or group of employees, who are given authority by the Employer to:
 - (1) choose their starting and finishing times; and
 - (2) choose their length of workday within a stated maximum number of hours, subject to meeting the required hours of work in accordance with this agreement, through a specified averaging period.
- (b) The full-time employee on flextime who has a day of absence, whether with or without pay, will be deemed to be absent for eight hours, providing at least eight hours are required to complete the averaging period. If less than eight hours are required to complete the averaging period, such number of hours will be deemed to be the hours of absence.
- (c) The averaging period for those employees on flextime will be the maximum number of hours for the program per two week period.
- (d) The workday for those employees on flextime will not exceed 10 hours.

ARTICLE 15 - OVERTIME

15.1 Definition

- (a) "*Overtime*" means work authorized by the Employer and performed by a full-time employee in excess or outside of her regularly scheduled hours of work.
- (b) "*Straight-time rate*" means the hourly rate of remuneration.
- (c) "*Time and one-half*" means one and one-half times the straight-time rate.
- (d) "*Double-time*" means twice the straight-time rate.

15.2 Authorization and Application of Overtime

An employee who is required to work overtime will be entitled to overtime compensation when the overtime worked is authorized in advance by the Employer. It is understood that, in emergency situations, prior authorization may not be possible.

Employees working in more than one program are obligated to inform the Employer or designate and receive approval if they asked to work hours that would result in overtime.

15.3 Overtime Entitlement

- (a) An employee will be entitled to compensation for authorized overtime in excess of the scheduled daily full-time hours.
- (b) Overtime will be compensated in 15-minute increments; however, employees will not be entitled to any compensation for overtime of less than five-minutes per day.

15.4 Recording of Overtime

Employees will record starting and finishing times for overtime worked on a form determined by the Employer.

15.5 Sharing of Overtime

Overtime work will be allocated equitably considering availability, qualifications, and location of employee.

15.6 Overtime Compensation

An employee who is required to work overtime will be compensated at one and one-half times the hourly rate paid to the employee, computed on the basis of her/his normal working hours. All overtime worked by an employee in excess of eight hours in any normal workweek will be paid at double the hourly rate paid to the employee.

15.7 Compensating Time Off for Overtime Worked

Any employee who elects to receive compensating time off in lieu of being paid for overtime will be given time off equivalent to the number of hours for which she/he would have been paid for the overtime so worked. Time off for such compensating time will be taken at a time mutually agreed upon by employee and Employer.

15.8 Right to Refuse Overtime

All employees will have the right to refuse to work overtime, except when required to do so in emergency situations, without being subject to disciplinary action for so refusing. An emergency will include, but not

be restricted to situations which require the attendance of an employee in order to provide adequate supervision and care for children.

15.9 Overtime for Part-Time Employees

- (a) A part-time employee working less than the normal hours per day of a full-time employee, and who is required to work longer than her regular working day, will be paid at the rate of straight-time for the hours so worked, up to and including the normal hours in the working day of a full-time employee.
- (b) A part-time employee working less than the normal days per week of a full-time employee, and who is required to work other than her regularly scheduled workdays, will be paid at the rate of straight-time for the days so worked up to and including the normal workdays in the workweek of a full-time employee.
- (c) Overtime rates will apply to hours worked in excess of (a) and (b) above.

15.10 Callback Provisions

An employee who is called back to work overtime, will be compensated for a minimum of three hours at the applicable overtime rate.

15.11 No Layoff to Compensate for Overtime

Employees will not be required to layoff during regular hours to equalize any overtime worked.

ARTICLE 16 - HOLIDAYS

16.1 Paid Holiday

- (a) The Employer recognizes the following as paid holidays:

New Year's Day	British Columbia Day
Family Day	Labour Day
Good Friday	Thanksgiving Day
Easter Monday	Remembrance Day
Victoria Day	Christmas Day
Canada Day	Boxing Day

- (b) Any other day proclaimed as a holiday by the federal, provincial, or municipal governments for the locality in which an employee is working will also be a paid holiday.

16.2 Holiday Falling on Saturday or Sunday

For an employee whose workweek is from Monday to Friday, and when any of the above-noted holidays falls on a Saturday and is not proclaimed as being observed on some other day, the following Monday will be deemed to be the holiday for the purpose of this agreement; and when a holiday falls on a Sunday and it is not proclaimed as being observed on some other day, the following Monday (or Tuesday, where the preceding section already applies on the Monday), will be deemed to be the holiday for the purpose of this agreement.

16.3 Holiday Falling on a Day of Rest

When a paid holiday falls on an employee's day of rest, the Employer will make every reasonable effort to give the employee a lieu day with pay on the first regularly scheduled workday following the day of rest

so affected. Where this is not possible, the lieu day will be scheduled by mutual agreement and taken by the end of the month following the month in which it was earned.

16.4 Holiday Falling on a Workday

An employee who works on a designated holiday, which is a scheduled workday, will be compensated at the rate of time and one-half for the hours worked plus a day off in lieu of the holiday.

16.5 Holiday Coinciding With a Day of Vacation

Where an employee is on vacation leave and a day of paid holiday falls within that period, the paid holiday will not count as a day of vacation.

16.6 Paid Holiday Pay

Payment for holidays will be made at an employee's basic pay, except if an employee has been working in a higher paid position than her regular position for a majority of the 60 working days preceding her holiday, in which case she will receive the higher pay.

16.7 Other Religious Observances

- (a) Employees who are members of non-Christian religions are entitled up to four days' leave without pay per calendar year to observe spiritual or holy days. Such leave will not be unreasonably withheld.
- (b) A minimum of two weeks' notice is required for leave under this provision. When two weeks' notice is not possible due to the unpredictable nature of the spiritual or holy days, then as much notice as possible will be provided.
- (c) Employees granted leave under this provision may utilize or reschedule unused vacation, lieu days, or banked overtime (compensating time off).

ARTICLE 17 - VACATION

17.1 Calendar Year

For the purpose of this agreement, the calendar year will mean the 12 month period from January 1st to December 31st, inclusive.

17.2 Vacation for the First Incomplete Year

Each regular full-time employee will receive, during the first incomplete year of service, one and two thirds working days' vacation for each month or major portion thereof worked prior to December 31st, with the right to take days off as they are accumulated.

17.3 Vacation Entitlement

All regular full-time employees in their second and subsequent calendar year will be entitled to an annual vacation credit, available to be taken any time within the calendar year, in accordance with the following:

- (a) 2nd to 9th calendar year20 days
- (b) 10th to 12th calendar years25 days
- (c) 13th to 15th calendar years30 days
- (d) 16th calendar years and over.....35 days

Part-time employees will be entitled to vacation time on a pro rata basis.

17.4 Vacation Scheduling

- (a) Employees will submit their vacation requests to the supervisor on or before:
- (1) December 1st for the period January 1st through April 30th; and
 - (2) April 1st for the period May 1st through December 31st.
- (b) All employees will be allowed to take two weeks of their vacation entitlement during the period of July 1st - August 31st and December 15th - 31st, inclusive, which will be defined as prime time vacation period. Any available prime time vacation will then be available to Employees in Seniority order.
- (c) An employee who does not exercise his/her seniority rights within two weeks of receiving the vacation schedule, will not be entitled to exercise his/her seniority rights in respect to any vacation time previously selected by an employee with less seniority.
- (d) An employee who relocates to another work location where the vacation schedule has already been completed will not be entitled to exercise those rights for that year only. However, every effort will be made to grant vacation at the time of the employee's choice.
- (e) Vacation schedules, once approved by the Employer, will not be changed other than in cases of emergency, except by mutual agreement between the employee and the Employer.
- (f) An employee transferred by the Employer will maintain her vacation period and no other employee's vacation time will be affected thereby.

17.5 Accumulation or Carryover of Vacation

Up to one-half of the vacation entitlement may be deferred until the next year, with prior written approval. Regular vacation will have preference over vacation carryover during prime time vacation period.

17.6 Approved Leave of Absence with Pay during Vacation

When an employee is qualified for bereavement leave or sick leave with pay during his/her vacation period, there will be no deduction from the vacation credits for such leave. In the case of sick leave, this article will only apply when the period of illness or injury is in excess of two days and a note from a physician may be required. The period of vacation so displaced will be taken at a mutually agreed time. An employee intending to claim displaced vacation leave must advise the Employer and provide necessary documentation within seven days of returning to work.

17.7 Termination of Employment

The Employer will pay the terminating employee for all vacation days owed to her at the rate of pay at which it was earned.

Should the terminating employee have used more of her vacation credit than entitled, she will have the difference deducted from her final paycheque.

17.8 Vacation Credits upon Death

Earned, but unused vacation entitlement will be made payable upon the employee's death, to the employee's dependant, or where there is no dependant, to the employee's estate.

17.9 Vacation Paycheques

Upon giving 15 calendar days prior notice, employees will receive, on the last working day preceding commencement of their vacation, any cheques which would normally fall due during the period of their vacation.

17.10 Callback from Vacation

- (a) Employees who have commenced their annual vacation will not be called back to work, except in cases of extreme emergency.
- (b) When, during any vacation period, an employee is recalled to duty, she will be reimbursed for all reasonable expenses incurred by herself, in proceeding to her place of duty and in returning to the place from which she was recalled upon resumption of vacation, upon submission of receipts to the Employer.
- (c) Time necessary for travel in returning to her place of duty and returning again to the place from which she was recalled will not be counted against her remaining vacation time.

ARTICLE 18 - SICK LEAVE

18.1 Sick Leave Definition

- (a) Sick leave will be granted for all physical, emotional and psychological ailments that could sufficiently impair work ability.
- (b) Sick leave may be used by any pregnant employee when there is a known or suspected case of German measles or any other disease or condition, which could be harmful to pregnancy in the place of employment. She may use this leave until all danger from such disease or condition no longer exists.

18.2 Sick Leave Entitlement

A permanent, full-time employee will earn paid sick leave at the rate of one and three-quarter days per month. Sick leave will accumulate to a total of 42 working days. Part-time employees will be entitled to sick leave credits on a pro rata basis.

18.3 Sick Leave Credit

All employees will be able to draw on a block of nine days' sick leave when they commence employment. If all or part of this block of sick leave is used it will be paid back as sick leave is accumulated.

If an employee ceases employment and has a negative balance in sick leave credits, this amount will be deducted from his/her final paycheque.

18.4 Employee to Inform Employer

The employee will inform the Employer as soon as possible of her inability to report to work because of illness or injury. The employee will make every reasonable effort to inform the Employer of her return to duty in advance of that date.

18.5 Medical Confirmation

- (a) After sick leave of more than three continuous days, the Employer may request medical confirmation.
- (b) If sick leave is taken immediately before or after a designated holiday, medical confirmation must be produced.

- (c) Any costs incurred by the employee in obtaining medical confirmation will be borne by the Employer.

18.6 Sick Leave Records

Upon request an employee will be advised in writing annually of the balance of her sick leave credits used to date and the balance remaining.

18.7 Workers' Compensation Board Claim

Where a claim has been recognized by the Workers' Compensation Board, the Employer will reinstate any sick leave deducted which the employee utilized during the claim period on the condition that the employee reimburse the Employer for such sick leave credits.

ARTICLE 19 - SPECIAL AND OTHER LEAVES

19.1 Bereavement Leave

In the case of bereavement in the immediate family, an employee will be entitled to special leave at her/his regular rate of pay. Such leave will not exceed five working days. Immediate family includes: the employee's child, parent, spouse, common-law spouse, sibling, parent-in-law, grandparent, and any other relative permanently residing with the employee.

19.2 Special Leave

- (a) Special leave with pay of up to three days may be granted to the employee in the event of illness in the immediate family of the employee, or for another extenuating circumstance.
- (b) An employee may be granted special leave with pay to:
- (1) Attend a funeral..... one day
 - (2) Attend a formal hearing to become a Canadian citizen one day
 - (3) Tend to a serious household or domestic emergency..... up to two days
 - (4) Attend a medical or dental appointment (from sick leave)
 - (5) Make a court appearance (for employees serving as jurors or witnesses) one day
 - (6) Employee's marriage five days
 - (7) Birth or adoption of the employee's childtwo days

Two weeks' notice is required to receive special leave with pay for Sections (b)(2)(5)(6)(7).

- (c) The Employer agrees the center will be closed at 12:00 p.m. on Christmas Eve, and at 12:00 p.m. on New Years Eve. Regular full-time employees who would normally be scheduled to work a full shift on either or both of these days will be paid for the full day at regular wages.

19.3 Unpaid Leave - Union Business or Full-Time Union or Public Duties

The Employer will grant, on written request, leave of absence without pay:

- (a) Long-term leave of absence without pay and without loss of seniority will be granted:
- (1) for employees elected to a full-time position with the Union for a period of one year;
 - (2) for an employee elected to the position of President or Treasurer of the B.C. Government and Service Employees' Union;

(3) for an employee elected to any body to which the Union is affiliated for a period of one year and the leave will be renewed upon request.

(b) The Employer will grant, on written request, leave of absence without pay and without loss of seniority:

(1) for employees to seek election in a municipal, provincial, federal, first nation or other aboriginal election for a maximum period of 90 days;

(2) for employees elected to a public office for a maximum period of five years.

19.4 Leave for Court Appearances

(a) The Employer will grant paid leave to employees, other than employees on leave without pay, who serve as jurors or witnesses in a court action, provided such court action is not occasioned by the employee's private affairs.

(b) In cases where an employee's private affairs have occasioned a court appearance, such leave to attend at court will be without pay.

(c) An employee in receipt of his/her regular earnings while serving at court will remit to the Employer all monies paid to him by the court, except travelling and meal allowances not reimbursed by the Employer.

(d) In the event an accused is jailed pending a court appearance, such leave of absence will be without pay.

(e) For all the above leaves, the employee will advise his/her supervisor as soon as he is aware that such leave is required.

19.5 Leave for Taking Courses

(a) An employee will be granted leave with pay to take courses at the request of the Employer. When such leave is granted, the Employer will bear the full cost of the course, including tuition fees, entrance or registration fees, laboratory fees, and course-required books. The Employer will also reimburse the employee for his/her travelling, subsistence and other legitimate expenses where applicable.

(b) An employee may be granted leave without pay, or leave with partial pay, to take courses in which the employee wishes to enrol.

19.6 General Leave

(a) Notwithstanding any provision for leave in this agreement, the Employer may grant a leave of absence without pay, not to exceed one year, to an employee requesting such leave. Request for leave is to be in writing and approved by the Employer. Approval will not be unreasonably withheld.

(b) Employees returning from a general leave of absence will provide six weeks' advance notice of their return. Upon return from leave of absence, the employee will be placed in his/her former position or where the position no longer exists in an equivalent position.

19.7 Elections

Any employee entitled to vote in a federal, provincial or municipal election, or a referendum will be entitled to leave to cast his/her ballot in accordance with applicable legislation.

19.8 Christmas Week Leave

During the Christmas week, December 24th to 31st, the daycare will operate with the usual child/staff ratio. If the demand for care does not require all regular staff, then time off with pay will be equally divided amongst all the staff. The time off and work schedule for this period will be jointly determined by the Parent Board and the staff. If the centre should close, staff will receive their regular rate of pay. On Christmas Eve and New Year's Eve, the daycare will close at 12:00 p.m.

19.9 Education Leave

- (a) With two weeks' prior notice to the Employer, employees will be granted four days' educational leave with pay per annum to observe other daycare centres or pre-school programs, or to attend seminars, workshops, training sessions or conferences that will be of benefit to his/her professional development. Normally, no more than one employee will be absent on such leave at the same time, without the agreement of the Employer.
- (b) If an employee attends a seminar, workshop, training session or conference on a week night or a weekend, she/he will be granted compensating time off at straight-time on a weekday, at a time mutually agreed upon by the employee and the Employer.
- (c) Each regular employee will have an annual educational allowance of \$150 for courses taken by an employee, which, in the opinion of the Employer and the employee, will contribute to the employee's professional development. The education allowance will be cumulative to a maximum of \$300.
- (d) Leave of absence, with or without pay, at the discretion of the Employer, will be granted to the employee for the purpose of taking a required practicum.

19.10 Paternity Leave

There will be a paternity leave consisting of one week with pay.

ARTICLE 20 - MATERNITY AND PATERNITY LEAVE

20.1 Maternity Leave

- (a) Every employee who intends to take a leave of absence under this article will give at least four weeks' notice, in writing, to the Employer unless there is a valid reason why such notice cannot be given. Such notice will include the length of leave intended to be taken. Each employee who wishes to change the effective dates of approved leave will give four weeks' notice of such change unless there is a valid reason why such notice cannot be given.
- (b) A regular employee will be granted 17 weeks' maternity leave of absence without pay.
- (c) The period of maternity leave will commence not earlier than 11 weeks before the expected date of delivery and must end no earlier than six weeks after the birth date unless the employee requests a shorter period. Such a request must be approved, in writing, by a qualified medical practitioner.
- (d) An employee may be required to commence a maternity leave where the duties of the employee cannot reasonably be performed because of the pregnancy. The employee will provide a medical certificate from a qualified medical practitioner. The leave of absence may continue until the employee provides a certificate from a qualified medical practitioner stating that she is able to perform her duties.
- (e) Any further leave granted beyond the normal 17 week period will be unpaid leave without benefits.

20.2 Parental Leave for Birth and Adopting Parents

- (a) Upon application, an employee will be granted leave of absence for up to 37 weeks following the birth or adoption of the employee's child. The employee will have to furnish a medical certificate or other evidence stating the date of birth of the child or, where applicable, proof of adoption.
- (b) Where both parents are employees of the Employer, the employees will determine the apportionment of 37 weeks' parental leave between them.
- (c) Upon application, employees will be granted parental leave as follows:
 - (1) in the case of the natural mother, commencing immediately following the end of the maternity leave under Article 20;
 - (2) in the case of the natural father, commencing within the 52-week period following the birth of the child;
 - (3) in the case of an adopting parent, commencing within the 52-week period following the date the adopted child comes into the actual care and custody of the parent.
- (d) If the child suffers from a physical, psychological, or emotional condition and will be at least six months of age before coming into the employee's actual care and custody, the employee is entitled to an additional period of parental leave of up to five weeks. The employee's doctor or the agency that placed the child must certify that such an additional period of parental leave is required.

20.3 Aggregate Leave

The aggregate amount of leave of absence from employment that may be taken by an employee under Clauses 20.1 and 20.2 in respect of the birth or adoption of any one child will not exceed 52 weeks, except as provided under Clauses 20.1(e) and/or 20.2(d). Where an employee is granted total maternity leave under Clauses 20.1(b) and 20.1(e) of greater than 52 weeks, the employee will not be entitled to parental leave under Clause 20.2.

20.4 Return from Leave

An employee on maternity or parental leave pursuant to Clauses 20.1 and 20.2 will provide the Employer with at least one month's written notice. On return from leave, an employee will be placed in her former position or where the position no longer exists in a position of equal rank and basic pay.

20.5 Benefit Plan

If an employee maintains coverage for benefits while on maternity leave, the Employer agrees to pay the Employer's share of these premiums for the maximum of 17 weeks and for an employee on parental leave, a maximum of 37 weeks, but to a maximum of 52 weeks for an employee taking leave under Clauses 20.1 and 20.2.

If an employee fails to return to work, the Employer will recover moneys paid under this article.

20.6 Sick Leave

Illness arising due to pregnancy during employment prior to the leave of absence may be charged to normal sick leave.

20.7 Vacation

The employee will retain vacation credits she had accrued immediately prior to commencing the leave and will continue to earn vacation entitlement for the period of time covered by the approved leave. In

the case of an employee who extends her leave for other than approved medical reasons, vacation entitlement will not be earned during the extended leave period.

20.8 Extended Child Care Leave

- (a) Upon written notification, no later than four weeks prior to the expiration of the aggregate leave taken pursuant to Clauses 20.1 and 20.2, an employee will be granted a further unpaid leave of absence not to exceed 24 months. An employee will neither lose nor accrue seniority while on extended child care leave.
- (b) An employee wishing continued coverage under any applicable benefit plans will pay the total premium costs while on extended child care leave.
- (c) An employee on extended child care leave will provide the Employer with at least one month's written notice of return from such leave.
- (d) Upon return from extended child care leave, an employee will be placed in her former position, or where the position no longer exists in a position of equal rank and basic pay.

20.9 Seniority Rights on Reinstatement

- (a) An employee who returns to work after the expiration of the maternity or parental leave will retain the seniority she had accrued immediately prior to commencing the leave and will be credited with seniority for the period covered by the approved leave.
- (b) The employee will be deemed to have resigned on the date upon which her leave commenced if notice of return from leave is not made within one month prior to the expiration of the leave or if she does not return to work on the date specified in the notice of return from leave.

ARTICLE 21 - SAFETY AND HEALTH

21.1 Conditions

The Union and the Employer agree that regulations made pursuant to the *Workers Compensation Act*, or any other statute of the Province of British Columbia pertaining to the working environment, will be fully complied with.

21.2 Working Environment

The parties agree that a safe and clean working environment is essential to carry out work assignments in a satisfactory manner.

It will be the Employer's responsibility to ensure that all working areas and employer-owned vehicles are maintained in a safe and clean condition.

21.3 Safety Committee

The parties agree that an occupational health and safety committee will be established and will govern itself in accordance with the provisions of the Industrial Health and Safety Regulations made pursuant to the *Workers Compensation Act*. The Committee will meet at regular intervals to be determined by the Committee to make recommendations on unsafe, hazardous or dangerous conditions with the aim of preventing and reducing risk of occupational injury and illness.

It is agreed that the Labour/Management Committee will also act as the Occupational Health and Safety Committee.

21.4 Unsafe Work Conditions

No employee will be disciplined for exercising his/her right to refuse to do unsafe work pursuant to Section 3.24 of the Industrial Health and Safety Regulations.

21.5 Injury Pay Provision

An employee who is injured on the job during working hours and is required to leave for treatment or is sent home for such injury will receive payment for the remainder of his shift without deduction from sick leave.

21.6 Transportation of Accident Victims

Transportation to the nearest physician or hospital for employees requiring medical care as a result of an on-the-job accident will be at the expense of the Employer.

21.7 Employee Check-in

Check-in procedure will be implemented to ensure the safety of all employees who work alone.

21.8 First Aid Requirements

- (a) The Union and the Employer agree that First Aid Regulations made pursuant to the *Workers Compensation Act* will be fully complied with.
- (b) Where the Employer requires an employee to perform First Aid duties as a normal requirement of the job, the cost of renewing this certificate will be borne by the Employer.

21.9 Communicable Diseases & Parasitic Infestations

- (a) The parties to this agreement share a desire to prevent acquisition and transmission where employees may come into contact with a person and/or possessions of a person with a communicable disease or parasitic infestations.
- (b) Where the Employer is aware of a client or resident with a communicable disease or parasitic infestation, the Employer will inform employees about the inherent risks of communicable diseases or parasitic infestations.
- (c) Where a vaccination is or may become available as a preventative measure, such vaccination will be made available to all employees who may be at risk of contracting the disease, at no cost to the employee.
- (d) Where an employee has contracted scabies, lice or any other parasitic infestation as a result of direct exposure in the workplace, they will be entitled to leave without loss of pay for any scheduled shifts during the 24-hour period immediately following the detection to deal with personal matters arising from the exposure and will be provided with appropriate treatment.
- (e) The Employer will, in consultation with the Joint Safety and Health Committee, develop and implement a program and procedure to work to prevent acquisition and transmission where employees may come into contact with a person and/or the possessions of a person with a communicable disease.
- (f) The Employer may provide, as needed, information sessions/in-services to educate employees regarding communicable diseases as part of the program. Time spent by employees at these sessions will be without loss of pay.

21.10 Workplace Aggression

Employees who, in the course of their duties, may be exposed to aggressive conduct will receive training at the Employer's expense in recognizing and handling such episodes.

The Employer will provide the employee with pertinent information relative to the potential for experiencing physical aggression and/or verbal abuse within any particular workplace. The employee will be informed of specific instruction on the approach to be taken when providing care for the client.

Immediate debriefing and counselling for individuals who have been traumatized will be made available to employees. Where an employee requires time off to attend debriefing it will be without loss of pay.

Employees may request a transfer because of physical aggression or verbal abuse.

Where repeated incidents of physical aggression or verbal abuse occur, the Occupational Health & Safety Committee, after review of the circumstances, may request a review by the Workers' Compensation Board.

ARTICLE 22 - TECHNOLOGICAL CHANGE

22.1 Definition

"*Technological change*" will mean:

- (a) The introduction by the Employer into its work, undertaking, or business of equipment or material of a different nature or kind than that previously used by the Employer in that work, undertaking, or business.
- (b) A change in the manner in which the Employer carries on its work, undertaking or business that is directly related to the introduction of that equipment or material.

Technological change will not include normal layoffs caused by budget limitations, decreases in the amount of work done or other temporary seasonal or sessional interruptions of work.

22.2 Advance Notice

Where the Employer is aware of an impending change ahead of time, the Employer will notify the Union 60 days, or with as much notice as possible, before the introduction of any technological change.

Within 14 days of the date of the notice under this article, the Union and the Employer will commence discussions as to the effects of the technological change and in what way, if any, this agreement should be amended.

ARTICLE 23 - CONTRACTING OUT

The Employer will not contract out bargaining unit work that will result in the layoff of employees.

ARTICLE 24 - HIRING, PROMOTIONS AND STAFF CHANGES

24.1 Job Postings

- (a) When a vacancy occurs or a new position is created inside the bargaining unit, the Employer will notify the Union in writing and post notice of the position in the Employer's offices, and on all bulletin boards and union binders, within seven days of the vacancy or of the new position being established, for a minimum of 14 calendar days, so that all members will know about the vacancy or new position.

- (b) The Employer will not advertise outside the agency for any position until the end of seven calendar days' internal posting.

24.2 Information in Postings

Such notice will contain the following information: nature of position, qualifications, required knowledge and education, skills, wage or salary rate or range, location and whether the employee is required to use her automobile in the performance of her duties. Such qualifications may not be established in an arbitrary or discriminatory manner. All job postings will state, "*This position is open to male and female applicants*", except where bona fide occupational requirements prevent it.

24.3 Appointment Policy

In making promotions and transfers, the qualifications and abilities of the employees concerned will be the primary considerations, and where such factors are relatively equal, seniority will be the determining factor.

24.4 Transfers

- (a) It is understood by the parties that the employees may request a transfer on a temporary basis, in cases where it is unsafe for the unborn child of a pregnant employee.
- (b) In certain other cases, relocation may be in the best interest of the employee and or the Employer. In such cases, and where bona fide reasons exist, transfers may take place. Other than where Clause 11.9 applies, the Employer will provide written reasons for permanent transfers, a minimum of 15 days prior to transfer.

24.5 Trial Period

When a vacancy is filled by an existing employee, the employee will be confirmed in the new job after a period of three calendar months. In the event the applicant proves unsatisfactory in the position during the trial period, the Employer may, extend the period for a further three months. If the employee is unable to perform the duties of the new job or if the employee, wishes to return to his/her former position, she will be returned to her former position and wage/salary rates without loss of seniority. Any other employee promoted or transferred because of rearrangement of positions will be returned to her former position and wage or salary rate without loss of seniority. The trial period for part-time employees will be equal to three months of full-time; but in any event will not exceed six calendar months.

24.6 Local Union Observer

The President of the Union or designate may, upon an applicant's request, sit as an observer on a selection committee for posted positions within the bargaining unit. The observer will be a disinterested party.

24.7 Notification to Employee and Union

Within seven calendar days of the date of appointment to a vacant position within the bargaining unit, the name of the successful applicant will be posted. The Union will be notified of all appointments.

The Employer agrees, at the request of unsuccessful applicants, to discuss reasons for not being promoted and areas where the employee can improve opportunities for advancement.

24.8 Right to Grieve

Where an employee feels that he has been aggrieved by a decision of the Employer related to promotion, demotion or transfer, the employee may grieve the decision at Step 3 of the grievance procedure in Article 9 of this agreement within seven days of being notified of the results.

24.9 Vacation Letters

Employees who will be absent from duty on vacation, for more than seven calendar days will be entitled to file a letter of preference with their supervisor indicating positions they would accept should a vacancy occur while they are absent. Such letter(s) of preference will only be valid for the duration of the vacation.

24.10 Temporary Vacancies

- (a) Vacancies of a temporary nature, which exceed or are expected to exceed three months, will be posted as per Clause 24.1.
- (b) Successful applicants who fill a temporary vacancy may apply for Article 26 - Health and Welfare Benefits, for which they are eligible, after three months in the temporary vacancy. Upon completion of the temporary work assignment, the employee's entitlement to the Health and Welfare Benefit plan will cease.
- (c) Temporary vacancies will not exceed 12 months without the agreement of the Union, or as specifically permitted in this agreement.

24.11 Interviews

An applicant for a posted position with the Employer who is not on a leave of absence without pay and who has been called for an interview will suffer no loss of basic earnings to attend. Should an employee require a leave of absence from duties for the interview, their supervisor will be notified as soon as the requirement to appear for an interview is made known.

24.12 Deemed Qualified

If qualifications for a position are changed, current employees are deemed to possess the necessary qualifications for the position or other like positions, provided they possess an equivalent combination of education, training and experience.

ARTICLE 25 - PAYMENT OF WAGES AND ALLOWANCES

25.1 Equal Pay

The Employer will not discriminate between male and female employees by employing a person of one sex for any work at a rate of pay that is less than the rate of pay at which a person of the other sex is employed for similar or substantially similar work.

25.2 Rate of Pay

Employees will be paid in accordance with the rates of pay negotiated by the parties of this agreement. For information purposes, the applicable rates of pay are recorded as Appendix A to this agreement.

25.3 Acting Director Rate of Pay

On every occasion that an employee is temporarily required to accept the responsibilities of, and carry out the duties incident to, the Director's position, she will be paid the Acting Director rate of pay for every day that she carried out the duties of the Director's position.

25.4 Pay on Temporary Assignment

An employee temporarily assigned by the Employer to a position with a rate of pay lower than her regular rate of pay will maintain her regular rate of pay.

25.5 Reclassification of Position

An employee will not have her salary reduced by reason of a reclassification of her position that is caused other than by the employee herself.

25.6 Vehicle Allowance

- (a) Vehicle allowance for all kilometres travelled on the Employer's business will be paid to employees who are required to use their own vehicles in the performance of their duties.
- (b) Vehicle allowances will be paid only on submission of the approved travel form signed by the employee and approved by her supervisor.
- (c) Where an employee is required to use her automobile for the Employer's business, the employee must conform to the regulations of the Insurance Corporation of BC and carry the appropriate class of insurance.
- (d) Where the ICBC regulations require the employee to carry business class insurance, the Employer will pay the premium difference between business class and the next lower class, on submission of documentation of that premium difference certified as correct by the employee's immediate supervisor.
- (e) Employees using their own car for employer business will receive 45¢ per kilometre.
- (f) No employee will be required to transport children in their own vehicle.

25.7 Rate of Pay on Reclassification

When an employee is promoted or reclassified to a higher paying position in the salary schedule, the employee will receive the rate for the position if a single salary, or in the case of a position on a salary range, will receive the rate in the salary range which is the closest step to 8% above his/her previous rate, or the minimum of the new range, whichever is greater, but not more than the top of the new salary range.

25.8 Classification Appeal Process

- (a) Where an employee believes that his job has been improperly classified, he will discuss his classification with his immediate supervisor. On request, the Employer will provide the employee with a written statement of the employee's current job duties.
- (b) If the employee continues to believe that his classification is improper, he may initiate an appeal by filing a grievance directly at Step 3 of the grievance procedure as contained in Article 9. The written grievance must indicate which classification contained in the pay schedule of the current collective agreement the employee believes is the proper classification for the job.
- (c) If, following the response at Step 3, there remains a dispute over the employee's classification, the Union may advance the matter to arbitration under Article 10. The parties may agree to select an arbitrator other than those set out on the agreed list for the purpose of obtaining classification expertise.

25.9 Part-Time Employment

Regular employment on a part-time basis will be subject to the same standards and conditions of employment which apply to full-time permanent staff. Benefits and vacations will be calculated on a proportionate basis.

25.10 Group Registered Retirement Savings Plan

All regular employees, upon successful completion of the probationary period, will have the option of enrolling in the plan. Participation in the plan is voluntary. The plan details are as follows:

- (a) Employee contributions to the plan, through payroll deduction will be one of the following:
 - 1.0% of straight-time earnings
 - 2.0% of straight-time earnings
 - 3.0% of straight-time earnings
- (b) The Employer will match the contributions made by each employee.
- (c) Employees may increase or decrease their contribution levels, as per (b) above, by providing the Employer with at least 30 days written notice, prior to January 31st, of each year. Employees will be provided the opportunity to set up an RSP account with their bank of choice. The Employer will administer the RSP contributions through payroll deductions. Monthly and year to date accounting will be noted on the employees paycheques.

ARTICLE 26 - HEALTH AND WELFARE BENEFITS**26.1 Basic Medical Insurance**

All regular employees, whether full or part-time, may choose to be covered by the BC Medical Plan or its equivalent. The Employer agrees to pay 100% of these costs at the dependent rate, if required.

Employees working less than 20 hours will not be covered by the Basic Medical Plan.

26.2 Extended Health and Life Insurance

The Employer agrees to pay 100% of the monthly premium at the dependent rate, if required, for all regular employees, full and part-time.

- The current vision care benefit will be increased to \$250 for every 24 months.
- The current extended health plan coverage will be amended to include \$85 every 24 months for eye exams.
- Effective January 1, 2017, the current extended health plan coverage will be amended to include physiotherapy, massage, chiropractor, naturopath and podiatrist visits with 100% coverage up to \$500/year.

26.3 Dental Services Plan

The Employer agrees to pay 100% of the monthly premiums at the dependent rate, if required for all regular employees entitled to coverage under the dental plan.

- The current dental services plan coverage will be amended to reflect the elimination of the annual maximum. Employee, their spouses and their dependants will be eligible for unlimited annual dental coverage.

ARTICLE 27 - GENERAL CONDITIONS**27.1 Supply and Maintenance of Equipment**

It is the responsibility of the Employer to furnish and maintain all equipment, machinery and supplies required by employees in the performance of their duties. Employees will not suffer any loss in salary in the event that they cannot carry out their normal duties by reason of the Employer failing to properly maintain equipment, machinery or supplies or by reason of power failures or other circumstances not attributable to the employees.

27.2 Indemnity

Except where there has been gross negligence on the part of an employee, the Employer will:

- (a) exempt and save harmless employees from any liability action arising from the proper performance of their duties for the Employer; and
- (b) assume all costs, legal fees, and other expenses arising from any such action.
- (c) The Employer will have the sole and exclusive right to settle any claim, action or judgement or bring or defend any litigation in respect of them.

27.3 Copies of Agreement

- (a) The Union and the Employer desire every employee to be familiar with the provisions of this agreement, and his/her rights and obligations under it. For this reason, the Union will have printed sufficient copies of the agreement for distribution to employees.
- (b) The cover of the agreement will read as follows:

AGREEMENT
between
VILLAGE DAY CARE SOCIETY
and the
B.C. GOVERNMENT AND SERVICE EMPLOYEES' UNION

27.4 Personal Duties

The Employer and the Union agree that an employee will not be required to perform work not related to the business of the Employer. To this end, it is agreed that an employee will not be required to perform duties of a personal nature for supervisory personnel. Where an employee feels a problem exists in this area, the Union or Employer may take the matter to the Labour/Management Committee, which will attempt to resolve the dispute.

27.5 Client Confidentiality

Any information about clients of the Employer which is learned by an employee during the course of employment must, as a condition of continued employment, be treated as strictly confidential and each employee is expected to respect this confidentiality and to take all reasonable precautions to safeguard it. All documents or other relevant material containing confidential client information will be surrendered to the Employer by the employee on termination of employment.

27.6 Administration of Medication

Employees required to administer or apply medication(s) prescribed by a licensed physician, or substance defined by the *Narcotic Control Act*, will be trained by the Employer at the Employer's expense. Employees who have not received this training will not be permitted to administer such substances.

27.7 Staff Confidentiality

Any confidential, personal information about staff of the Employer, which is directly learned by the Employer in the normal course of business, will be treated as strictly confidential and the Employer will take all reasonable precautions to safeguard it.

27.8 Co-op, Practicum and Work Experience Students

Co-op, practicum and work experience students will act solely in a supernumerary capacity and will not displace or result in the layoff of bargaining unit employees. These students will not be considered employees under this agreement.

27.9 Payroll Deductions

All employees will be paid on the last working day prior to the 15th day and the last working day prior to the last day of each month, prior to the end of the earliest shift.

The Employer agrees to provide the employees with a written statement of wages and the amount and purpose of each deduction at each pay period.

27.10 Job Descriptions

The Employer agrees to supply each employee with a copy of his/her current job descriptions. Upon request, the Union and the bargaining unit Chair will be provided copies of all job descriptions in the bargaining unit.

ARTICLE 28 - HARASSMENT

28.1 Harassment in the Workplace

The Union and the Employer recognize the right of employees to work in an environment free from personal and sexual harassment ("*Harassment*"), and the Employer will take such actions as are necessary respecting an employee engaging in Harassment in the workplace.

28.2 Sexual Harassment Definition

(a) Sexual harassment includes sexually oriented verbal or physical behaviour which an individual would reasonably find to be unwanted or unwelcome, giving consideration to all surrounding circumstances and which may detrimentally affect the work environment. Such behaviour could include, but is not limited to:

- (1) touching, patting or other physical contact;
- (2) leering, staring or the making of sexual gestures;
- (3) demands for sexual favours;
- (4) verbal abuse or threats;
- (5) unwanted sexual invitations;
- (6) physical assault of a sexual nature;
- (7) distribution or display of sexual or offensive pictures or material;
- (8) unwanted questions or comments of a sexual nature;

- (9) practical jokes of a sexual nature.
- (b) To constitute sexual harassment, behaviour may be repeated or persistent or may be a single serious incident.
- (c) Sexual harassment will often, but need not, be accompanied by an expressed or implied threat of reprisal or promise of reward.
- (d) Sexual harassment refers to behaviour initiated by both males and females and directed toward members of either sex.

28.3 Personal and Psychological Harassment Definition

- (a) Personal and psychological harassment means objectionable conduct - either repeated or persistent, or a single serious incident – that an individual would reasonably conclude:
 - (1) creates a risk to a worker's psychological or physical well-being; causes a worker substantial distress or results in an employee's humiliation or intimidation; or
 - (2) is discriminatory behaviour that causes substantial distress and is based on a person's race, colour, ancestry, place of origin, political beliefs, religion, marital status, physical or mental disability, sex, age, sexual orientation or gender identity, expression; or
 - (3) is seriously inappropriate and serves no legitimate work-related purpose.
- (b) Good faith actions of a manager or supervisor relating to the management and direction of employees - such as assigning work, providing feedback to employees on work performance, and taking reasonable disciplinary action - do not constitute harassment.

28.4 Harassment Complaints

- (a) A harassment complaint is not a grievance. The complainant must follow this complaint process. However, any action taken by the Employer as a result of the complaint process may be grieved.
- (b) All complaints will be kept confidential by the complainant, the respondent, the Employer, the Union and witnesses.
- (c) The complainant and the respondent (if she is a member of the Union) have the right to union representation.
- (d) A complainant may try to informally resolve their complaint with the assistance of a supervisor, manager, shop steward, union staff representative or mediator. If the complainant is satisfied with the outcome reached at this point, the complaint is resolved.
- (e) Until a harassment complaint is resolved, the Employer may take interim measures, including separating the complainant and respondent.
- (f) A complainant has the right to file a complaint under the *Human Rights Code* of British Columbia.

28.5 Harassment Complaint Procedures

- (a) An employee who wishes to pursue a concern arising from an alleged Harassment may submit a complaint in writing, within six months of the latest alleged occurrence, through the Union or directly to the General Manager or his designate (the "*General Manager*"). Complaints of this nature will be treated in strict confidence by the employees involved, the Union and the Employer.

- (b) When the Employer has received a complaint, she will notify the respondent and the union staff representative of the substance of the complaint in writing within 15 days. The respondent is entitled to attend, participate in, and be represented at any hearing under this clause. If the complainant and/or respondent is a member of the bargaining unit he/she will be given the option of having union representation present at any meeting held to investigate the complaint.
- (c) The Employer will investigate the complaint and will submit a report to the General Manager in writing within 30 days of receipt of the complaint. The General Manager will, within 30 days of receipt of the report, give such orders as may be necessary to resolve the issue.
- (d) Where the complaint is determined to be of a frivolous, vindictive or vexatious nature, the Employer may take appropriate action which may include discipline. Such action will only be for just cause and may be grieved pursuant to Article 9.
- (e) Pending determination of the complaint, the General Manager may take interim measures to separate the employees concerned if deemed necessary.
- (f) In cases where the Harassment requires the transfer of an employee, it will be the harasser who is transferred, except that the employee harassed may be transferred with his/her consent.

28.6 Arbitrator

- (a) Where either party to the proceeding is not satisfied with the General Manager's response under 28.5(c) above, the complaint will, within 30 days of that response, be put before an arbitrator. Where no response under 28.5(c) above is provided within 60 days of the complaint being made, the complaint will be advanced to an arbitrator. The Arbitrator has the remedial powers of an arbitration board under Section 89 of the *Labour Relations Code* and will have the right to:
- (1) dismiss the complaint;
 - (2) determine the appropriate level of discipline to be applied to the offender when the offender is within the bargaining unit; and
 - (3) make a further order as is necessary to provide a final and conclusive settlement of the complaint.
- (b) An alleged offender under this clause will not be entitled to grieve disciplinary action taken by the Employer which is consistent with the decision of General Manager or the Arbitrator.
- (c) The Arbitrator chosen will be from the list of arbitrators that has the earliest available date that is at least 14 days after the date of referral.

28.7 Anti-Bullying

- (a) The Employer and Union supports the rights of all people to work in an environment free from bullying. Everyone is expected to adhere to acceptable conduct at all times by respecting the rights and feelings of others and by refraining from any behaviour that might be harmful to others.
- (b) Bullying is verbal or physical conduct that over a period of time, continuously and systematically:
- (1) intimidates, shows hostility, threatens and offends others;
 - (2) interferes with a worker's performance;
 - (3) otherwise adversely affects others.
- (c) An employee who wishes to pursue a concern arising from alleged bullying may submit a complaint in writing, within 15 days of the latest alleged occurrence, through the Union or directly to

the General Manager or his designate (the "*General Manager*"). Complaints of this nature will be treated in strict confidence by the employees involved, the Union and the Employer.

- (d) Immediate defusing, debriefing where deemed appropriate will be made available to employees, by qualified practitioners, at no cost to the affected employee.
- (e) The parties will make every reasonable effort to find a remedy. Once the remedy is agreed, it will be implemented within 15 days.
- (f) An employee in need of assistance may call WorkSafeBC Critical Incident Response pager. The Employer will post the current pager contact information in the workplace.

ARTICLE 29 - CRIMINAL RECORDS CHECKS

The Employer agrees to the treatment of criminal records checks in accordance with the *Criminal Records Review Act* of BC.

ARTICLE 30 - CASUALS

30.1 Employment Status

Casual employees are employed on an "*on call*" basis to cover absences due to sick leave, vacation, special leave, or augment staff during peak periods where regular employees, as per Clause 14.10, Additional Hours for Part-Time Employees, have not requested topped up hours. These periods will not exceed three months without the agreement of the Union. Casual employees will be considered in-service applicants when applying for vacancies.

30.2 Seniority

- (a) The Employer will maintain a seniority list of casual employees, which will be supplied to the Union and posted on the bulletin boards.
- (b) Casual employees will accumulate seniority retroactive to their start date after having worked 30 days. Seniority will accumulate on the basis of all straight-time hours worked, and upon written notification by the Union, the hours paid for union business.
- (c) Upon return to work from receiving WCB, casual employees will be placed in the same relative position on the seniority list. The employee will be credited with seniority hours based on the difference in hours between the next lower position on the seniority list at the time the employee went off work.
- (d) When a casual employee is hired into a permanent position, the total accumulated hours worked will be converted and credited as seniority.

30.3 Call-in Procedures

Qualified casual employees will be called in order of seniority.

30.4 Leaves of Absence

- (a) The Employer will grant, on written request, leave of absence without pay and seniority:
 - (1) for casual employees to seek election in a municipal, provincial, or federal election for a maximum period of 90 days;
 - (2) for casual employees elected to a public office for a maximum period of five years.

- (b) A casual employee eligible to vote in a federal, provincial or municipal election or a referendum will have three consecutive clear hours during the hours in which polls are open in which to cast his/her ballot.
- (c) In the case of bereavement, casual employees are entitled to leave as per Clause 19.1 without pay.
- (d) Attendance at court arising from employment will be with pay and travel expenses if required.
- (e) Notwithstanding any provision for leave in this agreement, the Employer may grant a leave of absence without pay to an employee requesting leave for an emergency or other unusual circumstances. All requests and approvals for leave will be in writing. Upon request, the Employer will give reasons for withholding approval.

30.5 Application of Agreement

Except as otherwise noted, the provisions of Articles 12, 13, 14, 15, 16, 17, 18, 19, 20, 22, and 26 do not apply to casual employees, nor does Memorandum of Agreement 1 unless it specifically references casual employees.

30.6 Paid Holidays and Vacation for Casual Employees

Casual employees will be paid 4% of straight-time wages in lieu of vacation. Casual employees will be paid for statutory holidays if they have earned wages for 15 of the 30 calendar days immediately preceding the statutory holiday.

ARTICLE 31 - TERM OF AGREEMENT

31.1 Duration

This agreement will be binding and remain in effect until midnight, October 30, 2020.

31.2 Notice to Bargain

- (a) This agreement may be opened for collective bargaining by either party giving written notice to the other party on or after July 1, 2020 but in any event not later than midnight, July 30, 2020.
- (b) Where no notice is given by either party prior to July 30, 2020, both parties will be deemed to have been given notice under this article on July 30, 2020.
- (c) All notices on behalf of the Union will be given by the President or designate and similar notices on behalf of the Employer will be given by the Employer.

31.3 Commencement of Bargaining

Where a party to this agreement has given notice under Clause 31.2, the parties will, within 14 days after the notice was given, commence collective bargaining.

31.4 Changes in Agreement

Any change deemed necessary in this agreement may be made by mutual agreement at any time during the life of this agreement.

31.5 Effective Date of Agreement

- (a) The provisions of the agreement will come into full force and effect on the date of ratification, unless specified otherwise.

(b) Wage rates, where applicable, will be implemented in the second pay period after receipt of all funds. Retroactivity will be paid in the following pay period.

31.6 Agreement to Continue in Force

Both parties will adhere fully to the terms of this agreement until a strike or lockout occurs.

**SIGNED ON BEHALF OF
THE UNION:**

**SIGNED ON BEHALF OF
THE EMPLOYER:**

Stephanie Smith
President

Hannah Hill
President

Wanda Gray
Bargaining Committee

Jacqueline (Jackie) McGuire
Staff Representative

Dated this _____ day of _____, 20 _____.

**APPENDIX A
Wage Rates**

Classification	Current	Effective October 1, 2018 3%	Effective October 1, 2019 3%	Effective October 1, 2020 3%
Director	\$23.80	\$24.51	\$25.25	\$26.00
Acting Director	\$22.04	\$22.70	\$23.38	\$24.08
Early Childhood Educator	\$21.01	\$21.64	\$22.29	\$22.96
Assistant	\$18.69	\$19.25	\$19.83	\$20.42
Casual	\$16.31	\$16.80	\$17.30	\$17.82

Wage Re-Opener:

Should additional funding become available, the parties will meet within four weeks to negotiate wage increases for all positions.

**MEMORANDUM OF AGREEMENT 1
Job Sharing**

1. Definition

Job sharing will be defined as a voluntary work arrangement whereby the duties and responsibilities of one full-time position may be shared in a manner that would accommodate two employees. Any job sharing arrangement will be in writing and signed by the employees and the Employer. Any job sharing arrangement will not result in added costs to the Employer.

2. Application Process

The employees wishing to enter into a job share arrangement will apply in writing to the Employer and forward a copy to the Union outlining the proposed commencement date of the job share, how the hours and days of work will be shared and how communication and continuity of work will be maintained.

The Employer will communicate a decision on a job share request in writing to the applicants. Applications to Job Sharing will not be unreasonably denied.

3. Number of Employees

The Union and the Employer agree that no more than one position in each program will be covered by a Job Sharing agreement at any one time.

No more than two employees may share one full-time position.

The position being shared will remain a regular full-time position within the bargaining unit.

4. Employee Wages and Benefits

The job sharing arrangement will be treated as a full-time position with respect to wages, paid holidays, leaves, vacation and health and welfare benefits and will be prorated.

5. Layoff and Recall

Where a senior employee exercises her rights, as provided for in Article 13 of the collective agreement, the following will apply:

- (a) where the two employees involved in the Job Sharing agreement are junior to the person exercising her rights under Article 13, then the senior employee will be placed in the position;
- (b) where the employee exercising her rights under Article 13 is junior to one of the employees covered by the job sharing arrangement, then the employee exercising her rights under Article 13 will replace the junior employee;
- (c) where an employee covered by this Memorandum of Understanding has been displaced pursuant to Article 13 of the collective agreement, she will have the full rights as provided for under Article 13.

6. Seniority

Seniority for each job sharing partner will continue according to Clause 12.1 - Seniority Defined.

7. Termination

If one job sharing partner vacates the job sharing arrangement for any reason, then the vacancy will be posted as a job sharing position and filled in accordance with Article 24 of the collective agreement unless the remaining job sharing partner requests a full-time position.

If the position cannot be filled by this process, the Employer reserves the right to terminate the job sharing arrangement with respect to this position. If the job sharing arrangement is terminated, the remaining job sharing partner will be required to assume the full-time responsibilities in order to retain her job status.

MEMORANDUM OF AGREEMENT 2 End of Year Bonus

The Employer will pay employees an end of year bonus consisting of a base \$100 plus \$20 for each year of service. This bonus will be paid unless the Village Day Care Society is in deficit on October 31st of current year. The Employer will provide financial records to the Union to verify deficit.